

JOSHUA LEWIS

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PROFESSIONAL PROFILE

I am enthusiastic, self-motivated and a reliable hard worker. I am sociable, work well with others in a team and have experience working in a retail environment and dealing with customers. Currently, I am looking to continue building my professional skills and gain a diverse range of experience.

WORK EXPERIENCE

STORE COLLEAGUE

APRIL 2023 – PRESENT

Tesco Esso Express Crewe | Tesco Express Stepney Green

As a Store Colleague at Tesco Esso Express, I handle a variety of tasks to ensure smooth daily operations. These include:

- Assisting customers at checkout and offering a high standard of customer service.
- Restocking shelves, ensuring displays are neat, organized, and fully stocked.
- Managing deliveries and ensuring stock is processed correctly and efficiently.
- Maintaining cleanliness and safety standards within the store.
- Flexibility in adapting to different roles as needed, including additional shifts and tasks based on store demand.

TEAM MEMBER

AUGUST 2022 – APRIL 2023

Next Crewe

I held a hybrid role, working shifts in both the front and back and adapting my position to meet demand. I handled:

- Shopfloor: working tills, customer service, stock replenishment, shopfloor recovery
- Lippy: Processing returns, transferring stock, folding, and packing.
- Parcel Room: sorting parcels, dealing with lost parcels, transferring overdue parcels.

My job included filling in roles wherever needed and being open to quick changes and adjustments in my tasks. I was flexible with my hours and was happy to work additional shifts. During my contracted shift on Saturday, I also held the responsibility of overseeing stock transfers and ensuring all stock that had gone missing from the point of customer return to the loading bay, was found and transferred out.

BENTLEY WORK EXPERIENCE

18th – 22nd JULY 2022

Bentley Motors, Crewe

I spent a week in the sales and marketing department, learning about different people's roles and how they contributed to the business. Throughout the week I sat in on multiple meetings, gave presentations and completed office work on a 9 – 5 working week schedule.

PAPER DELIVERY BOY

JANUARY 2019 – DECEMBER 2021

McColl's Gainsborough Road, Crewe

Delivering consistent and punctual service to 20 customers 5 days a week. Covering additional shifts (weekends) as requested. I received good feedback from my customers and was a responsive and reliable employee. I learnt the discipline of waking early to deliver consistent service.

VOLUNTEER WORK

PA SOUND DESK

SEPTEMBER 2019 – FEBRUARY 2024

WSCF, Crewe

Responsible for operation of a complex PA system with multiple microphones for voice and band, and over 20 audio channels, on behalf of a church of 150 members. After receiving training for one year from a PA expert, I now operate the system single-handedly once or twice a month for the main Sunday service. This requires me to liaise with leaders and band members and respond rapidly to resolve any technical issues and meet the additional challenge of a hybrid event with audiences attending in person and online simultaneously.

FUSION & THE ARK

SEPTEMBER 2017 – 2020

WSCF, Crewe

Volunteer member of the leadership team called Fusion, helping to plan and run an afterschool club. Shared responsibility with an adult helper every week for a group of 10-15 primary age children. Leading activities and operating technical equipment on behalf of the entire youth club of 80-100 children every Friday night. I learnt how to lead others and manage a group of children. The club also ran under the name The Ark during the school holidays, similar responsibilities to Fusion, however it ran twice a year for 6 hours a day, for a week. This involved giving up my own holidays to help younger kids in my town.

VOLUNTEER WORK - CONTINUED

NATIONAL CITIZENSHIP SERVICE

JUNE 27TH – JULY 8TH 2022

Colomendy, Wales | Sea Cadets, Crewe

I spent two weeks on the NCS program working as a team to give presentations, do charity work and learn vital skills such as CPR and body language. I spent the first week doing team building activities and learning new skills. On the second week I organized a social action project with my team for the community. I called local charities and the park to organize a sponsored run/cycle and to find out exactly what items they needed, then on the day, I went 15km. We hosted a donation page on the GoFundMe platform and raised £150 for St Paul's foodbank (a local foodbank).

EDUCATION

QUEEN MARY UNIVERSITY OF LONDON

GRADUATING IN 2027

Batchelors Degree in Computer Science

BRINE LEAS, NANTWICH

SEPTEMBER 2022 – JUNE 2024

Grades Achieved: **A:** Maths, Computer Science, Physics, Extended Project

B: Further Maths

ALSAGER SCHOOL, ALSAGER

SEPTEMBER 2017 – JUNE 2022

Grades Achieved: **9:** Maths, Engineering **8:** English Literature, Biology, Physics, Chemistry, Computing, Further Maths
7: French, Religious Education **6:** English Language

SKILLS

I enjoy cycling and practical tasks / DIY. I am handy with a computer and can use 3D modelling and animation applications such as Blender, which was self-taught. I am quick to pick up skills, and enjoy building, repairing, and upgrading PCs. I have achieved a grade 2 distinction in piano and am currently learning the drums and am playing at a grade 3 level. I have also passed my driving test.