

Joshua Gilbert

New York City • www.linkedin.com/in/joshuag0306/ • joshuag0306@gmail.com
<https://github.com/joshuag0603> • www.joshua-gilbert.com

Education

Columbia University	Dec 2024 – March 2025
Full Stack Web Development Certificate Program	
Fordham University	August 2020 – May 2024
Bachelor of Arts; New Media and Digital Design	

Technical Skills

JavaScript ES6+, CSS3, HTML5, Node, Express, Bootstrap, GitHub, Figma, Adobe Creative Cloud Suite, Microsoft Office Suite, ServiceNow

Relevant Coursework

Exploring New Media and Digital Design, Digital Cause Marketing, UX Design for Empowerment, Visual Thinking, Graphic Design and Digital Tools

Experience

Fordham University , IT Service Desk, Bronx, NY	August 2021 – July 2024
<ul style="list-style-type: none">• Provide technical assistance and support for incoming phone and in-person queries and issues related to computer systems, software, and hardware for all students, faculty, and staff at the university• Train 5 users on Mac and Windows computers per day• Maintain daily performance of computer systems• Install, modify, and repair computer hardware and software• Run diagnostic programs to resolve problems as needed	
Schell Consulting , New York, NY	June 2023 – August 2023
<ul style="list-style-type: none">• Developed a professional website for client's projects using Wix, ensuring functionality and aesthetic appeal.• Integrated readable PDF functionality for a document written by employer• Collaborated with stakeholders to gather project requirements and iterate on design and content.• Conducted user testing and gathered feedback to continuously improve website usability and design.• https://www.rschellconsulting.com/	
Dave and Busters , New York, NY	July 2021 – August 2021
<ul style="list-style-type: none">• Repaired, operated, and maintained 20 game machines including Virtual Reality consoles.• Addressed customer concerns and ensured their satisfaction	
Meridian Strategies , New York, NY	May 2021 – July 2021
<ul style="list-style-type: none">• Canvassed for the New York City Health Department's Covid-19 test and trace program• Reduced vaccine hesitancy by providing people an efficient and hassle-free way to make an appointment and educated the public on the safety of the vaccine.• Contributed to public safety by handing out hundreds of masks, sanitizer, and flyers	