Josh Surber's Resume

San Antonio, TX

321-J-SURBER

josh@surber.us https://linkedin.com/in/joshsurber

https://github.com/joshsurber

OBJECTIVE

Seasoned manager transitioning to a role as a front-end developer. I'm seeking to bring my customer-first passion into user-centered design to delight customers, dream big, work big and build big, and never take no for an answer.

SKILLS

- Front end | CSS ★★★★★ | HTML ★★★★★ | JavaScript ★★★★★ | jQuery ★★★★★
- Back end | Node ★★★☆ | PHP ★★★☆ | WordPress ★★★☆ | 11ty ★★★☆
- Tools | Git ★★★☆ | VSCode ★★★☆ | Liquid ★★★☆ | Markdown ★★★★ | Sass ★★★☆
- Database | MySQL ★★★☆ | PostgreSQL ★★★☆ | MariaDB ★★★☆
- Linux ★★★★ | Ubuntu | Fedora | Arch

WORK HISTORY

DEVELOPER/OWNER (part-time), cross key studios, 2013 - present

SELECTED PROJECTS

surber.us (2023, source at https://github.com/joshsurber/surber.us)

I use my personal site to try out new things I'm learning. Over the years it has been a static group of pages, a LiveJournal, a TextPattern site, a WordPress site, a Jekyll site, numerous custom-made CMS solutions using PHP and MySQL, and most recently, 11ty.

TnT Cakery (2022, source at https://github.com/joshsurber/tntcakery.com)

- Worked with client to develop a web presence (domain, logo, color scheme, and more)
- · Implemented site using HTML, CSS, and JavaScript
- · Utilized Netlify CMS and 11ty for hosting

IGNITE GOD'S LITE (2022, source at https://github.com/joshsurber/ignite-gods-lite.com)

- Implemented an end-to-end site redesign while working with the client to retain certain elements & aesthetics. Written in custom HTML and CSS with Netlify forms integration.
- · Streamlined client intake process by providing immediate client intake packet and calendar invite
- · New site resulted in over 50 hours of work saved and hundreds of dollars in hosting fees

STARBUCKS STORE MANAGER, Starbucks/Target, November 2020 – January 2023

I led a team ranging from 12 – 30 with a focus on customer experience and cleanliness. By being customer service oriented, I built relationships with peers, employees, customers, and vendors.

GENERAL MANAGER, Whataburger, February 2012 – February 2020

I led a team of 45 – 65 focusing on coaching and development. I consistently met goals of sales, labor, food cost, and cleanliness standards by training and delegating effectively.