

Joshua Smith

Software Developer

Contact

Address

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Phone

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Github

joshuasmith5

Skills

Fast Learner

Excellent Communication

Reliable Team Member

Critical Thinking and Problem Solving

Customer Service

Accessibility

Usability and Design

Languages

C/C++

Java

Python

HTML and CSS

JavaScript

Dart

Accustomed to demanding work with little downtime. Dedicated team player with demonstrated training and problem-solving abilities. Excellent interpersonal and time management skills. Willing to learn whatever is required to do the work provided.

Education

Start-End

08/2019 –
05/2023

Bachelor of Science: Computer Science

University of North Texas - Denton, TX

01/2019 –
05/2019

Tarrant County College District - Fort Worth, TX

08/2017 –
12/2018

Blinn College - Brenham, TX

Work History

Start-End

01/2019 -
Current

Host

Joe's Crab Shack, Fort Worth, TX

- Assisted management with network, excel formulas, and other technological issues.
- Resolved guest and employee complaints to maintain complete customer satisfaction and workforce effectiveness.
- Monitored seating area and checked restrooms regularly to keep spotless.
- Worked with front of house staff to move tables and adjust seating to accommodate groups with special requests.
- Took reservations and to-go orders by phone, answered customer questions, and informed of accurate wait times.

08/2015 –
08/2017

Sales Associate

Vans, Southlake, TX

- Provided positive first impressions to welcome existing, new, and potential customers.
- Accurately processed POS transactions, returning coin, currency, payment cards, and receipts to customers.
- Engaged with customers to effectively build rapport and lasting relationships.
- Prepared merchandise for sales floor by pricing or tagging.
- Organized racks and shelves to maintain store visual appeal, engage customers, and promote specific merchandise.