

A SELECTED OTHER LEGISLATION AND RELATED GUIDANCE

Cancellation of Contracts made in a Consumer's Home or Place of Work etc. Regulations 2008 (the 'doorstep selling regulations')

Require you, when entering into contracts with consumers away from your business premises, to provide a minimum seven-day cooling off period and to notify consumers clearly in writing that they have the right to cancel and how they can do this.

For further information, see www.businesslink.gov.uk/bdotg/action.

Companies Act 2006

Requires you, amongst other things, to display your registered company name prominently at the places where you carry out business and your registered company name and registered office address in all of your company correspondence, documents and websites.

For further information see <http://online.businesslink.gov.uk/bdotg/action>.

Consumer Credit Act (CCA) 1974 as amended by the Consumer Credit Act 2006

Requires you, if you engage in certain consumer credit activities, to be licensed by the appropriate licensing body and to adhere to certain rules, for example on advertising, pre-contract disclosure, credit agreements and post-contractual information.

For further information see www.offt.gov.uk/about-the-offt/legal-powers.

Consumer Protection (Distance Selling) Regulations 2000 (the DSRs)

Require you, if you enter into an agreement with a consumer without face-to-face contact (for example online), to provide certain pre-contractual information and cancellation rights. This applies, however, only to the supply of goods or services (such as estate agency services), not to contracts for the sale of land.

For further information see www.offt.gov.uk/business-advice/treating-customers-fairly.

Electronic Commerce Regulations 2002 (the ECRs)

Require you, if you have a web presence, to provide certain information about your business, for example the geographic address at which your business is