

Jose Israel Flores

Dallas, TX | 469.803.6800 | fj260996@gmail.com | [linkedin.com/in/jflores0001](https://www.linkedin.com/in/jflores0001) | github.com/jossefloress

EDUCATION

The University of Texas at Dallas <i>B.S., Computer Science</i> <i>Hispanic Scholarship Fund Scholar</i>	May 2022 GPA 3.71
Collin College <i>A.S., Computer Science</i> <i>President's List (Fall 2019), Dean's List (Spring 2020)</i>	May 2020 GPA 3.40

EXPERIENCE

Etech Global Services - Dallas, Texas <i>Online Sales Chat Agent</i> <ul style="list-style-type: none">Assisted 2 customers at a time through online chatNavigated customer accounts to best resolve customer concernsHigh level of product knowledge and keeping current with product knowledgeExceeded sales quotas on an average of 115% per month	January 2018 – April 2019
Chipotle Mexican Grill - Dallas, Texas <i>Kitchen Manager</i> <ul style="list-style-type: none">Performed routine work effectivelyProvided great management and teamwork skillsSupervised 7-8 people a dayImplemented cost-control measures to ensure operations were within company targetsMaximized bottom-line performance through P&L, staff management, loss control and made inventories.Attended classes (provided by employer) and meetings on how to increase sales and diminish losses.	August 2015 – December 2017
Moviehouse and Eatery - McKinney, Texas <i>Crew Member</i> <ul style="list-style-type: none">Large-scale food serviceWorked with 8-9 co-workers to accomplish our daily tasks	June 2017 – October 2017

ACADEMIC PROJECTS

Resume Website (HTML/CSS) A responsive website whose main goal is to show all the info that my resume shows but as a website. www.joseflores.xyz
Parser (C++) Reads the input from a file which has tokens written in a specific syntax. It then prints the type and value of each token found.
Random Access File (C++) It first creates a file (if it doesn't already exist) and then it uses that file as a database. After that, the user needs to use the terminal to access that "database".
Math Tree (C++) From a file, it reads in a series of numbers and operators. Using those values, a tree will be built representing the expression. The tree will then be evaluated and deleted.

CERTIFICATIONS

Microsoft Office Specialist (MOS):	
Microsoft Office Word 2013 Certified - Certiport	May 2017
Microsoft Office Excel 2013 Certified - Certiport	Feb 2017
Microsoft Office PowerPoint 2013 Certified - Certiport	Mar 2017
Microsoft Office Access 2013 Certified - Certiport	Mar 2017

ADDITIONAL INFORMATION

Technical: C++, Java, Python, HTML/CSS, SQL, Unix/Linux
Languages: Fluent in English and Spanish