

Protocol  
TeleServices

Topic

All

Satisfaction

All

Agent

All

Calls Abandoned

204

Total Calls

680

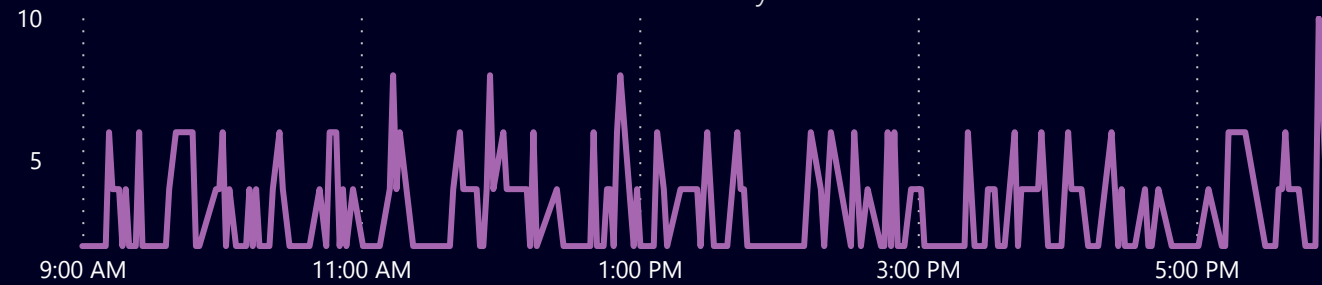
Average Speed(mins)

0.90

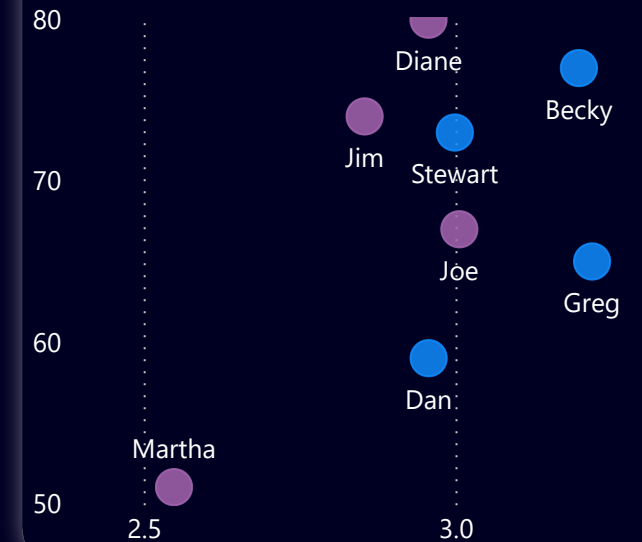
Total Call Answered

546

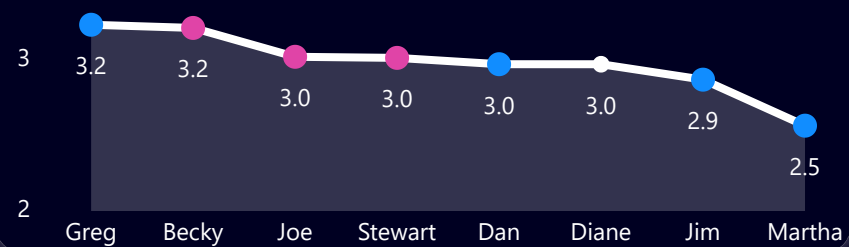
Total Calls by Time



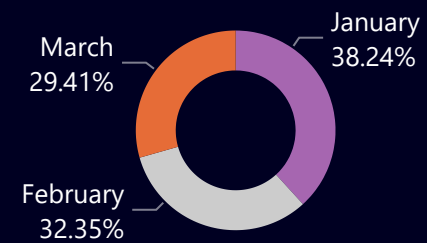
Agent Performance Quadrant



Agent's Avg Call Duration



Total Calls by Month



Satisfaction rating

