

# Jose Israel Flores

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## EDUCATION

<b>The University of Texas at Dallas</b> <i>B.S., Computer Science</i> <i>Hispanic Scholarship Fund Scholar</i> <i>Society of Hispanic Professional Engineers (SHPE)</i>	May 2022 GPA 3.71
<b>Collin College</b> <i>A.S., Computer Science</i> <i>President's List (Fall 2019), Dean's List (Spring 2020)</i>	May 2020 GPA 3.40

## EXPERIENCE

<b>Wells Fargo</b> – Irving, Texas (Remote) <i>Software Engineer Intern</i> <ul style="list-style-type: none"><li>• Closed 20+ bugs and vulnerabilities of a .NET system using SonarQube</li><li>• Added Regex validation to multiple input fields of the auto loan origination process to prevent SQL injection attacks</li><li>• Gained knowledge about Jira, agile scrum, and automated testing (UFT, VDI, smoke tests, and regression testing)</li><li>• Actively participated in sprint planning, sprint refinement, and daily stand-up meetings</li><li>• Held the position of project manager while working with 6 other interns on our internship project</li></ul>	June 2021 – August 2021
<b>Etech Global Services</b> – Dallas, Texas <i>Online Sales Chat Agent</i> <ul style="list-style-type: none"><li>• Assisted 2 customers at a time through online chat</li><li>• Navigated customer accounts to best resolve customer concerns</li><li>• High level of product knowledge and kept current with product knowledge</li><li>• Exceeded sales quotas on an average of 115% per month</li></ul>	January 2018 – April 2019
<b>Chipotle Mexican Grill</b> – Dallas, Texas <i>Kitchen Manager</i> <ul style="list-style-type: none"><li>• Supervised 7-8 people a day</li><li>• Implemented cost-control measures to ensure operations were within company targets</li><li>• Maximized bottom-line performance through P&amp;L, staff management, loss control, and made inventories</li><li>• Attended classes (provided by employer) and meetings that talked about how to increase sales and diminish losses</li></ul>	August 2015 – December 2017

## ACADEMIC PROJECTS

<b>Resume Website (HTML/CSS)</b> A responsive website whose main goal is to show all the info that my resume shows but as a website. <a href="http://www.joseflores.xyz">www.joseflores.xyz</a>
<b>Parser (C++)</b> Reads the input from a file which has tokens written in a specific syntax. It then prints the type and value of each token found.
<b>Random Access File (C++)</b> It first creates a file (if it doesn't already exist) and then it uses that file as a database. After that, the user needs to use the terminal to access that "database".
<b>Math Tree (C++)</b> From a file, it reads in a series of numbers and operators. Using those values, a tree will be built representing the expression. The tree will then be evaluated and deleted.

## CERTIFICATIONS

<b>Microsoft Office Specialist (MOS):</b>	
Microsoft Office Word 2013 Certified - Certiport	May 2017
Microsoft Office Excel 2013 Certified - Certiport	Feb 2017
Microsoft Office PowerPoint 2013 Certified - Certiport	Mar 2017
Microsoft Office Access 2013 Certified - Certiport	Mar 2017

## ADDITIONAL INFORMATION

**Technical:** C++, C#, Java, HTML/CSS, Unix/Linux  
**Languages:** Fluent in English and Spanish