

Joshua Proctor

Junior Software Developer

Charlotte, NC 28213 · (980) 365-1799

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Objective

Creative problem-solver with a passion for developing elegant solutions in the least amount of time. Seeking employment as a Junior Software Developer to utilize profound programming skills to contribute to the delivery of quality software solutions while also applying interpersonal skills and knowledge of programming.

Education

Bachelor of science in Computer Science

Present - May 2023

University of North Carolina Charlotte

Computer Science - 35 Credit Hours

August 2020

Central Piedmont Community Colleges

Skills

- **Technical:** Template Engines | Git/Github | Bootstrap | Node.js | Express.js
 - **Design:** Responsive Design | User Experience (UX) Design | HTML | CSS | SASS
 - **Professional:** Problem Solving | Team Collaboration | Agile Development | Strategic Planning
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Experience

Road To Hire - Coding Fellow

Charlotte, NC | September 2020 - Present

- Create user friendly websites, and web applications within an immersive 6 month course
- Enhance professional development capabilities through the execution of 2 prepared 6 minute speeches
- Develop 2 web applications within a 4 member group, while focusing on healthy team collaboration processes.

Apple Retail, Inc - Technical Specialist

Charlotte, NC | March 2020 - Present

- Perform troubleshooting, diagnosis, and repair for IOS, iPad OS and Watch OS within 15 minutes
 - Maintain a high customer satisfaction rating of above 90% in a fast paced environment
 - Connect over 20 customers per day on average with the appropriate solution for their needs
 - Generated over \$100,000 in company revenue in 2019 by pairing each customer with the best solution
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Honors and Activities

- **HELPS Tutoring - Volunteer** December 2020 - March 2021
 - Tutor Elementary school children to improve reading comprehension, as well as fluency
- **Today At Apple - Volunteer** March 2020 - April 2020
 - Educate Middle School children on the art of programming by creating a virtual obstacle course