

CS2102 Database Systems

Project Report

Team 65

ISSUED BY

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GROUP MEMBERS

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Roles and Responsibilities

No.	Name	Responsibility
1	JOSIAH EZEKIEL KHOO SHAO QI	Front-End and Back-End Development, SQL Expert
2	TAN HIN KHAI STEPHEN	Basic Front-End and Back-End Development, Project Report
3	LAWSON TEO	Front-End and Back-End Development, Admin Dashboard
4	CALVIN CHEN XINGZHU	Front-End and Back-End Development, ER Diagram
5	CHEN YU MING	Front-End and Back-End Development, UI/UX

Software Tools/ Frameworks

- Backend: ExpressJS + NodeJS

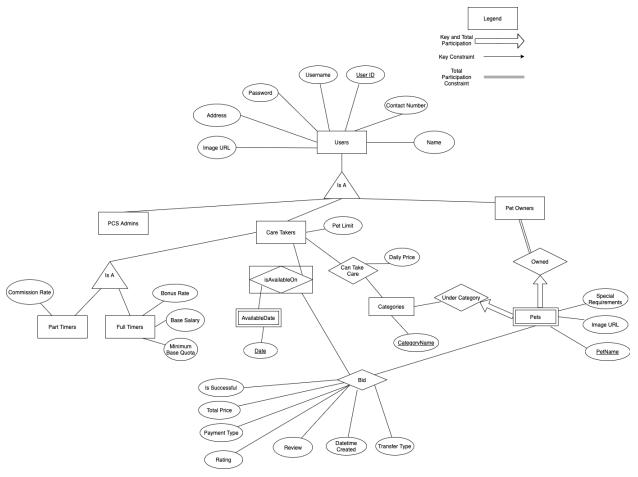
- Frontend: ReactJS + React-Bootstrap

Database: PostgreSQLHosting: Heroku

ER Model

Application constraints not captured by Relational Schema/ER diagram

- The overlap constraint of allowing a User to be a Pet Owner and a Caretaker.
- The overlap constraint of having both successful and unsuccessful bids in Bids.



Data Requirements and Functionalities

a. Data requirements

1. Authentication

Users need the following additional details to sign up:

- Username (up to 100 characters)
- Password (up to 100 characters)
- Name (up to 100 characters)
- Contact Number (up to 8 characters)
- Address (up to 255 characters)
- Pet Owner Check (Yes or No)
- Caretaker Check (Part-Time, Full-Time, or No)

Users need the following to log in:

- Username (up to 100 characters)
- Password (up to 100 characters)

2. Users

Users can also update their profile by changing the following details:

- Password (up to 100 characters)
- Full Name (up to 100 characters)
- Contact Number (up to 8 characters)
- Address (up to 255 characters)

3. Pet Owners

As a user, they can be a pet owner.

As a pet owner, user can add a new pet to their account with the following details:

- Pet Name (up to 100 characters)
- Pet Category (Handled by Ul's drop-down menu which pulls data from the table 'Categories')
- Special Requirements (up to 255 characters)
- Image URL (up to 255 characters)

If there is at least one pet added, pet owners can create a bid to find caretakers to look after their pet(s), with the following details:

- Pet (Handled by UI's drop-down menu which shows all of user's pets)
- Time Period (Selected from UI's datepicker)
- Caretaker (Selected from UI's drop-down menu of available caretaker names)
- Transfer Type (Select pet transfer type from UI's drop-down menu)
- Payment Type (Select payment type from UI's drop-down menu)

4. Caretakers

If users have the role of a caretaker, they will either be a Full-Time Caretaker, or a Part-Time Caretaker.

Full-Time Caretakers

- Can submit leave applications with the following information:
 - Date Period (Handled by UI's datepicker)

Part-Time Caretakers

- Can choose to confirm or decline bids offered to them by selecting 'Confirm' or 'Decline' buttons on the user interface
- Can specify available dates to work with the following information:
 - Date Period (Handled by UI's datepicker)

5. Administrator

An Administrator can view all underperforming Full-Time Caretakers in a particular month and year by inputting:

- Month (Handled by UI's drop-down)
- Year (Handled by UI's drop-down)

An Administrator can also view the average satisfaction rate for all the pet categories that were looked after in a particular month and year by inputting:

