

# Long Nguyen

IT Support & Systems Administrator

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## NZ WORK EXPERIENCE

**IT Support, Waimahia Intermediate School** , Auckland, NZ - *June 2017 till present*

- Troubleshooting hardware/application/network issues for 120 PCs and laptops with multiple OS.
- Maintaining Windows servers, Desktops, Internet connectivity, LAN, Telephone system and daily backups.
- Setting up and maintaining wifi-modems, printers, projectors, landline phones.

**Store Assistant**, Botany Tank Juice Bar, Auckland, NZ *August 2016 - Dec 2016*

## OVERSEAS WORK EXPERIENCE

- Developing & maintaining online shops and sales teams for a Vietnam company, revenue up to \$200,000 in 2015.

## SIDE PROJECTS

**Raspberry Pi NAS:** Home network attached storage using external hard drive and Pi.

## EDUCATION

**Diploma in Technical Support, International College of Auckland**

- Major in computer systems and networks, database and web design with final project on [school website](#).

**Udemy and Cybrary**

- Self-learning HTML5, CSS3, JavaScript, Network Fundamental and Virtualization.

## **TECHNICAL SKILLS**

Windows Server 2012, VMware, Linux/Windows/iOS, Git/Github.

Coding & Scripting: HTML5, CSS3, JavaScript, Powershell, Photoshop.