JOSSHUA BALITA

1(825)449-6962 · balitajosshua@gmail.com · linkedin.com/in/josshua-balita · github.com/josshuabalita Calgary, AB, Canada T2A 1C9

PROFESSIONAL SUMMARY

Motivated and technically skilled entry-level developer with project experience in languages such as Java. Proficient in modern web frameworks like Angular and React for front-end development, and experienced in back-end development. Committed to continuous learning, actively exploring new technologies to stay up to date with industry trends. Eager to contribute to a dynamic development team by applying strong problemsolving abilities, a collaborative mindset, and a passion for learning. Ready to leverage my project experience to build scalable, efficient, and innovative web applications while growing within the tech industry.

EMPLOYMENT HISTORY

YouVersion, Volunteer

Jan 2024 - Present

Application Support Specialist | Edmond, OK, USA

- Worked remotely, leveraging digital tools to provide timely email support, promptly address user queries, and expertly troubleshoot issues, ensuring high user satisfaction and seamless experiences
- Proactively identified and reported software bugs, leading to substantial enhancements in product stability and performance
- Fostered strong team communication, leading to quicker issue resolution and improved teamwork

EDUCATION

Bow Valley College

Jan 2023 - Present

Computer Science Diploma | Calgary, AB

- Relevant Coursework: Algorithms & Data Structures, Web Programming, Object Oriented Programming, Relational Databases, User Experience Design, Project Management
- Cumulative GPA: 3.93

NPower Canada

Sep 2021 - Dec 2021

IT Analyst Program Certificate | Calgary, AB

 Assembled and configured custom computer systems, including hardware, software, and operating systems, while providing networking, mobile device setup, and comprehensive customer support

Jasper High School High School Diploma | Jasper, AB

Sep 2015 - Jun 2021

PROJECTS

College Portal Website

Full-Stack Web Application Created a dynamic web application

using React, Node.js, and MongoDB, enhancing user experience and streamlining academic and administrative tasks

SKILLS

Java / C# **Databases** Web Programming **User Support** Written & Verbal Communication Collaboration Time Management Git/ GitHub Docker/ Kubernetes