- Month (Handled by UI's drop-down)
- Year (Handled by UI's drop-down)

b. Functionalities

- 1. Authentication
 - Register for a new account
 - Login to an existing account
- 2. Users
 - Select to be a Pet Owner
 - Select to be a Full-time/Part-time Caretaker
 - View user profile
- 3. Pet Owners
 - View all owned pets
 - Add a pet
 - Create bid for a pet
 - View all ongoing bids

4. Caretakers

Full-Time Caretaker:

View all bids assigned to them

- Submit leave application
- View all leave dates on a Monthly Calendar
- View number of pet days
- View salary

Part-Time Caretaker:

- View all bids offered to them
- Accept or Decline a bid
- View confirmed bids
- Indicate available working dates
- View all available working dates on a Monthly Calendar
- View number of pet days
- View salary

5. Administrator

- View the total number of pets the company has took care of according to the month and year
- View the month with the highest number of pet days
- View all underperforming* caretakers according to a particular month and year
- View the average satisfaction rate for all pet categories according to all particular month and year
- View the total pet days any caretaker has, the total earnings from the caretaker, as well as the total salary to pay him/her
- *underperforming refers to Full-Time Caretakers that did not clock at least 60 pet days in a month OR has an average rating less than 2.5.

c. Interesting / Non-trivial aspects of our application's functionalities / implementation

- 1. When pet owners create a bid and select caretakers from a drop down list, choosing a caretaker will immediately reflect their profile, which shows their image, average rating, as well as the various categories this caretaker is skilled at looking after.
- 2. As an admin, we are able to view the earnings brought in by all our caretakers as well as the amount we have to pay them. Hence, we can easily view all the profits in a month.
- 3. We also have an admin table in our database, which stores all the constants required for the company. This allows for easy access and easy updating for changes in the future, since all queries/functions will be updated accordingly. Some examples are:
 - a. Salary Multiplier for caretakers with good ratings
 - b. Part Time Commission Rate
 - c. Full Time Bonus Rate for full-time caretakers with more than 60 pet days
 - d. Pet Limit for full-time/part-time caretakers

Data Schema

Justification for using serial id for Users:

