Joshua Mwebi

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Education

University of Minnesota | Minneapolis, MN   *January 2019 – (December 2022)*

B.S Information Technology Infrastructure | Minor in Computer Science

Work Experience

Risk Analyst/SOC Analyst Intern | Marco Technologies | Minnetonka, MN   March 2022 – Present

- Provide centralized management of Anti-Virus software with Crowd Strike

- Detect security issues, create customer tickets, and manage problems until closure

- Responsible for the initial delivery of IT and business process audits according to NIST and SOC2 to ensure business risks were recognized and appropriately managed before the company was adversely affected.

- Perform incident response activities such as host triage and retrieval, malware analysis, remote system analysis, end-user interviews, and remediation efforts

Cyber Threat Intelligence Intern | Best Buy Corporate | Richfield, MN   June 2021 – August 2021

- Process both internal and external Cyber Threat Intel for determination of potential threat and impact, hunting to determine potential scope, and implementation of mitigations to defend Best Buy's enterprise

- Maintain knowledge of IOA's, methods, network/endpoint forensic analysis, and malware analysis

- Conduct pivoting analysis on Threat Intelligence to identify current impact or proactively process mitigations for defense through security technologies and proactive mitigations including zero-day patching identification, anomalous behavior, and recommendations of remediation action

Tier I Help Desk Intern | United Health Group | Minnetonka, MN   June 2020 – August 2020

- Conduct troubleshooting to help resolve application issues for hundreds of employees.

- Maintain strong company product, service, and technical knowledge to better assist employees with questions, troubleshooting, and general education

- Consistently meet call handling goals with an over 80% first call resolution ratio

- Document issues and generate reports detailing common problems and error trends to present to relevant stakeholders

Mobile Sales Associate | Best Buy Retail | Burnsville, MN   August 2017 – June 2021

- Maintain customer record account information. Oversee customer financial accounts and process customer adjustments. Make product recommendations or services to customers based on their needs and preferences

Technical Skills

Offensive Security – Kali Linux, Metasploit, NMAP, Nessus   **Programming** – Python, Java, C, Bash, MySQL, PowerShell
Tools – Active Directory, Oracle VM, ZenGRC, CrowdStrike   **Operating Systems** – MacOS, Windows, Linux(RHEL, Debian, CentOS)