

Jose Israel Flores

Dallas, TX | 469.803.6800 | fj260996@gmail.com | [linkedin.com/in/iflores0001](https://www.linkedin.com/in/iflores0001) | github.com/jossefloress

EDUCATION

The University of Texas at Dallas <i>B.S., Computer Science</i> <i>Hispanic Scholarship Fund Scholar</i> <i>Society of Hispanic Professional Engineers (SHPE)</i>	May 2022 GPA 3.19
Collin College <i>A.S., Computer Science</i> <i>President's List (Fall 2019), Dean's List (Spring 2020)</i>	May 2020 GPA 3.40

EXPERIENCE

Wells Fargo – Irving, Texas (Remote) <i>Software Engineer Intern</i> <ul style="list-style-type: none">Closed 20+ bugs and vulnerabilities of a .NET system using SonarQubeAdded Regex validation to multiple input fields of the auto loan origination process to prevent SQL injection attacksGained knowledge about Jira, agile scrum, and automated testing (UFT, VDI, smoke tests, and regression testing)Actively participated in sprint planning, sprint refinement, and daily stand-up meetingsHeld the position of project manager while working with 6 other interns on our internship project	June 2021 – August 2021
Etech Global Services – Dallas, Texas <i>Online Sales Chat Agent</i> <ul style="list-style-type: none">Assisted 2 customers at a time through online chatNavigated customer accounts to best resolve customer concernsHigh level of product knowledge and kept current with product knowledgeExceeded sales quotas on an average of 115% per month	January 2018 – April 2019
Chipotle Mexican Grill – Dallas, Texas <i>Kitchen Manager</i> <ul style="list-style-type: none">Supervised 7-8 people a dayImplemented cost-control measures to ensure operations were within company targetsMaximized bottom-line performance through P&L, staff management, loss control, and made inventoriesAttended classes (provided by employer) and meetings that talked about how to increase sales and diminish losses	August 2015 – December 2017

ACADEMIC PROJECTS

Resume Website (HTML/CSS) A responsive website whose main goal is to show all the info that my resume shows but as a website. www.joseflores.xyz
Parser (C++) Reads a file that has tokens written in a specific syntax. Then it prints out the type and value of each found token.
Random Access File (C++) It first creates a file (if it doesn't already exist) and then it uses that file as a database. After that, the user needs to use the terminal to access that "database".
Math Tree (C++) From a file, it reads in a series of numbers and operators. Using those values, a tree will be built representing the expression. The tree will then be evaluated and deleted.

CERTIFICATIONS

Microsoft Office Specialist (MOS):	
Microsoft Office Word 2013 Certified	May 2017
Microsoft Office Excel 2013 Certified	Feb 2017
Microsoft Office PowerPoint 2013 Certified	Mar 2017
Microsoft Office Access 2013 Certified	Mar 2017

RELEVANT COURSES

Operating System Concepts
Software Testing and QA
Project Planning and Management
Requirements Engineering (In Progress)
Object Oriented Design (In Progress)

ADDITIONAL INFORMATION

Technical: C++, C#, Java, HTML/CSS, Unix/Linux
Languages: Fluent in English and Spanish