

Josh Surber's Resume

San Antonio, TX

321-J-SURBER

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OBJECTIVE

Seasoned manager transitioning to a role as a front-end developer. I'm seeking to bring my customer-first passion into user-centered design to delight customers, dream big, work big and build big, and never take no for an answer.

SKILLS

- **Front end** | [CSS](#) ★★★★★ | [HTML](#) ★★★★★ | [JavaScript](#) ★★★★★ | [jQuery](#) ★★★★★
- **Back end** | [Node](#) ★★★★★ | [PHP](#) ★★★★★ | [WordPress](#) ★★★★★ | [elementor](#) ★★★★★ | [11ty](#) ★★★★★
- **Tools** | [Git](#) ★★★★★ | [VSCode](#) ★★★★★ | [Liquid](#) ★★★★★ | [Markdown](#) ★★★★★ | [Sass](#) ★★★★★ | [SalesForce](#) ★★★★★
- **Database** | [MySQL](#) ★★★★★ | [PostgreSQL](#) ★★★★★ | [MariaDB](#) ★★★★★
- **Linux** ★★★★★ | [Ubuntu](#) | [Fedora](#) | [Arch](#)

WORK HISTORY

DEVELOPER/OWNER (part-time), *cross key studios*, 2013 – present

cross key studios contracts as the primary web developer of [Prime Web Design](#), in addition to several solo projects.

SELECTED PROJECTS

[surber.us](#) (2023, source at <https://github.com/joshsurber/surber.us>)

I use my personal site to try out new things I'm learning. Over the years it has been a static group of pages, a LiveJournal, a TextPattern site, a WordPress site, a Jekyll site, numerous custom-made CMS solutions using PHP and MySQL, and most recently, 11ty.

[Asclepius MD](#) (2023)

- Worked as part of a remote, three-person team to prepare the site for launch.
- Set up the base Shopify site and integrated Stripe payment gateway.
- Ensured performance and SEO, as well as testing responsive browser compatibility across a wide range of devices

[TnT Cakery](#) (2022, source at <https://github.com/joshsurber/tntcakery.com>)

- Worked with client to develop a web presence (domain, logo, color scheme, and more)
- Implemented site using HTML, CSS, and JavaScript
- Utilized Netlify CMS and 11ty for hosting

[IGNITE GOD'S LITE](#) (2022, source at <https://github.com/joshsurber/ignite-gods-lite.com>)

- Implemented an end-to-end site redesign while working with the client to retain certain elements & aesthetics. Written in custom HTML and CSS with Netlify forms integration.
- Streamlined client intake process by providing immediate client intake packet and calendar invite
- New site resulted in over 50 hours of work saved and hundreds of dollars in hosting fees

TECH SUPPORT SPECIALIST, *Office Ally*, March 2023 – Present

I am on the team offering customer-facing phone technical support for the Office Ally suite of applications used to manage medical practices. I helped troubleshoot problems from users from single-person chiropractic practices to entire hospitals.

STARBUCKS STORE MANAGER, *Starbucks/Target*, November 2020 – January 2023

I led a team ranging from 12 – 30 with a focus on customer experience and cleanliness. By being customer service oriented, I built relationships with peers, employees, customers, and vendors.

GENERAL MANAGER, *Whataburger*, February 2012 – February 2020

I led a team of 45 – 65 focusing on coaching and development. I consistently met goals of sales, labor, food cost, and cleanliness standards by training and delegating effectively.