We do not want to expose username and login credentials in the user profile url which can be viewed by others, causing cyber-security risks for our clients.

```
1. Admin:
FDs: { all trivial FDs }
This table is in BCNF form.
CREATE TABLE Admin (
  good review full time total price multiplier FLOAT NOT NULL DEFAULT 1.2,
  full time base salary INT NOT NULL DEFAULT 3000,
  poor review pet limit INT NOT NULL DEFAULT 2,
  pet_limit INT NOT NULL DEFAULT 5,
  minimum work days in block INT NOT NULL DEFAULT 150,
  minimum work blocks INT NOT NULL DEFAULT 2,
  full time bonus pet day threshold INT NOT NULL DEFAULT 60,
  part time commission rate NUMERIC(3, 3) NOT NULL DEFAULT 0.75,
  full_time_bonus_rate NUMERIC(3, 3) NOT NULL DEFAULT 0.80,
  PRIMARY KEY (good review full time total price multiplier,
    full time base salary,
    poor review pet limit,
    pet limit,
    minimum_work_days_in_block,
    minimum_work_blocks,
    full time bonus pet day threshold,
    part time commission rate,
    full time bonus rate),
  CONSTRAINT full time base salary positive CHECK (full time base salary >= 0),
  CONSTRAINT good_review_full_time_total_price_multiplier_positive CHECK (
    good review full time total price multiplier >= 0),
  CONSTRAINT poor review pet limit positive CHECK (poor review pet limit >= 0),
  CONSTRAINT positive pet limit positive CHECK (pet limit >= 0),
  CONSTRAINT minimum_work_days_in_block_positive CHECK (minimum_work_days_in_block >=
  CONSTRAINT minimum_work_blocks_positive CHECK (minimum_work_blocks >= 0),
  CONSTRAINT full time bonus pet day threshold positive CHECK (
    full time bonus pet day threshold >= 0),
  CONSTRAINT part_time_commission_rate_positive CHECK (part_time_commission_rate >= 0),
  CONSTRAINT full time bonus rate positive CHECK (full time bonus rate >= 0));
2. Users:
FDs: {user id->username, user id->password, user id->contact number, user id->name,
user id->address, user id->is pcs admin, user id->is pet owner, user id->image url}
Primary Key: {user id}
This table is in BCNF form.
CREATE TABLE Users (
  user id SERIAL PRIMARY KEY,
```

```
username VARCHAR(100) NOT NULL.
  password VARCHAR(100) NOT NULL,
  contact number VARCHAR(20) NOT NULL,
  name VARCHAR(100) NOT NULL,
  address VARCHAR(100) NOT NULL,
  is pcs admin BOOLEAN NOT NULL,
  is pet owner BOOLEAN NOT NULL,
  image url VARCHAR(255),
  unique(username));
3. Caretakers:
FDs: {user id} -> {bonus rate}, {user id} -> {base salary}, {user id} -> {minimum base quota},
{user_id}->{commission_rate}, {user_id} -> {is_full_time}
Primary Key: {user id}
This table is in BCNF form.
CREATE TABLE CareTakers (
  user_id INTEGER PRIMARY KEY,
  bonus rate NUMERIC(3, 3),
  base salary INTEGER,
  minimum base quota INTEGER,
  commission rate NUMERIC(3, 3),
  is_full_time BOOLEAN NOT NULL,
  FOREIGN KEY (user id) REFERENCES Users(user id),
  CONSTRAINT bonus rate positive CHECK (
    bonus rate >= 0
    OR bonus rate IS NULL),
  CONSTRAINT bonus_rate_upper_limit CHECK (
    bonus rate <= 1
    OR bonus rate IS NULL).
  CONSTRAINT base salary postive CHECK (
    base salary >= 0
    OR base salary IS NULL),
  CONSTRAINT minimum_base_quota CHECK (
    minimum base quota >= 0
    OR minimum base quota IS NULL),
  CONSTRAINT is full time contain bonus and salary and quota CHECK (
    NOT is_full_time
    OR (bonus rate IS NOT NULL
      AND base_salary IS NOT NULL
      AND minimum base quota IS NOT NULL
      AND commission rate IS NULL)),
  CONSTRAINT is not full time contain commission CHECK (is full time
OR (COALESCE(bonus_rate, base_salary, minimum_base_quota) IS NULL
AND commission_rate IS NOT NULL)));
4. Categories:
FD: {name} -> {full time daily price}
Primary Key: {name}
This table is in BCNF form.
CREATE TABLE Categories (
  name VARCHAR(100) PRIMARY KEY,
  full time daily price INTEGER NOT NULL,
```

