Joshua Yao

Product Designer

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Education

Georgia Institute of Technology

M.S. in Human Computer Interaction (HCI)
August 2018 - May 2020

University of Washington

B.S. in Human Centered Design & Engineering (HCDE)
September 2013 - June 2017

Experience

U.S. Bank   UX Designer Intern

Worked on the bank's internal design consultancy, charting and driving multiple projects including website redesigns and designing fin-tech solutions resulting in patents, such as a personal finance app that reduces the wallet to a single card.

August 2019 - May 2020 — Atlanta, GA

Lucid Software   UX Designer Intern

Designed Lucidchart's AWS cloud insights tool containing complex workflows for technical customers, while collaborating directly with managers and developers, resulting in record sales, new components in the design system, and the addition of three teams after release. Also designed Lucidchart's dark mode for multiple platforms.

May 2019 - August 2019 — Salt Lake City, UT

Noble Group   UX Designer & Developer

Redesigned and developed an apartment company's website, halving bounce rates and tripling online applications through conducting research, rebuilding the information architecture, and designing and testing prototypes.

November 2017 - March 2018 — Seattle, WA

KCTS 9   Web Production Intern

Designed and developed web interfaces aiding in storytelling, usability, and accessbility for older audiences, where I crafted personas and built based on target audiences' needs, goals, and limitations.

January 2017 - April 2017 — Seattle, WA

Skills

Design	Research	Tools	Coding
UX/UI Design	Interviews	Sketch	HTML
Personas	Customer Research	Invision	CSS
Journey Maps	Contextual Inquiry	Adobe CC	JavaScript
Wireframing	Usability Studies	Figma	D3.js
Inform. Architecture	Market Analysis	Axure	PHP
Prototyping	Surveys	Principle	Python
Video Prototyping	Info Visualization	Framer X	Java