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Management professional with comprehensive experience overseeing the scope, design, execution, and delivery of various initiatives to ensure that business objectives and stakeholder needs are met. Astute strategic leader well-versed in supervising multiple project teams of internal and external resources. Demonstrate excellent oral and written communication and presentation abilities in organizing, planning, and documenting correspondence with resource and account managers to address issues related to delivery dates, schedule, budget, scope, performance, execution, and client concerns. Possess strong analytical, problem solving, research, and reporting skills in identifying and assessing project risks, formulating risk mitigation strategies, and monitoring and reporting project progress. **Areas of expertise include:**

- Strategic Planning & Forecasting
- Test Management
- Program Implementation
- Process Automation
- Staff Training & Leadership
- Performance Management
- Stakeholder Engagement
- Project Status Reporting
- Agile Methodology
- SAP Project Management
- Resource Management
- Needs Assessment

Professional Experience

Took a career break to complete a Diploma as Microsoft .NET Technology Specialist.

CAST Group / INDRA • São Paulo, Brazil • 2014-2017

PMO SAP / SOLMAN Consultant (SAP Implementation Project – SESI-SENAI / BNB Banco do Nordeste)

Directed all aspects of daily operations involving the measurement of project deliverables, oversight of tests and progress monitoring activities, and control of change requests, gaps, and methodologies.

Key Accomplishments:

- Defined project structuring scenarios in SAP Solution Manager (SOLMAN).
- Resolved various project issues such as missed deadlines, scope-creep, and cost overruns through continuous monitoring of project dependencies and schedules

Stefanini • São Paulo, Brazil • 2013-2014

Project Leader

Oversaw the effective implementation of various project activities, schedule and conducted processes identification to address operational gaps.

Key Accomplishments:

- Spearheaded the rollout of SAP for Thyssenkrupp AG encompassing process validation and implementation in Brazil, USA, Mexico, India, and China.
- Executed activities management for process improvement and monitoring as part of eSocial Gaps Identification project for PSA Peugeot Citroën.
- Completed process identification procedures for SAP Implementation at Group Y. Yamada.

Procedere Consulting • São Paulo, Brazil • 2011-2013

Project Leader

Supervised the completion and process mapping of multiple projects including workflow system implementation, Project ADempiere implementation, and Project SAP implementation.

Control Consulting • São Paulo, Brazil • 2011-2013

Project Leader

Orchestrated the development of workflow tool and automation of back-office processes as part of a process mapping initiative for SulAmérica Insurance.

Mac Builder • São Paulo, Brazil • 2009-2010

Process Leader

Managed risk assessment and processes identification activities.

Key Accomplishments:

- Implemented significant process improvements for the finance and sales departments.
- Led the definition and deployment of key performance indicators in the financial areas.

Education & Training

Microsoft .NET Technology Specialist

IBT COLLEGE | Toronto, Canada

Executive MBA in Project Management

FUNDAÇÃO GETÚLIO VARGAS | Rio de Janeiro, Brazil

Post-graduate in Project Management

SENAC / PMI | São Paulo, Brazil

Certifications:

HCMP® – Human Change Management Professional

Technical Proficiencies:

SAP | ARIS | ARPO | Visio | IBM | BIZAGI | BONITA | MS Project | SOLMAN