CONSTRAINT full time daily price positive CHECK (full time daily price >= 0));

```
5. OwnedPets:
FDs:{pet owner user id, pet name -> category name, pet owner user id, pet name ->
special requirements, pet owner user id, pet name -> image url}
-> {category name, special requirements, image url}
Primary Key: {pet owner user id, pet name -> category_name}
This table is in BCNF form.
CREATE TABLE OwnedPets (
  pet_owner_user_id INTEGER,
  category name VARCHAR(100),
  pet name VARCHAR(100),
  special requirements VARCHAR(100).
  image url VARCHAR(255),
  PRIMARY KEY (pet owner user id, pet name),
  FOREIGN KEY (pet_owner_user_id) REFERENCES Users(user_id),
  FOREIGN KEY (category_name) REFERENCES Categories(name));
6. CanTakeCare:
FDs: {care taker user id, category name} -> {daily price}
This table is in BCNF form.
Primary Key: {care_taker_user_id, category name}
CREATE TABLE CanTakeCare (
  care taker user id INTEGER,
  category name VARCHAR(100),
  daily price INTEGER NOT NULL,
  PRIMARY KEY (care taker user id, category name),
  FOREIGN KEY (care taker user id) REFERENCES CareTakers(user id),
  FOREIGN KEY (category_name) REFERENCES Categories(name),
  CONSTRAINT daily price positive CHECK (daily price >= 0)):
7. IsAvailableOn:
FDs: {all trivial FDs}
This table is in BCNF form.
Primary Key: {care_taker_user_id, available_date}
CREATE TABLE IsAvailableOn (
  care taker user id INTEGER,
  available date DATE.
  PRIMARY KEY (care_taker_user_id, available_date),
  FOREIGN KEY (care_taker_user_id) REFERENCES CareTakers(user_id));
8. Bid:
FDs:
{care taker user id, start date, end date, pet owner user id, pet name} -> { is success},
{care_taker_user_id, start_date, end_date, pet_owner_user_id, pet_name} -> {payment_type},
{care_taker_user_id, start_date, end_date, pet_owner_user_id, pet_name} -> {transfer_type},
{care_taker_user_id, start_date, end_date, pet_owner_user_id, pet_name} -> {review},
{care taker user id, start date, end date, pet owner user id, pet name} -> {total price},
{care taker user id, start date, end date, pet owner user id, pet name} -> {datetime created}
Primary Key: {care taker user id, start date, end date, pet owner user id, pet name}
This table is in BCNF form.
CREATE TABLE Bid (
  care taker user id INTEGER,
  pet owner user id INTEGER,
```

```
pet name VARCHAR(100).
  is success BOOLEAN NOT NULL DEFAULT FALSE,
  payment type VARCHAR(100) NOT NULL,
  transfer_type VARCHAR(100) NOT NULL,
  total price INTEGER,
  review VARCHAR(1000),
  rating INTEGER,
  start date DATE NOT NULL,
  end date DATE NOT NULL,
  datetime_created TIMESTAMPTZ NOT NULL DEFAULT NOW(),
  PRIMARY KEY (
    care taker user id,
    start date,
    end date,
    pet_owner_user_id,
    pet_name),
  FOREIGN KEY (care taker user id) REFERENCES CareTakers(user id),
  FOREIGN KEY (pet owner user id, pet name) REFERENCES OwnedPets(pet owner user id,
pet name),
  CONSTRAINT bid_success CHECK (
      WHEN is success THEN (total price IS NOT NULL)
      ELSE TRUE
    END),
  CONSTRAINT total price positive
  CHECK (total price >= 0 OR total price IS NULL),
  CONSTRAINT review_rating_exists_together CHECK (
    (review IS NULL AND rating IS NULL)
    OR (review IS NOT NULL AND rating IS NOT NULL)));
```

All tables are in BCNF.

SQL Triggers

This trigger enforces multiple system requirements, including:

- 1. Auto-confirming a bid when the pet owner bids for a full time caretaker
- 2. Sets the price to either
 - a. The inflated bonus price if the caretaker is a full-time caretaker and has a rating of more than or equals to 4
- b. The normal price if the caretaker is a full-time caretaker and has a rating less than 4 This trigger is fired automatically when a bid is inserted into the bid table.

```
CREATE OR REPLACE FUNCTION bid_full_time_care_taker_auto_confirm () RETURNS TRIGGER AS $$
DECLARE is_full_time BOOLEAN;
DECLARE base_price INTEGER;
DECLARE rating FLOAT;
DECLARE multiplier FLOAT;
DECLARE number_days INTEGER;
```

```
BEGIN
SELECT c.is full time,
       ctc.daily price,
       c.rating,
       a.good_review_full_time_total_price_multiplier,
       (NEW.end date - NEW.start date + 1) INTO is full time,
       base price,
       rating,
       multiplier,
       number days
FROM CareTakersWithPetLimitAndRating c,
       CanTakeCare ctc.
       OwnedPets p.
       Admin a
WHERE c.user id = NEW.care taker user id
       AND p.pet_owner_user_id = NEW.pet_owner_user_id
       AND p.pet_name = NEW.pet_name
       AND p.category name = ctc.category name
       AND ctc.care taker user id = NEW.care taker user id;
IF is full time = TRUE THEN IF rating >= 4 THEN
UPDATE bid
SET total price = base price * multiplier * number days,
       is success = TRUE
WHERE bid.care taker user id = NEW.care taker user id
       AND bid.start date = NEW.start date
       AND bid.end date = NEW.end date
       AND bid.pet_owner_user_id = NEW.pet_owner_user_id
       AND bid.pet name = NEW.pet name;
FLSE
UPDATE bid
SET total_price = base_price * number_days,
       is success = TRUE
WHERE bid.care taker user id = NEW.care taker user id
       AND bid.start date = NEW.start date
       AND bid.end date = NEW.end date
       AND bid.pet owner user id = NEW.pet owner user id
       AND bid.pet name = NEW.pet name;
END IF;
ELSE
UPDATE bid
SET total price = base price * number days,
       is success = FALSE
WHERE bid.care taker user id = NEW.care taker user id
       AND bid.start date = NEW.start date
       AND bid.end date = NEW.end date
       AND bid.pet owner user id = NEW.pet owner user id
       AND bid.pet name = NEW.pet name;
END IF;
RETURN NEW;
END;
$$ LANGUAGE PLPGSQL;
DROP TRIGGER IF EXISTS bid full time care taker auto confirm trigger ON Bid CASCADE;
CREATE TRIGGER bid_full_time_care_taker_auto_confirm_trigger
```

```
AFTER
```

