# Josh Surber's Resume

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## OBJECTIVE

Seasoned manager transitioning to a role as a front-end developer. I'm seeking to bring my customer-first passion into user-centered design to delight customers, dream big, work big and build big, and never take no for an answer.

## SKILLS

- Linux server administration
- Relationship building
- Customer service-oriented
- Organized
- Verbal and written communication
- Consistently meet goals
- Efficient multitasker
- Operations management
- Creating and optimizing tech work-flows
- **Front end** | CSS ★★★★★ | HTML ★★★★★ | JavaScript ★★★★☆ | jQuery ★★★★☆
- **Back end** | Node ★★★☆☆ | PHP ★★★★☆ | WordPress ★★★★☆ | 11ty ★★★☆☆
- **Tools** | Git ★★★☆☆ | VSCode ★★★☆☆ | Liquid ★★★★☆ | Markdown ★★★★★ | Sass ★★★★☆
- **Database** | MySQL ★★★★☆ | PostgreSQL ★★★☆☆ | MariaDB ★★★★☆
- **Linux** ★★★★☆ | Ubuntu | Fedora | Arch

## WORK HISTORY

### DEVELOPER/OWNER (part-time), *cross key studios*

2013 – present

#### SELECTED PROJECTS

**surber.us (2023)**

(Source at https://github.com/joshsurber/surber.us)

I use my personal site to try out new things I'm learning. Over the years it has been a static group of pages, a LiveJournal, a TextPattern site, a WordPress site, a Jekyll site, numerous custom-made CMS solutions using PHP and MySQL, and most recently, 11ty.

I love front end development, and enjoy HTML, CSS, and JavaScript.

**TnT Cakery (2022)**

(Source at https://github.com/joshsurber/tntcakery.com)

- Worked with client to develop a web presence (domain, logo, color scheme, and more)
- Implemented site using HTML, CSS, and JavaScript
- Utilized Netlify CMS and 11ty for hosting

**IGNiTE GOD'S LITE (2022)**

(Source at https://github.com/joshsurber/ignite-gods-lite.com)

- Implemented an end-to-end site redesign while working with the client to retain certain elements & aesthetics. Written in custom HTML and CSS with Netlify forms integration.
- Streamlined client intake process by providing immediate client intake packet and calendar invite
- New site resulted in over 50 hours of work saved and hundreds of dollars in hosting fees

## STARBUCKS STORE MANAGER, *Starbucks/Target*

November 2020 – January 2023

I led a team ranging from 12 – 30 with a focus on customer experience and cleanliness.

## GENERAL MANAGER, *Whataburger*

February 2012 – February 2020

I led a team of 45 – 65 focusing on coaching and development.