

Joshua Vicente

Front-end software engineer focused on building accessible products for the web with focus on continuous learning and adaptability

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ejrvt.vercel.app (website)

Relevant Experience

Software Engineer · **Nalagenetics** Jul 2022 – Aug 2023

- Developed genetics interpretation software built to handle end-to-end support for every laboratory handling genetic samples.
- Developed a visually appealing and functional business website, implementing SEO strategies to enhance online presence.
- Used Angular (TypeScript, HTML, SASS, Git) for software development, including backend API integrations.
- Collaborated via Figma for UI/UX design and prototyping, streamlining development processes.
- Conducted thorough code reviews, pre-empting bugs before QA testing.
- Addressed bug fixes, working with QA engineers and product managers to devise efficient solutions.
- Managed documentation and project tasks using Jira/Atlassian.

IT Support Engineer · **Nalagenetics** Sep 2021 – Jun 2022

- Managed physical and virtual IT assets, user accounts, and equipment.
 - Managed platforms on Amazon Web Service (AWS) under Elastic Compute Cloud (EC2) and Simple Storage Service (S3).
 - Managed using JumpCloud directory and user management.
- Developed IT Helpdesk using Jira for prompt user support.
- Collaborated with COO and IT Managers for effective solutions.
- Ensured ISO compliance for security standards such as ISO 27001 (Information Security management and ISO 13485 Quality Management for Medical Devices).

Regional IT Project Specialist · **Geodis** Aug 2020 – Apr 2021

- Worked with Software Application, IT Infrastructure, and IT Service-Management departments on APAC-level projects.
 - Led high-level ITSM continuous service improvement project, collaborating with country IT managers to improve efficiency, cost, and resolution time of IT support teams across 14 countries in Asia-Pacific.
 - Assisted on projects for Demand Management and Server/PC Migrations in APAC level.
- Assisted CIO in project updates and resource management.

Skills

Programming Languages

TypeScript, JavaScript, HTML, CSS, Sass, PHP, C++

Libraries & Frameworks

Angular, Node.js, Bootstrap, Angular Material, ngx-bootstrap, ASP.NET

Tools & Platforms

Git, GitHub, Vercel, Bitbucket, SourceTree, Figma, Postman, Ghost, Jira, AWS, Adobe Photoshop, Adobe Premiere, JumpCloud

Selected Projects

ejrvt.vercel.app

Personal website built using Angular and hosted on Vercel.

Clinical Decision Support™

A Nalagenetics' genetic interpretation software that is built to ISO standards for product development quality, security, and confidentiality.

Nalagenetics Website

Business website for Nalagenetics. Built using Angular.

Education

University of Wollongong Australia

Bachelor of Business Information Systems

Kaplan Higher Education

Diploma in Information Technology

Interests

Working out, gaming, football, anime, tech, forex trading