INSERT ON Bid FOR EACH ROW EXECUTE FUNCTION bid_full_time_care_taker_auto_confirm();

This trigger checks if the caretaker participating in the bid is available to take care of the pet owner's pet from start date to end date, and is fired when a bid is inserted into the table.

```
CREATE OR REPLACE FUNCTION bid_care_taker_is_available_to_insert() RETURNS TRIGGER AS
DECLARE available days INTEGER:
DECLARE total_days INTEGER;
BEGIN
SELECT COUNT(*),
       NEW.end_date - NEW.start_date + 1 INTO available_days,
       total days
FROM IsAvailableOnWithPetCareCount a,
       CareTakersWithPetLimitAndRating c
WHERE NEW.care_taker_user_id = a.care_taker_user_id
       AND NEW.care taker user id = c.user id
       AND a.available date >= NEW.start date
       AND a.available date <= NEW.end date
       AND a.pet care count < c.pet limit;
IF available days <> total_days THEN RAISE EXCEPTION '% cannot take care of the pet between %
and %',
       (SELECT username
       FROM Users
       WHERE NEW.care_taker_user_id = Users.user_id),
NEW.start date,
NEW.end_date;
END IF;
RETURN NEW;
END:
$$ LANGUAGE PLPGSQL;
DROP TRIGGER IF EXISTS bid_care_taker_is_available_to_insert_trigger on Bid CASCADE;
CREATE TRIGGER bid care taker is available to insert trigger BEFORE
INSERT ON Bid FOR EACH ROW EXECUTE FUNCTION bid_care_taker_is_available_to_insert();
```

This trigger checks if a full time caretaker is allowed to take a leave on a certain day by ensuring he meets his requirements of working 2 x 150 days after the day he is available to work is deleted. This trigger runs when a row in IsAvailableOn is deleted.

```
SELECT 1
       FROM IsAvailableOn iao
       WHERE iao.care taker user id = OLD.care taker user id
       AND iao.available date = current day
) THEN number_consecutive_work_days := number_consecutive_work_days + 1;
ELSEIF number consecutive work days >= (
       SELECT minimum work days in block
       FROM Admin LIMIT 1
) THEN number_work_blocks := number_work_blocks + 1;
IF number consecutive work days > highest consecutive work days THEN
highest consecutive work days := number consecutive work days;
END IF:
number consecutive work days := 0;
ELSE number consecutive work days := 0;
END IF;
current_day := current_day + 1;
END LOOP;
IF number_consecutive_work_days >= (
       SELECT minimum work days in block
       FROM Admin
       LIMIT 1
) THEN number work blocks := number work blocks + 1;
IF number consecutive work days > highest consecutive work days THEN
highest consecutive work days := number consecutive work days;
END IF; END IF;
IF (SELECT is_full_time
       FROM CareTakers c
       WHERE c.user id = OLD.care taker user id)
AND number work blocks < (
       SELECT minimum work blocks
       FROM Admin
       LIMIT 1)
AND highest consecutive work days < (
       SELECT minimum work days in block
       FROM Admin
       LIMIT 1) *
       (SELECT minimum_work_blocks FROM Admin LIMIT 1
) THEN RAISE EXCEPTION '% cannot take leave on % because it violates the minimum consecutive
days in a year',(
       SELECT username
       FROM Users
       WHERE OLD.care_taker_user_id = Users.user_id),
OLD.available date;
END IF;
RETURN OLD:
END:
$$ LANGUAGE PLPGSQL;
DROP TRIGGER IF EXISTS full_time_care_taker_block_leave_trigger ON IsAvailableOn CASCADE;
CREATE TRIGGER full time care taker block leave trigger
AFTER DELETE ON IsAvailableOn FOR EACH ROW EXECUTE FUNCTION
full time care taker block leave();
```

