

Joshua Yao

Product Designer

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Education

Georgia Institute of Technology

M.S. in Human Computer Interaction (HCI)

August 2018 - May 2020

University of Washington

B.S. in Human Centered Design & Engineering (HCDE)

September 2013 - June 2017

Experience

U.S. Bank UX Design Intern

Worked on a team which acts as an internal design consultancy, driving multiple projects, including redesigning the landing page for the internal innovation team, and designing fin-tech solutions such as a personal finance app that reduces the wallet to a single card.

August 2019 - May 2020 — Atlanta, GA

Lucid Software UX Design Intern

Drove the design of features surrounding Amazon Web Services (AWS) architecture import in the main diagramming product, Lucidchart, resulting in high buy-in from sales tests, a restructuring of internal design processes, and an impact on other teams across the company. Also designed dark mode for web, iOS, and Android version of Lucidchart.

May 2019 - August 2019 — Salt Lake City, UT

Noble Group UX Designer & Developer

Redesigned and developed an apartment company's web portal, halving bounce rates and making it much easier for users to identify an ideal apartment and apply. Conducted UX research and crafted personas, information architecture, and live prototypes.

November 2017 - March 2018 — Seattle, WA

KCTS 9 Web Production Intern

Designed and developed web interfaces aiding in storytelling and usability for users, aiming to bring a deep and more involved experience for older audiences. Crafted personas based on target audiences' needs, goals, and limitations.

January 2017 - April 2017 — Seattle, WA

Skills

Design

UX/UI Design
Personas
Scenarios
Wireframing
Prototyping
Video Prototyping

Research

Interviews
Contextual Inquiry
Usability Testing
Market Analysis
Surveys
Info Visualization

Tools

Sketch
Invision
Adobe CC
Figma
Axure
Framer X

Coding

HTML + CSS
JavaScript
D3.js
PHP
Python
Java