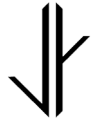# Joshua Yao

Product Designer

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Education

Georgia Institute of Technology

M.S. in Human Computer Interaction (HCI)
August 2018 - May 2020

University of Washington

B.S. in Human Centered Design & Engineering (HCDE)
September 2013 - June 2017

Experience

U.S. Bank UX Design Intern

Worked on the bank's internal design consultancy, driving multiple projects including redesigning the landing page for the internal innovation team and designing fin-tech solutions such as a personal finance app that reduces the wallet to a single card.

August 2019 - May 2020 — Atlanta, GA

Lucid Software UX Design Intern

Designed the features surrounding Amazon Web Services (AWS) architecture import in the product, Lucidchart, resulting in high buy-in from sales tests, new components in the design system, and the addition of three teams built to support the product after release. Also designed dark mode for web, iOS, and Android version of Lucidchart.

May 2019 - August 2019 — Salt Lake City, UT

Noble Group UX Designer & Developer

Redesigned and developed an apartment company's website, halving bounce rates and tripling online applications by making it easier to find an ideal apartment and apply. Conducted research, rebuilt the information architecture, designed and test prototypes.

November 2017 - March 2018 — Seattle, WA

KCTS 9 Web Production Intern

Designed and developed web interfaces aiding in storytelling and usability for users, aiming to bring a deep and more involved experience for older audiences, where I crafted personas based on target audiences' needs, goals, and limitations.

January 2017 - April 2017 — Seattle, WA

Skills

Design	Research	Tools	Coding
UX/UI Design	Interviews	Sketch	HTML + CSS
Personas	Contextual Inquiry	Invision	JavaScript
Scenarios	Usability Testing	Adobe CC	D3.js
Wireframing	Market Analysis	Figma	PHP
Prototyping	Surveys	Axure	Python
Video Prototyping	Info Visualization	Framer X	Java