Interesting and Complex queries and views

Search Availability

Retrieves the available Caretakers, given optional parameters by the user, utilising the COALESCE command to perform input validation on null values input by the user at the server side. This also makes use of an outer join on caretakers with no rating yet given to

```
SELECT DISTINCT x.named, x.contact, x.price, x.category,
    ROUND(AVG(y.avg rating), 2) as rating
    FROM (SELECT DISTINCT u.user_id as userid,
    u.name as named, u.contact number as contact, c.daily price as price,
    c.category_name as category, a.available_date as dated
    FROM isAvailableOn a
    JOIN Users u ON a.care_taker_user_id = u.user_id
    JOIN CanTakeCare c ON a.care taker user id = c.care taker user id
    WHERE c.category name LIKE COALESCE(CAST($1 as VARCHAR), ")||'%'
    AND a.available date >= COALESCE(CAST($2 AS DATE), DATE('1970-01-01'))
    AND a.available date <= COALESCE(CAST($3 AS DATE), '9999-12-31')
    AND u.name LIKE COALESCE(CAST($4 as VARCHAR), ")||'%'
    AND c.daily price <= COALESCE(CAST($5 as INT), 20000)) as x
    LEFT OUTER JOIN (SELECT u.user_id as userid,
    u.name as named, u.contact number as contact,
    ROUND(AVG(b.rating), 2) as avg_rating
    FROM Bid b INNER JOIN Users u ON b.care taker user id = u.user id
    GROUP BY (u.user_id, b.care_taker_user_id, u.name, u.contact_number))
    as y ON x.userid = y.userid
GROUP BY (x.userid, x.named, x.contact, x.price, y.userid, y.named, y.contact, x.category) HAVING
AVG(y.avg_rating) >= COALESCE(CAST($6 AS NUMERIC), 0)
    OR AVG(y.avg rating) IS NULL
    AND ((CAST($2 AS DATE) IS NULL OR CAST($3 AS DATE) IS NULL)
    OR COUNT(DISTINCT x.dated) = CAST($3 AS DATE) - CAST($2 AS DATE) + 1)
```

Get all Caretakers Salary

Retrieve earning of all caretakers given a start date and end date. The query is recursive, and partitions the pet-days by decomposing them to actual pet days, then enumerating them to partition at 60 Days. Then separating out the post 60 day earnings to be used for the full-time salary computations.

```
with RECURSIVE t AS (
SELECT care_taker_user_id, start_date, end_date, 1 AS index,
(end_date - start_date + 1) AS date_count,
(total_price/A.date_count) AS daily_price from
```

```
(SELECT care taker user id, start date, end date,
   (end date - start date + 1) AS date count, total price from bid) AS A
   WHERE start date >= (SELECT COALESCE(CAST($1 AS DATE), DATE('1970-01-01')))
   AND start_date <= (SELECT COALESCE(CAST($2 AS DATE), DATE('9999-12-31') ))
   UNION ALL
   SELECT care_taker_user_id, start_date, end_date, index + 1, date count,
   daily_price FROM t WHERE index < date_count)
   SELECT care taker user id, count(*) AS pet day, sum(t.daily price) AS total earnings,
   (SELECT sum(daily price) FROM (SELECT *, rank() OVER (
    PARTITION BY care taker user id
    ORDER BY care_taker_user_id, start_date, end_date, index ASC)
    FROM t) AS t2
    WHERE rank > 60 AND t.care_taker_user_id = t2.care_taker_user_id
   ) AS post 60 days earnings, caretakers.is full time,
   (CASE WHEN caretakers.base salary IS NULL AND caretakers.is full time = false
     THEN sum(t.daily price) * caretakers.commission rate
      WHEN count(*) > 60 THEN (SELECT sum(daily price)
   FROM (SELECT *, rank() OVER (PARTITION BY care_taker_user_id
    ORDER BY care taker user id, start date, end date, index ASC)
    FROM t) AS t2
   WHERE rank > 60 AND t.care taker user id = t2.care taker user id
   ) * caretakers.commission_rate + caretakers.base_salary
   ELSE caretakers.base salary END) as salary
  FROM t JOIN caretakers ON t.care taker user id = caretakers.user id
  GROUP BY t.care taker user id, caretakers.is full time, caretakers.base salary,
caretakers.commission rate;
```

