

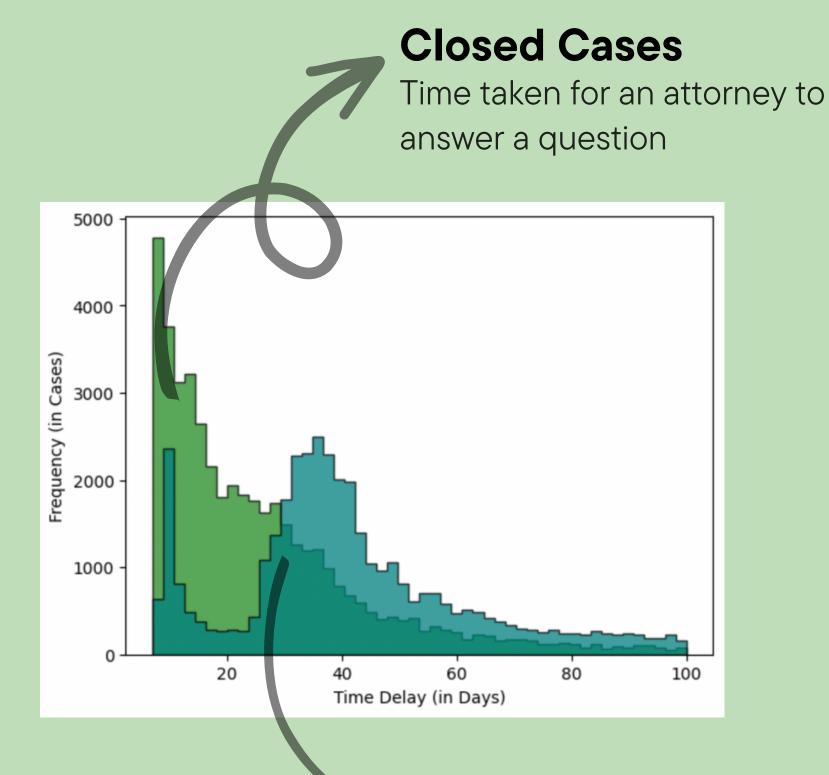


## System Inefficiencies:

# Why do certain client questions experience significant time lags?

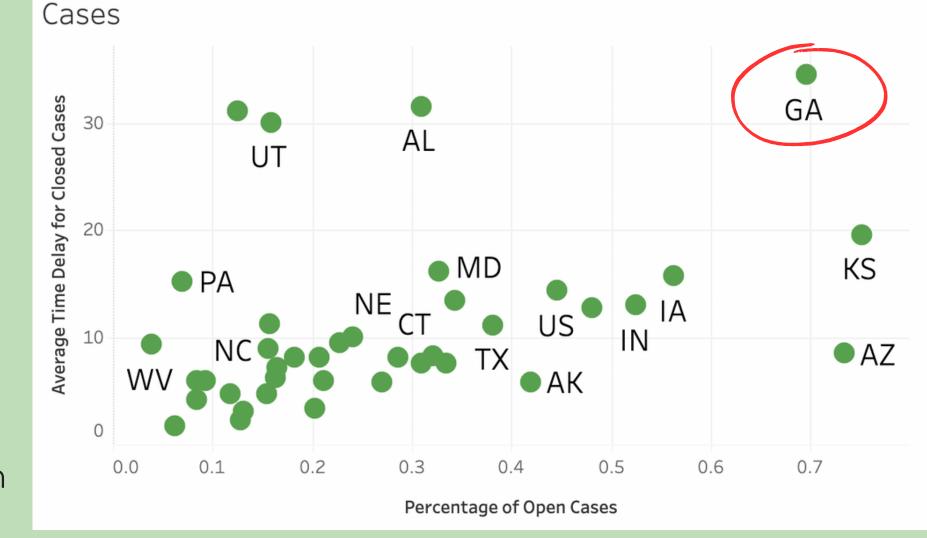
#### **BOO(LEAN) BUSTERS**

JOSHUA SUSANTO, SRINJANA SRIRAM LE TUAN KHANG NGUYEN, SUMEDHA GOYAL KRITHIK JATAVALLABHULA



**Georgia** is the state with attorneys taking the longest time to complete cases, and a lot of cases not even being accepted.

Percentage of Open Cases vs Average Time Delay for Closed



#### **Open Cases**

Time taken for the system to close an unanswered question

Hidden Features Within Georgia's Question Posts

#### High Time Delays

suspended

dmv

dmv

fineslicense

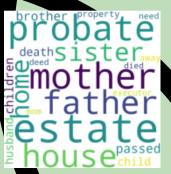
ticket birth
count drive
reinstatement
suspension
pay court certificate
driver
tickets
state driving
drivers traffic
need speeding



parent order Custody 5

website questions

Sfree help



Prentagreement

phome of eviction

landlord
apartment
house lease
rental tenant
deposit evictedpaid
pay unit



## Low Time Delays

### Client to Attorney Ratio per State

