

Josie Franklin

Software Developer

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I leverage design experience to build applications with smooth and intuitive UI for the best user experience. My education fostered a love for learning, and my managerial experience advanced my client-facing skills, proving my ability to resolve immediate requests and conflicts.

SKILLS

Languages

- JavaScript, Python, C#, HTML, CSS, SQL

Technologies

- Node.js, Express.js, React.js, Sequelize, git, MySql, MongoDB, ASP.NET, EF Core

EXPERIENCE

Software Developer | ESP Associates, Morrisville NC December 2022 - Current

- Develop applications with front-end, back-end, and unit testing while adhering to requirements
- Create documentation for application end-users and client maintenance teams
- Communicate with team members and clients to efficiently manage tasks

Custom Framing Manager | Aaron Brothers, Holly Springs NC May 2021 - January 2022

- Created and implemented documentation for old and new SOPs
- Scheduled employee hours to fit allotted payroll
- Handled customer reviews and satisfaction to improve services

Personal Designer | Aaron Brothers, Cary NC October 2020 - May 2021

- Achieved top sales with 40% of team's total ordered units
- Designed frames considering color, composition, and functionality
- Produced orders from sales-counter to assembly to client pickup

Independent Artist | Self-Employed January 2021 - Present

- Use digital programs including Procreate to produce art pieces
- Market products to grow yearly sales by 21.3% and increase shop views by 200%
- Assess sales numbers and customer reviews to track current trends

Clinical Intern | Turner Creek Elementary, Cary NC August 2019 - December 2019

- Effectively planned and implemented lessons for 36 K-5 classrooms weekly
- Incorporated visual, kinesthetic, and aural aspects into lessons
- Built relationships with faculty, administration, parents, and students

LEADERSHIP

Bass Trombonist | Various Ensembles, Raleigh NC February 2020 - Present

- NC Reveler's Jazz Orchestra | Librarian, Set-Up Crew
- A Trombone Collusion Quintet | Recruiter, Arranger, Media Management

Executive Board | Appalachian Video Game Ensemble, Boone NC August 2016 - June 2019

- Communicated with other clubs and organizations to cooperate for functions
- Reviewed and updated organization bylaws to ensure operational efficiency

EDUCATION

UNC Chapel Hill Coding Bootcamp, Chapel Hill NC April 2022 - September 2022

Appalachian State University, Boone NC December 2019
Bachelor of Music Instrumental Music Education