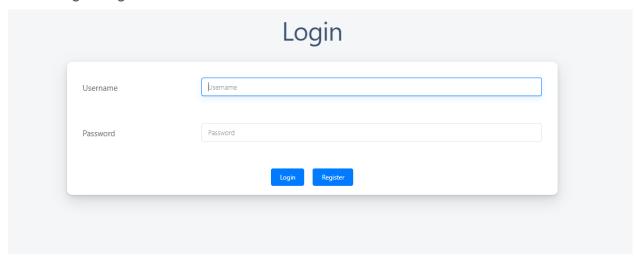
View Caretakers with their pet limits and rating

This view is used in the trigger bit_care_taker_is_available_to_insert to enforce the pet limit constraint in the backend updates of the PCS. The query uses cases on the rating to set the pet_limit for a Part-time Caretaker, as well as a groupby aggregation to project the rating.

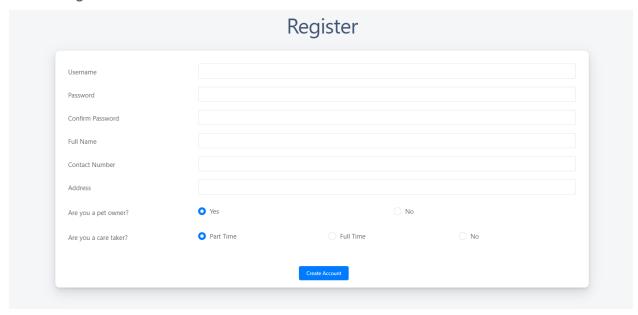
```
CREATE OR REPLACE VIEW CareTakersWithPetLimitAndRating AS (
    SELECT c.user_id AS user_id,
    c.bonus_rate AS bonus_rate,
    c.base_salary AS base_salary,
    c.minimum_base_quota AS minimum_base_quota,
    c.commission_rate AS commission_rate,
    c.is_full_time AS is_full_time,
    AVG(b.rating) AS rating,
    (CASE WHEN (c.is_full_time OR AVG(b.rating) >= 4)
        THEN a.pet_limit
        ELSE a.poor_review_pet_limit END) AS pet_limit
    FROM CareTakers c
    LEFT JOIN Bid b ON c.user_id = b.care_taker_user_id, Admin a
    GROUP BY c.user_id, a.pet_limit, a.poor_review_pet_limit);
```

