

# Joshua Vicente

Front-end software engineer focused on building accessible products for the web with focus on continuous learning and adaptability

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ejrvt.vercel.app (website)

## Relevant Experience

Software Engineer · **Nalagenetics** Jul 2022 – Aug 2023

- Developed genetics interpretation software built to handle end-to-end support for every laboratory handling genetic samples.
- Developed a visually appealing and functional business website, implementing SEO strategies to enhance online presence.
- Used Angular (TypeScript, HTML, SASS, Git) for software development, including backend API integrations.
- Collaborated via Figma for UI/UX design and prototyping, streamlining development processes.
- Conducted thorough code reviews, pre-empting bugs before QA testing.
- Addressed bug fixes, working with QA engineers and product managers to devise efficient solutions.
- Managed documentation and project tasks using Jira/Atlassian.

IT Support Engineer · **Nalagenetics** Sep 2021 – Jun 2022

- Managed physical and virtual IT assets, user accounts, and equipment.
  - Managed platforms on Amazon Web Service (AWS) under Elastic Compute Cloud (EC2) and Simple Storage Service (S3).
  - Managed using JumpCloud directory and user management.
- Developed IT Helpdesk using Jira for prompt user support.
- Collaborated with COO and IT Managers for effective solutions.
- Ensured ISO compliance for security standards such as ISO 27001 (Information Security management and ISO 13485 Quality Management for Medical Devices).

Regional IT Project Specialist · **Geodis** Aug 2020 – Apr 2021

- Worked with Software Application, IT Infrastructure, and IT Service-Management departments on APAC-level projects.
  - Led high-level ITSM continuous service improvement project, collaborating with country IT managers to improve efficiency, cost, and resolution time of IT support teams across 14 countries in Asia-Pacific.
  - Assisted on projects for Demand Management and Server/PC Migrations in APAC level.
- Assisted CIO in project updates and resource management.

## Skills

### Programming Languages

TypeScript, JavaScript, HTML, CSS, Sass, C#, C++, PHP

### Libraries & Frameworks

Angular, jQuery, Node.js, Bootstrap, Angular Material, ngx-bootstrap, ASP.NET

### Tools & Platforms

Git, GitHub, Vercel, Bitbucket, SourceTree, Figma, Postman, Ghost, Jira, AWS, Adobe Photoshop, Adobe Premiere, JumpCloud

## Selected Projects

### ejrvt.vercel.app

Personal website built using Angular and hosted on Vercel.

### Clinical Decision Support™

A Nalagenetics' genetic interpretation software that is built to ISO standards for product development quality, security, and confidentiality.

### Nalagenetics Website

Business website for Nalagenetics. Built using Angular.

## Education

### University of Wollongong Australia

Bachelor of Business Information Systems

### Kaplan Higher Education

Diploma in Information Technology

## Interests

Working out, gaming, football, anime, tech, forex trading