Long Nguyen

IT Support & Systems Administrator

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Auckland, NZ

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NZ WORK EXPERIENCE

IT Support, Waimahia Intermediate School **,** Auckland, NZ - *June 2017   till present*

- → Troubleshooting hardware/application/network issues for 120 PCs and laptops with multiple OS.
- → Maintaining Windows servers, Desktops, Internet connectivity, LAN, Telephone system and daily backups.
- → Setting up and maintaining wifi-modems, printers, projectors, landline phones.

Store Assistant, Botany Tank Juice Bar, Auckland, NZ   *August 20176 - Dec 2016*

OVERSEAS WORK EXPERIENCE

- → Developing & maintaining online shops and sales teams for a Vietnam company, revenue up to $200,000 in 2015.

SIDE PROJECTS

Raspberry Pi NAS: Home network attached storage using external hard drive and Pi.

EDUCATION

Diploma in Technical Support, International College of Auckland

- → Major in computer systems and networks, database and web design with final project on school website.

Udemy and Cybrary

- → Self-learning HTML5, CSS3, JavaScript, Network Fundamental and Virtualization.

Windows Server 2012, VMware, Linux/Windows/iOS, Git/Github.

Coding & Scripting: HTML5, CSS3, JavaScript, Powershell, Photoshop.