User Interface

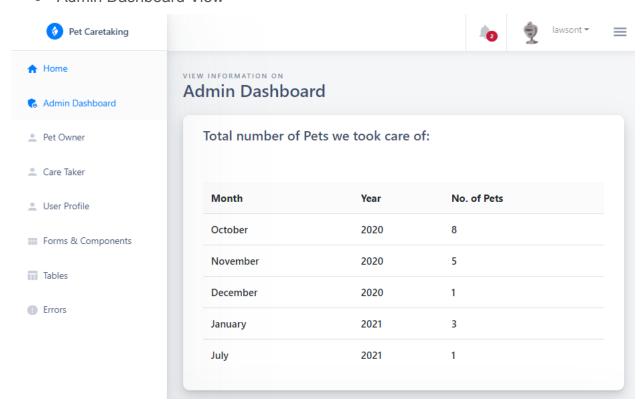
Login Page

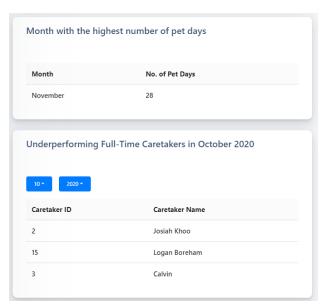


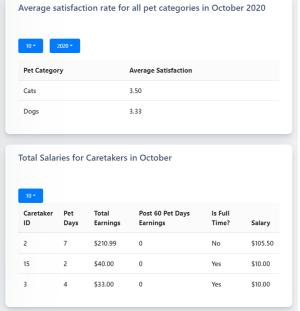
• Register as a new user



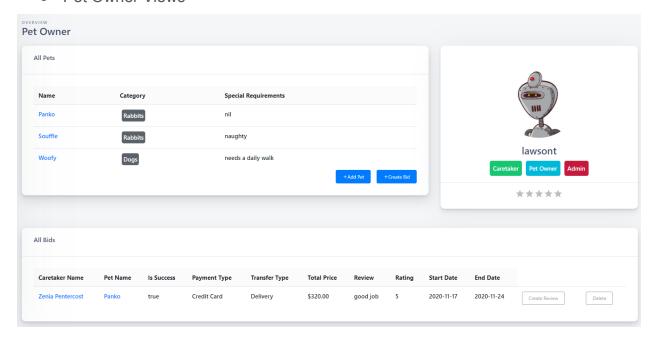
Admin Dashboard View

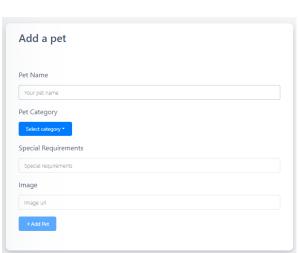


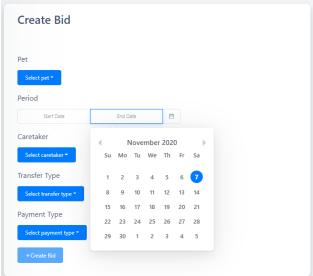




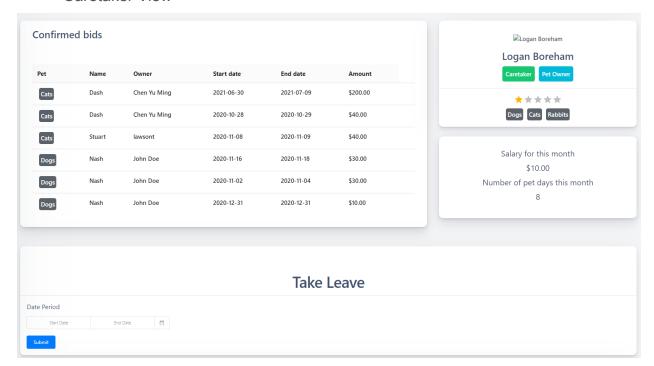
Pet Owner Views



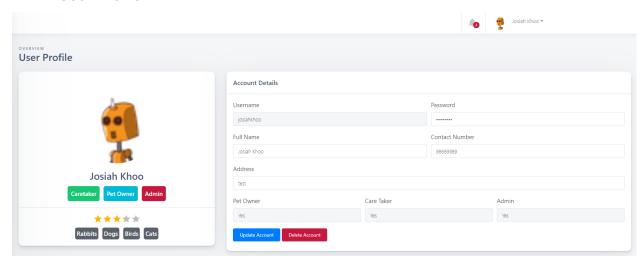




Caretaker View



User Profile



Challenges and Lessons

During the early phase of the project, we spent the majority of our time working on the ER diagram. We repeatedly made several refinements to the diagram before the consultation, as we kept discovering flaws while discussing. After the consultation, we had to make multiple changes to our diagram as there were still things we had missed. Even during development, minor changes were continuously made due to emergent issues and complications. This was perhaps caused by our inexperience in designing database systems.

The development of this application has given us valuable and insightful first-hand experience in designing database systems and integrating it in a web app with back and front end. For example, we learned to successfully apply the querying techniques taught throughout the module to pull information from the database, and used a JSON API framework to pass data to the front-end.

In addition, for many of the constraints in the ER diagram, it was difficult to translate them to SQL simply using table constraints. We had to use triggers and had 9 total triggers to make sure our system functioned the way we wanted it to. As triggers were not gone through in depth during the lectures, we had to spend time figuring out how to write triggers that applied to our use case and testing the trigger to make sure it worked.

Besides the technical skills that we picked up from working on this project, we managed to practise soft skills such as communication and teamwork. The COVID-19 issue impacted this module with all communication being carried out over virtual communication like Zoom or Discord. This made it less productive when we were discussing, and distributing the workload. Furthermore, each of us are taking different modules and some modules were affected in similar ways, causing scheduling problems. Hence, we had to make some adjustments to accommodate each other's hectic schedules. As the workload of this project is relatively high, and we are also taking other modules with group projects, we are fortunate we could complete the requirements for this project in time through fortitude and determination.