**CAB SERVICE MANAGEMENT**

**Requirements**

**1.Login page**

⦁ **Sign up** -using email /phone number

- check and verify email and phone number with confirmation code

- enter the name of user

- set password for the site

-captcha

⦁ **Log in**

- using registered email/phone number

- use the password

- captcha with numbers and letters

⦁ **Forgot password**

- via e mail,phone number set a new password by getting a password reset link

**2. Home page**

⦁  **About us** - it contains the history and service provided by the management.

⦁  **Help**  - for contact the team if any registration issues happens or inform any complaints or suggestions u need to inform them.

⦁ **Rating**  - it shows the rating details that finished by the users.

⦁ **App link in playstore** - provide the link to download from the playstore.

⦁ **Availability of cab locations**- the places where the cab facilities are available in different cities. (kochi,thrissur,kozhikode,kannur,trivandrum)

⦁ **Cab charge details** - based on the places selected the rate per kilometres provided by here(kochi-25/km,thrissur-24/km,kozhikode-25/km,kannur-23/km,trivandrum-27/km)

**3.Booking page**

⦁ **From** -select or enter the pick up place of the passenger

⦁ **Destination** - the drop place of the passenger

⦁ **Time-**(5.00 AM-11.00 PM) - there is a time limit for booking and we can choose the required time.

⦁ **Date**-(DD/MM/YYYY)- we can also book the cab earlier so booking date is mentioned.

⦁ **Number of people**-(0-9)- at a time booking is done for only a maximum of 9 person

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⦁ **Type of cab-** we can choose a/c or non a/c cab

- the type of the cab (bike,car,traveller,minibus)

⦁ **Extra service** - food,drinks ,books,snacks are available as extra service.

**4.Confirmation page**

⦁ **Confirmation code** -through mail/phone number- for confirming the booking a confirmation code sent by mail or phone number.

⦁ **Confirm no. of passengers**- confirm the numbers of passengers still there is a chance to edit it.

⦁ **Confirm amount**- confirm the total amount with all extra service charges.

**5.Payment page**

⦁ **Advance payment** -50% of total charge must be paid as advance.

⦁ **Full pay in advance** -credit card ,debit card,upi are the options to full payment.

⦁ **Pay at destination**- also you can opt the pay at destination and by hand and upi is options at that time.

⦁ **Any discount coupons**- previous passengers or first time passengers get discount coupons .

**6. Contact information page**

⦁ **Name of passenger**- for contact at the time of pick up the passenger details must be mentioned.

⦁ **Phone number of passenger**- the call details also required at the time of pick up.

⦁ **Cab driver details** -through email,message we get the cab number and cab driver number.

**7. Cancellation page**

⦁ **Reason for cancelling**- the passenger must mention the reason for cancelling . they should write the reason.

⦁ **Cancellation charge** - changes with the cancellation time

-30 min before pick up time-100%

-0-2 hr before pick up time- 50%

-before 3hrs 40%

**8. Rating page**

⦁ **service** - rating for the service of the cab driver

⦁ **security** - about the security things in the cab

⦁ **cleanliness** - the cleanliness of the cab must undergo rating.

⦁ **extra services** - rate should be marked about extra service that is provided by cab.