

# Joshua Yao.

## Product Designer.

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206-861-5821

## Experience.

### Tesla Senior UX Designer

Led design for a mobile service app with thousands of users, an e-commerce commerce parts catalog launching a \$500M source of revenue, as well as other enterprise and consumer applications on both mobile and web.

July 2021 - Present — San Francisco, CA

### Microsoft UX/UI Designer

Designed for Xbox support integration, personalization, and onboarding experiences across the product ecosystem. Established design frameworks, and presented to leadership resulting in ecosystem-wide changes.

July 2020 - July 2021 — Redmond, WA

### U.S. Bank UX Design Intern

Worked on the bank's internal design consultancy, driving multiple projects designing fin-tech solutions, resulting in patents for the technologies driving the design and leadership attention. Received full-time return offer.

July 2020 - July 2021 — Atlanta, GA

### Lucid Software UX Design Intern

Designed Lucidchart's AWS Cloud Insights, resulting in record sales, new design system components, and the addition of three teams post-release. Also designed Lucidchart's dark mode. Received full-time return offer.

May 2019 - August 2019 — Salt Lake City, UT

### Noble Group UX Designer & Developer

Redesigned and developed an apartment company's website, reducing bounce rates by 50% and increasing online applications 3x.

November 2017 - March 2018 — Seattle, WA

## Education.

### Georgia Institute of Technology

M.S. in Human Computer Interaction (HCI)

August 2018 - May 2020

### University of Washington

B.S. in Human Centered Design & Engineering (HCDE)

September 2013 - June 2017

## Skills.

### Design

Personas  
Wireframing  
Inform. Architecture  
Prototyping  
Info Visualization

### Research

Interviews  
User Research  
User Testing  
Market Analysis  
Surveys

### Tools

Figma  
Sketch  
Invision  
Adobe CC  
Principle

### Coding

HTML  
CSS  
JavaScript  
Python  
Java