

# Joshua Yao

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## Education

### Georgia Institute of Technology

M.S. in Human Computer Interaction (HCI)  
Expected Graduation May 2020

### University of Washington

B.S. in Human Centered Design & Engineering (HCDE)  
Graduated June 2017

## Experience

### U.S. Bank UX Design Intern

Worked on a team which acts as an internal design consultancy, driving multiple projects, including redesigning the landing page for the internal innovation team, and designing fin-tech solutions such as a personal finance app that reduces the wallet to a single card.

August 2019 - May 2020 — Atlanta, GA

### Lucid Software UX Design Intern

Drove the design of features surrounding Amazon Web Services (AWS) architecture import in the main diagramming product, Lucidchart, resulting in high buy-in from sales tests, a restructuring of internal design processes, and an impact on other teams across the company. Also designed dark mode for web, iOS, and Android version of Lucidchart.

May 2019 - August 2019 — Salt Lake City, UT

### Noble Group UX Designer & Developer

Redesigned and developed an apartment company's web portal, halving bounce rates and making it much easier for users to identify an ideal apartment and apply. Conducted UX research and crafted personas, information architecture, and live prototypes.

November 2017 - March 2018 — Seattle, WA

### KCTS 9 Web Production Intern

Designed and developed web interfaces aiding in storytelling and usability for users, aiming to bring a deep and more involved experience for older audiences. Crafted personas based on target audiences' needs, goals, and limitations.

January 2017 - April 2017 — Seattle, WA

## Skills

### Design

UX/UI Design  
Personas  
Scenarios  
Wireframing  
Prototyping  
Video Prototyping

### Research

Interviews  
Contextual Inquiry  
Usability Testing  
Market Analysis  
Surveys  
Info Visualization

### Tools

Sketch  
Invision  
Adobe CC  
Figma  
Axure  
Framer X

### Coding

HTML + CSS  
JavaScript  
D3.js  
PHP  
Python  
Java