Jose Israel Flores

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EDUCATION

The University of Texas at Dallas   May 2022
B.S., Computer Science
Hispanic Scholarship Fund Scholar
Society of Hispanic Professional Engineers (SHPE)

Collin College   May 2020
A.S., Computer Science
President's List (Fall 2019), Dean's List (Spring 2020)

EXPERIENCE

Children's Health – Dallas, Texas (Remote)   January 2022 – May 2022
Software Engineer – UTD Computer Science Senior Project
- Worked with four groups of college students — two groups of software engineers, one group of computer engineers, and one UI/UX designer
- Continued the development of a children's learning platform with AR functionality
- Assisted with backend and frontend changes using Swift, Firebase, and GitHub

Wells Fargo – Irving, Texas (Remote)   June 2021 – August 2021
Software Engineer Intern
- Closed 20+ bugs and vulnerabilities of a .NET system using SonarQube
- Added Regex validation to multiple input fields of the auto loan origination process to prevent SQL injection attacks
- Gained knowledge about Jira, agile scrum, and automated testing (UFT, VDIs, smoke tests, and regression testing)
- Held the position of project manager while working with 6 other interns on our internship project

Etech Global Services – Dallas, Texas   January 2018 – April 2019
Online Sales Chat Agent
- Assisted 2 customers at a time through online chat
- Navigated customer accounts to best resolve customer concerns
- High level of product knowledge and kept current with product knowledge
- Exceeded sales quotas on an average of 115% per month

Chipotle Mexican Grill – Dallas, Texas   August 2015 – December 2017
Kitchen Manager
- Supervised 7-8 people a day
- Maximized bottom-line performance through P&L, staff management, loss control, and made inventories
- Attended classes (provided by employer) and meetings that talked about how to increase sales and diminish losses

ACADEMIC PROJECTS

Resume Website (HTML/CSS)   www.joseflores.xyz
A responsive website whose main goal is to show all the info that my resume shows but as a website.

Random Access File (C++)
It first creates a file (if it doesn't already exist) and then it uses that file as a database. After that, the user needs to use the terminal to access that "database".

Math Tree (C++)
From a file, it reads in a series of numbers and operators. Using those values, a tree will be built representing the expression. The tree will then be evaluated and deleted.

CERTIFICATIONS

Microsoft Office Specialist (MOS):
Microsoft Office Word 2013 Certified – Certiport   May 2017
Microsoft Office Excel 2013 Certified – Certiport   Feb 2017
Microsoft Office PowerPoint 2013 Certified – Certiport   Mar 2017
Microsoft Office Access 2013 Certified – Certiport   Mar 2017

ADDITIONAL INFORMATION

Technical: C++, C#, Java, HTML/CSS, GitHub, Unix/Linux, Swift, Firebase