

Republic of the Philippines Department of Health CENTER FOR HEALTH DEVELOPMENT SOCCSKSARGEN Region





CUSTOMER SATISFACTION SURVEY FORM 2.0 (Consultation Workshop/Meeting Evaluation Form)

In pursuit of service excellence, we are conducting a survey to make our services better by understanding our clients' experience. In line with this, we would like to take a few minutes of your time by answering this survey. There are no right or wrong answers, and all information will be treated with utmost confidentiality.

Name: First		La		urvey Accom								
	SI	(mm/dd/yyyy):// Sex: Male⊡Female⊡										
DOH Employee? Ye	S LINO L			Sex: Mai	erem	iale	_					
A. How would you ra	ate your ov	erall expe	ctation of th	e training/wo	rkshop?		_	_				
Poor 1	2	3	Exceller 3 4 5 6 7						ıt			
		-		-	-					٠		
B. Please show the by each statement I		mich you ti	nink the trail	iing/worksno	op posse	2SS 1	ne i	eau	ures	des	SCFID	
	Stat	ement			Strongly					Strong Agree		
1. The chiestines of	the event				Disagn		_	_	_		gree 7	
 The objectives of Adequate time was 				cuccione	1	2	3	-	5	_	7	
	•	•				_	-	-	-	-	•	
3. The content of the activity was organized and easy to follow. 1 2 3 4 5									-	6	7	
4. The resource speaker/sis/are knowledgeable. 1 2 3 4 5 5. The organizers are promot and always willing to help clients. 1 2 3 4 5									•	6	7	
The organizers are prompt and always willing to help clients.								4	5	6	7	
								5	6	7		
7. The organizers a			•		1	2	3	4	5	6	7	
The appearance provider is in kee	of the phys eping with f	sicai/virtuai the type of	service/s p	e service rovided.	1	2	3	4	5	6	7	
9. The quality of the	physical/v	irtual amer	nities are ex	cellent.	1	2	3	4	5	6	7	
C. Overall, how wou	uld you rate	the qualit	y of the trair	ning/worksho	p provi	ded?	?					
Poor	•	Fair	•	Good		E	cel	lent				
1		2		3			4					
D. For comments, improvement, pleas include your contac	e put it do	endations, own below.	concerns, If you wish	or aspects for us to re	of ou espond	r se to y	ervic our	e(s) feed) th Ibac	at :k, p	need	
		Thank you	i for vour r	articipation	1							



Name of Activity:

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Name:		Survey Accomplishment Date											
First	La	Last (mm/dd/yyyy)://											
DOH Employee? Ye	s□ No□			Sex: Ma	le⊡Fen	nale							
A. How would you ra	ate your ov	erall expe	ctation of t	he training/w	orkshop'								
Poor	_		6	E	EXC		ıt						
1	3	3 4 5					7						
B. Please show the by each statement I		hich you th	nink the tra	ining/worksh	op poss	ess t	the f	eatı	ures	des	cribe		
DV COOR STOTEMENT		ement			Strong	_					rongly		
					Disagr		_				gree		
1. The objectives of					_	2	3	4	5	6	7		
2. Adequate time wa	-	-			1	2	3	4	5	6	7		
3. The content of the activity was organized and easy to follow.							3	4	5	6	7		
4. The resource speaker/sis/are knowledgeable.							3	4	5	6	7		
5. The organizers are prompt and always willing to help clients.							3	4	5	6	7		
6. The organizers are polite.							3	4	5	6	7		
7. The organizers a					1	2	3	4	5	6	7		
The appearance provider is in kee					1	2	3	4	5	6	7		
9. The quality of the				•	1	2	3	4	5	6	7		
C. Overall, how wou	ıld vou rate	the qualit	v of the tra	ining/worksh	op provi	ded?	,						
Poor	•	Fair		Good			cell	ent					
1		2		3			4						
D. For comments, improvement, pleas	recomme e put it do t details.	endations, wn below.	concerns If you wis	, or aspects sh for us to r	s of ou espond	r se to y	ervic our	e(s) feed	th:	at i	need:		

Duration: (Start date - mm/dd/yyyy) I I (End date - mm/dd/yyyy)

