Joshua Yao

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Education

Georgia Institute of Technology

M.S. in Human Computer Interaction (HCI)
Expected Graduation May 2020

University of Washington

B.S. in Human Centered Design & Engineering (HCDE)
Graduated June 2017

Experience

Elavon UX Design Intern

Worked on a team acting as an internal design consultancy, driving multiple projects, including redesigning the landing page for the internal innovation team and exploring designing for social good by encourage reselling of second-hand goods.

August 2019 - December 2019 — Atlanta, GA

Lucid Software UX Design Intern

Drove the design of features surrounding Amazon Web Services (AWS) architecture import in the main diagramming product, Lucidchart, resulting in high buy-in from sales tests, a restructuring of internal design processes, and an impact on other teams across the company. Also designed dark mode for web, iOS, and Android version of Lucidchart.

May 2019 - August 2019 — Salt Lake City, UT

Noble Group UX Designer & Developer

Redesigned and developed an apartment company's web portal, halving bounce rates and making it much easier for users to identify an ideal apartment and apply. Conducted UX research and crafted personas, information architecture, and live prototypes.

November 2017 - March 2018 — Seattle, WA

KCTS 9 Web Production Intern

Designed and developed web interfaces aiding in storytelling and usability for users, aiming to bring a deep and more involved experience for older audiences. Crafted personas based on target audiences' needs, goals, and limitations.

January 2017 - April 2017 — Seattle, WA

Skills

Design	Research	Tools	Coding
UX/UI Design	Interviews	Sketch	HTML + CSS
Personas	Contextual Inquiry	Invision	JavaScript
Scenarios	Usability Testing	Adobe CC	D3.js
Wireframing	Market Analysis	Figma	PHP
Prototyping	Surveys	Axure	Python
Video-Editing	Info Visualization	Framer X	Java