

# Josh Surber's Resume

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## OBJECTIVE

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Seasoned manager transitioning to a role as a front-end developer. I'm seeking to bring my customer-first passion into user-centered design to delight customers, dream big, work big and build big, and never take no for an answer.

## SKILLS

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- **Front end** | [CSS](#) ★★★★★ | [HTML](#) ★★★★★ | [JavaScript](#) ★★★★★ | [jQuery](#) ★★★★★
- **Back end** | [Node](#) ★★★★★ | [PHP](#) ★★★★★ | [WordPress](#) ★★★★★ | [11ty](#) ★★★★★
- **Tools** | [Git](#) ★★★★★ | [VSCode](#) ★★★★★ | [Liquid](#) ★★★★★ | [Markdown](#) ★★★★★ | [Sass](#) ★★★★★
- **Database** | [MySQL](#) ★★★★★ | [PostgreSQL](#) ★★★★★ | [MariaDB](#) ★★★★★
- **Linux** ★★★★★ | [Ubuntu](#) | [Fedora](#) | [Arch](#)

## WORK HISTORY

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### DEVELOPER/OWNER (part-time), *cross key studios*

2013 – present

#### SELECTED PROJECTS

[surber.us](#) (2023, source at <https://github.com/joshsurber/surber.us>)

I use my personal site to try out new things I'm learning. Over the years it has been a static group of pages, a LiveJournal, a TextPattern site, a WordPress site, a Jekyll site, numerous custom-made CMS solutions using PHP and MySQL, and most recently, 11ty.

[TnT Cakery](#) (2022, source at <https://github.com/joshsurber/tntcakery.com>)

- Worked with client to develop a web presence (domain, logo, color scheme, and more)
- Implemented site using HTML, CSS, and JavaScript
- Utilized Netlify CMS and 11ty for hosting

[IGNiTE GOD'S LITE](#) (2022, source at <https://github.com/joshsurber/ignite-gods-lite.com>)

- Implemented an end-to-end site redesign while working with the client to retain certain elements & aesthetics. Written in custom HTML and CSS with Netlify forms integration.
- Streamlined client intake process by providing immediate client intake packet and calendar invite
- New site resulted in over 50 hours of work saved and hundreds of dollars in hosting fees

### STARBUCKS STORE MANAGER, *Starbucks/Target*

November 2020 – January 2023

I led a team ranging from 12 – 30 with a focus on customer experience and cleanliness. By being customer service oriented, I built relationships with peers, employees, customers, and vendors.

### **GENERAL MANAGER, *Whataburger***

February 2012 – February 2020

I led a team of 45 – 65 focusing on coaching and development. I consistently met goals of sales, labor, food cost, and cleanliness standards by training and delegating effectively.