CODE GUIDE

	CODE G	UIDE				CODE G	LIIDE	
DEPART	MENT OF HEALTH TEAMS	CSS FORM	1.0 SERVICE CODES			OODLO	OIDL	
Acronym	Team	Code	Service	DEPAR	TMENT OF H	EALTH TEAMS	CSS FORM	1.0 SERVICE CODES
ocs	Office of the Chief of Staff	S1	Accreditation	Acronym	Team	Team		Service Accreditation
		S2 S3	Authentication Certification	ocs	Office of	f the Chief of Staff	S1 S2	Authentication
AFMT	Administration and Financial Management Team	S4	Data Request	AFMT	∆dminis:	tration and Financial	S3	Certification
	-	S5	Financial Assistance	Si mi		ment Team	S4	Data Request
FICT	Field Implementation and Coordination Team	S6	Follow-up	FICT	Field Im	plementation and	S5 S6	Financial Assistance Follow-up
		S7	Interview/Research	1101		ation Team	S7	Interview/Research
HFIDT	Health Facilities and Infrastructure Development	S8 S9	Legal Assistance Licensing	HFIDT	Health F	acilities and	S8	Legal Assistance
	Team	S10	Medical Assistance			cture Development	S9	Licensing
PHST	Public Health Services	S11	Meetings	PHST	Team Public H	ealth Services	S10	Medical Assistance
HPSDT	Team	S12	Policy Review		Team	Culti Scratocs	S11	Meetings
551	Health Policy and Systems	S13	Registration	HPSDT	Health D	olicy and Systems	S12 S13	Policy Review Registration
HRT	Development Team	S14	Secretariat			ment Team	S13	Secretariat
	Health Regulation Team	S15	Submission	HRT			S15	Submission
PSCMT	-	S16	Technical Assistance	PSCMT	nealth F	tegulation Team	S16	Technical Assistance
	Procurement and Supply	Others	Others		Procure	ment and Supply	Others	Others
	BUREAUS/SERVIC	ES/REGIONS				BUREAUS/SERVIC	ES/REGIONS	
Administration and I	Financial Management Team	Procurement and St	ıpply Chain Management Team	Administration and	Financial Mana	gement Team	Procurement and Si	upply Chain Management Team
Acronym	Bureaus/Services/Regions	Acronym	Bureaus/Services/Regions	Acronym		vices/Regions	Acronym	Bureaus/Services/Regions
AS	Administrative Service	PS	Procurement Service	AS	Administrative		PS	Procurement Service
PAD	Personnel Administrative Division	SCMO	Supply Chain Management	PAD	Personnel Ad	ministrative Division	SCMO	Supply Chain Management
MPO	Malasakit Program Office		Office	MPO	MalasakitPro			Office
FMS	Financial Management Service	Health Dolicy and	Systems Development Team	FMS	Financial Ma	nagement Service	Haallh Dallan and	Contains Development Towns
Field Implementat	ion and Coordination Team	Acronym	Bureaus/Services/Regions	Field Implementa	tion and Coord	ination Toom	_	Systems Development Team Bureaus/Services/Regions
Acronym	Bureaus/Services/Regions	BIHC	Bureau of International Health	Acronym		vices/Regions	Acronym BIHC	Bureau of International Health
CHDI	Center for Health Development I		Cooperation	CHDI		alth Development I	55	Cooperation
CHDII	Center for Health Development II	BLHSD	Bureau of Local Health Systems	CHDII	CenterforHe	alth Development II	BLHSD	Bureau of Local Health Systems
CHD III	Center for Health Development III		and Development	CHD III	Center for He	ealth Development III		and Development
CHD IV-A	Center for Health Development IV-A	HHRDB	Health Human resource	CHD IV-A		alth Development IV-A	HHRDB	Health Human resource
CHD IV-B CHD V	Center for Health Development IV-B		Development Bureau	CHD IV-B CHD V		ealth Development IV-B alth Development V	HPDPB	Development Bureau
CHD VI	Center for Health Development V Center for Health Development VI	HPDPB	Health Policy Development and Planning Bureau	CHD VI		ealth Development VI	ПРОРБ	Health Policy Development and Planning Bureau
CHD VII	Center for Health Development VII		Flailing Dureau	CHD VII		ealth Development VII		Training Dureau
CHD VIII	CenterforHealth Development VIII	Health Regulation	Team	CHD VIII		alth Development VIII	Health Regulation	Team
CHDIX	CenterforHealth Development IX	Acronym	Bureaus/Services/Regions	CHDIX		alth Development IX	Acronym	Bureaus/Services/Regions
CHD X	Center for Health Development X	BOQ	Bureau of Quarantine	CHD X		alth Development X	BOQ	Bureau of Quarantine
CHD XI	Center forHealth Development XI	FDA	Food and Drug Administration	CHD XI CHD XII		alth Development XI alth Development XII	FDA HFSRB	Food and Drug Administration Health Facilities Services and
CHD XII	•	HFSRB	Health Facilities Services and	CHD NCR		alth Development NCR	ПГЭКВ	Regulatory Bureau
CHD NCR	Center for Health Development NCR	0	Regulatory Bureau	CHD CAR		alth Development CAF	₹	regulatory Bureau
CHD CAR CHD CARAGA	Center for Health Development CAF Center for Health Development	Public Health Serv	ice Team	CHD CARAGA		alth Development	Public Health Serv	ice Team
OTTO CATOTOA	CARAGA	Acronym	Bureaus/Services/Regions		CARAGA		Acronym	Bureaus/Services/Regions
CHD ARMM	Center for Health Development		Disease Prevention and Control	CHD ARMM		alth Development	DPCB	Disease Prevention and Control
	ARMM		Bureau		ARMM		ED	Bureau Enidemiology Bureau
			Epidemiology Bureau	Health Facilities on	nd Infrastructure	Development Team	EB HEMB	Epidemiology Bureau Health Emergency Management
	d Infrastructure Development Team	HEMB	Health Emergency Management	Acronym		vices/Regions	ILINID	Bureau
Acronym HFDB	Bureaus/Services/Regions Health Facilities Development Bureau	HBCS	Bureau Health Promotion and	HFDB		es Development Bureau	HPCS	Health Promotion and
KMITS	Knowledge Management and		Communication Services	KMITS	Knowledge M	anagement and		Communication Services
INITIO	Information Technology		Communication Scivices		Information T	echnology		