

JOSHUA NARVAEZ

Web Developer

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Formerly, a hospitality professional and supply chain professional in the MRO industry.

WORK EXPERIENCE

MCMASTER CARR SUPPLY COMPANY

Distribution Generalist | Apr 2018 - Apr 2022

- Assembled and packaged over 90,000 customer orders while maintaining a 99% accuracy rate.
- Assisted management in boosting productivity and reducing customer errors by 20 per month by suggesting improvements in packing stations and training employees on best practices to facilitate a streamlined packing process.
- Regularly audited and maintained technology such as computers, monitors, scanners, printers, sensors, etc. to ensure peak performance in a fast-paced environment.
- Supported management by training warehouse employees to effectively use apps like Workday, Slack and company production applications.

LAGUNITAS BREWING COMPANY

Maintenance & Engineering Intern | Oct 2016 - Oct 2017

- First successful intern to address and organize over \$950,000 of inventory in our warehouse which significantly improved our engineering department's ability to source the parts required quickly.
- Upgraded inventory recording tool from Microsoft Excel to Maintenance Connection software which greatly enhanced the company's ability to collaborate effectively and share accurate data in real-time.
- Leveraged CMMS software to improve management of assets such as locations, equipment, tasks/PM's, work orders, electrical prints and operations manuals. Personally built and migrated over 60% of engineering data company-wide.
- Automated purchasing intervals which reduced stock-outs, downtime and costs. Successfully maintained an inventory holding cost of below \$1,000,000 with over 8,000 parts in stock.

LAGUNITAS BREWING COMPANY

Lead Taproom Server | Jul 2014 - Jul 2019

- Collaborated with management in identifying opportunities to reduce waste, enhance product offering, and cross-train employees which elevated profits by 7%. Trained dozens of people for various roles.
- Supported management in implementing two different POS systems. Worked with vendors to create a user-friendly experience by providing input on design and features.
- Trained employees to use POS applications effectively and was responsible for troubleshooting onsite whenever necessary.
- Assisted sales operation in maintaining key accounts and facilitated new business opportunities by engaging people to create a unique and enjoyable experience while providing exceptional customer service.

EDUCATION

UNIVERSITY OF ILLINOIS - CHICAGO

Professional Certificate - Full Stack Web Development | Aug 2021 - Feb 2022

Topics Covered: HTML, Responsive CSS, Data Types, Expressions & Conditionals, Looping, Functions & Methods, Object Literals & Arrays, Git & Github, Command Line, Document Object Model (DOM), Events & Event Listeners, Single Page Applications, AJAX, React, React Router, APIs, Servers, Node, Express, Databases & Database Design, SQL, Postgres, Authentication, Encryption & Hashing, Deployment

ELMHURST UNIVERSITY

M.S. Computer Information Systems | Jun 2017 - Dec 2019

Major courses: Cloud Computing, Virtualization, Web Development, Windows Application Programming, Database Management & Data Warehousing, IT Project Management, Local Area Networks, Wide Area Networks, Computer Network Concepts, Internetworking Technologies

ELMHURST UNIVERSITY

B.S. Operations Management | Aug 2015 - May 2017

Major courses: Logistics & Supply Chain Management, Financial Accounting, Management Accounting, Management Theory and Practice, Marketing, Global Business, Microeconomics, Business Law, Business Finance, Cultural Diversity in Organizations

AMAZON WEB SERVICES

AWS Certified Cloud Practitioner | Mar 2020 - Apr 2020

Professional Certificate