Joshua **Smith**

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Education

Anoka Technical College   *Anoka, MN*
AAS IN SOFTWARE DEVELOPMENT   *January 2020 – Current*
GPA: 3.4

Anoka Technical College   *Anoka, MN*
AAS IN WEB DEVELOPMENT   *January 2020 – Current*
GPA: 3.4

Work Experience

AutoZone   *Anoka, MN*
PART-TIME PARTS DELIVERY DRIVER   *August 2020 – Current*
- Deliveries: Ensuring each delivery is done with care, with safety being a top priority.
- Fiscal Responsibility: Completed all point of sale opening and closing procedures ensuring 0% discrepancy of cash content.
- Customer Relations: Maintained high standards of customer service during high-volume, fast-paced operations.
- Vehicle Maintenance: Ensuring all vehicles are within legal and operational standards.
- Organization: Maintaining an organized and well categorized environment to make finding specific products easier.

Boyer Trucks   *Minneapolis, MN*
PARTS DELIVERY DRIVER   *January 2019 – December 2020*
- Deliveries: Ensuring each delivery is done with care, with safety being a top priority.
- Fiscal Responsibility: Completed all point of sale opening and closing procedures ensuring 0% discrepancy of cash content.
- Customer Relations: Maintained high standards of customer service during high-volume, fast-paced operations.
- Vehicle Maintenance: Ensuring all vehicles are within legal and operational standards.
- Organization: Maintaining an organized and well categorized environment to make finding specific products easier.

US Army   *JBLM, Washington State*
SATELLITE COMMUNICATIONS SPECIALIST   *February 2015 – October 2018*
- Reliability: On-call 24/7 Satellite and Network operator for network related operations, including system patches and updates, trouble tickets, network monitoring through SNMP mapping tools, and network maintenance.
- Network Administration: Delivered voice and data communication on the DOD enterprise network for up to 160 classified and 80 unclassified users.
- Confidentiality of Information: Handled and processed multiple types of confidential files for over 130 military personnel.
- Troubleshooting: Resolved all network outages and trouble tickets within a 24-hour time window.
- Teamwork: Worked in teams of 3-7 members to provide secure communications, layout network infrastructure across multiple sites, and resolve network connectivity issues.
- Accountability: Upheld detailed administrative and procedural processes to withstand a 98% accuracy and efficiency rating for the Commander and First Sergeant.

US Army
SATELLITE COMMUNICATIONS TEAM LEADER   *January 2017 – October 2018*
- Leadership: Provided career development, evaluations, mentoring, and training to include creating cat5 cables, operating satellite communication equipment, and setting up networks in remote locations.
- Fiscal Responsibility: Maintained 100% accountability for communication equipment valued more than $1.2 million.
- Oral Communication: Demonstrated verbal communication skills by teaching classes to 50 soldiers training them on various pieces of Army communications equipment.

Skills

Programming Languages: Python, JavaScript, C#, SQL
Programs Used: Visual Studio, SQLServer, Access