

Thrifts White Paper

AI-First Commerce for Emerging Markets

1. Executive Summary

In emerging markets, commerce is still largely dependent on **chance encounters** — a buyer walking past a storefront, a follower stumbling on a social post, or a customer browsing through a chaotic marketplace. Digital commerce has not yet unlocked the full potential of **data-driven**, **AI-powered selling** for the millions of small and medium merchants struggling for visibility.

Thrifts transforms product discovery from an accident into a **predictable**, **AI-driven process**, ensuring that the right products reach the right buyers at the right time — and then **actively selling them** on behalf of merchants.

2. Problem Definition

Over-reliance on Foot Traffic

In physical markets, the merchant's revenue is limited to whoever happens to pass by. For merchants located in less visible areas — upper floors, side streets, or remote stalls — the problem is even worse.

Broken Online Discovery

While platforms like Instagram Shops and TikTok Shops have grown in popularity, they remain **marketing-first**, **transaction-second**. Merchants must spend on ads without guaranteed conversions, while buyers scroll past endless irrelevant content before finding what they want.

Inadequate AI Tools for Merchants

Large e-commerce platforms deploy sophisticated AI to optimize listings, bundle products, and recommend items. Small and medium merchants in emerging markets **lack access to these capabilities**, leaving them to guess their way to sales.

3. Market Context & Opportunity

- Kenya Fashion E-commerce: Estimated \$150–200M today, growing 10–15% annually.
- Global Resale Market: \$197B in 2023 → \$350B by 2028, growing 3× faster than overall apparel.
- Gen Z Adoption: 65% have purchased second-hand, with high engagement in peer-to-peer marketplaces.

The timing is ideal: smartphone penetration, mobile money adoption, and consumer trust in online buying are all increasing, while **AI infrastructure costs are falling**.

4. Thrifts Solution Overview

Thrifts is an AI-first marketplace that **does the selling for merchants**, not just hosting listings. Our core modules:

- **Personalized Recommendations** → Match buyers to the products they're most likely to purchase.
- Smart Bundling → Suggest complementary items to increase average order value.
- Optimized Listings → AI-generated titles, descriptions, and categories to boost visibility.
- Moderation Engine → Detect and block scams, counterfeit, and low-quality products before they reach customers.

4.1 Practical Utility for Merchants and Buyers

Thrifts is not just a marketplace—it's a **commerce engine** that delivers immediate, tangible value to both sellers and buyers.

For Merchants:

- **Boosted Product Visibility** AI-driven product discovery removes reliance on foot traffic and inefficient social media algorithms.
- Access to International Vetted Vendors Merchants can source high-quality products directly from trusted suppliers abroad, ensuring competitive pricing and consistent quality.
- Sales Optimization Tools Recommendations, bundling, and auto-generated listings work in the background to drive conversions.
- **Business Expansion Without Overhead** Small merchants can sell to a larger audience without investing in physical store expansion.

For Individuals Seeking Passive Income:

- AI-Powered Online Shops Anyone can set up a shop in minutes, leveraging Thrifts' AI tools to handle listing optimization, customer targeting, and bundling.
- **Supplementary Income Streams** By reselling curated or locally sourced products, individuals can earn passive income to supplement their basic wages.
- Zero Inventory Options Future models may support dropshipping from vetted vendors, lowering entry barriers.

For Buyers:

- Trust and Quality A moderation engine ensures products are legitimate and as described.
- Personalized Shopping Experience AI learns individual preferences, making product discovery fast, relevant, and engaging.

5. Technology Framework

- **Data Collection**: Structured product, transaction, and engagement data from merchant listings and buyer behavior.
- AI Models: Outsourced compute initially, moving to owned GPU clusters as scale increases.
- **Pipeline**: Data ingestion → cleaning → model training → recommendation & bundling → feedback loop for optimization.

6. Strategic Growth Roadmap

- **Phase 1:** Dominate the Kenyan fashion vertical with AI-driven discovery.
- **Phase 2:** Expand to other product categories and cross-border merchants.
- **Phase 3:** Establish owned GPU clustering to reduce AI compute costs and **sell excess compute** to external AI users creating a parallel infrastructure revenue stream.

7. Competitive Advantage

- AI Engine + Data Flywheel: Every transaction improves recommendations, making our system smarter over time.
- Merchant-Centric Approach: Clear ROI for merchants through measurable sales uplift.
- **Dual Revenue Streams**: Marketplace + compute infrastructure sales.

8. Business Model

- Marketplace transaction fees.
- Subscription tiers for AI selling tools.
- Aggregated data insights licensing.
- GPU compute rental from excess capacity.

9. Call to Action

Thrifts is more than a marketplace — it's the **AI-powered commerce engine** for the next billion buyers and sellers in emerging markets.

We invite technology partners, merchants, and strategic collaborators to join us in **building the future of commerce** in Africa and beyond.

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