Website Portfolio

- https://josiasmanzur02.github.io/portfolio/

Work History

Principal Technical Support Specialist
Dealerspike , Belmopan, Belize (Remote) | January 2023 - Current

- Work to solve technical issues for dealers on the spark platform
- Used the CMS to implement changes to websites with the user of HTML, CSS, Jquery
- Manage a large amount of update requests ensuring I properly manage my queue

Senior Technical Support Specialist
Dealerspike, Remote | June 2021 - January 2023

- Update websites using HTML, CSS, Jquery/Javascript
- As senior my focus was to work on larger projects or work on compex techinical issues with dealers
- Worked with the finance app team and used Jira to manage tickets
- Used JSON to make changes to finance applications
- Created custom widgets for the inventory pages with the use of JSON objects passed by the v6/v7 platform
- Assisted dealers with SEO issues on their website
- Worked very closely with dealers to solve technical issues while maintaining a high satisfaction rate
- As senior I also would work with my team members to offer them assistance or training
- Using photoshop I created banners and edited images for the team

Education

Bachelor in Information Technology in Information Technology
University of Belize, Belmopan | Expected in January 2026

- Completed Coursework: Advanced Databases, 2024
- Completed Coursework: Software Engineering, 2024
- Completed Coursework: Systems Administration, 2025

Josias Manzur

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Dynamic Full Stack Developer with extensive experience at Dealerspike, adept in HTML, CSS, and JavaScript. Proven track record of enhancing dealer satisfaction through effective problem-solving and project management. Skilled in creating custom solutions and training team members, while maintaining a focus on technical excellence and collaboration.

Skills

- HTML
- CSS
- JQuery/Javascript
- React
- Node.js
- Express
- EJS
- SQL
- GitHub
- Docker
- Figma
- Photoshop
- Bootstrap
- Wordpress