Josie Carrillo

(619)-735-1832| Josieacarrillo@gmail.com | SD, CA |linkedIn| Josieacarrillo.com

Work Experience

Expedia Group, Austin | Summer 2022
Technical Program Manager intern
- Ensured project deliverables are being completed in a timely manner through JIRA
- Communicated major updates and rollouts with stakeholders
- Led a team of six engineers in an Agile/Kanban environment with a 2-week sprint cadence, conducting daily stand-ups, retrospectives, sprint planning and sprint reviews
- Improved productivity across the org by providing a standardized way for work streams to provide status updates
- Updated and consistently tracked resource allocations while syncing weekly with product and design owners

Amazon Web Services, Remote | Summer 2021
Software Development Engineer intern: End User Computer Services (SaaS)
- Improved user capabilities by developing a new feature for customers to easily manage their instances in AppStream 2.0
- Collaborated closely with cross functional teams to ensure a smooth transition of front end frameworks
- Created and documented an onboarding guide for future new hires to decrease onboarding time by 5 days

Amazon Web Services, Remote | Summer 2020
Software Development Engineer intern: Alexa For Business (A4B)
- Revamped Alexa for Business Operations internal dashboard aimed to help project managers and Senior Engineers to have quick access and visual representation of customer data
- Developed a new clear report of customer analytics by using AWS services to display real-time graphs to decrease time spent searching the databases directly for data

Amazon Web Services, Seattle | Summer 2019
Software Development Engineer intern: Alexa For Business (A4B)
- Designed, implemented, and optimized user experience for customers who use the A4B console (official website where customers can connect their alexa to their business)
- Collaborated with Project managers to review and analyze customer feedback to define features over multiple milestones and drive project deliverables

Education & Skills

San Diego State University, Bachelors | Expected Date: May 2023   **Certifications:** Google Project Management

Experienced in: Software Development, User stories, JIRA, Confluence, Java, Git, JavaScript, TypeScript, CSS, React, Node.js, Microsoft Office, Agile Methodologies, Software Development Lifecycle, Notion, Microsoft Office,

Working knowledge of: Node.js, Express, Rest API, PostgreSQL, AWS glue, Amazon DynamoDB, C

Volunteering

Youth Leader: Lead weekly youth groups for highschoolers. Helping the youth deal with daily issues through counseling and mentoring.

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Service Director: Direct and manage Sunday church services while supporting pastors. I coordinate communication and bridge the gap between production, worship, ministry, and leadership.