Josue Majano

Software Engineer
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A creative software engineer with the strong desire to learn new languages and technologies. Processing a strong work ethic and a desire to succeed. Prior to being a software engineer, I worked as a Customer Service Specialist II at GSFSGroup assisting customers with warranty inquires, and processing cancellations. With my previous experiences I've learned to communicate effectively and adapt quickly to new scenarios. With always possessing a student mind I love learning new technologies that will help me grow as a professional but also building new things.

Software Development Skills

- Debugging, JavaScript, Node.js, React, Express, Redux, RESTful API, PostgreSQL, Sequelize, Bootstrap, Flexbox AWS, React Native, HTML, CSS

Education

DigitalCrafts | Certificate in Software Engineering | Houston, TX   August 2020 – March 2021
- Software engineering training program covering full-stack development including, but not limited to JavaScript, HTML, and CSS,. Also an emphasis on cutting-edge frameworks like React/Redux and server-side technologies including Node.js, Express, and PostgreSQL.

Software Development Portfolio

Harry Potter Battle App | https://harrypotterdueling.herokuapp.com/ | github.com/OsheaRD/HPBattleApp   October 2020
- Member of a three person team building a battle app that allows the user to pick between a Charm, Enchantment or Curse to beat the other user.
- My primary responsibility was creating the game logic using JavaScript.
- Project was built with JavaScript, HTML, CSS, and Bootstrap

GitRunning | gitrunning.herokuapp.com | github.com/josuemajano/GitRunning   December 2020
- A Full-Stack solo project that allows a user to create a profile using their Github account or creating an account using their email address.
- A user can create, edit, and update a run.
- Project was built with Mustache, Postgres, Passport, Sequelize, and Express.js

React Calculator | angry-meninsky-4a7076.netlify.app | github.com/josuemajano/react-calculator   February 2020
- A simple React calculator that has simple calculator functions inside a store using Redux
- The application can add, subtract, multiply, and divide
- Project was built with JavaScript, HTML5, CSS, React and Redux.
- Future updates will be implemented on this app with a complete redesign.

Professional Work Experience

GSFSGroup | Customer Service Specialist II | Houston, TX   September 2019 – February 2021
- Assisting customers with warranty inquires such as GAP, Service Contract and Maintenance Policies
- Process warranty cancellations, transfers, maintenance claims, GAP claims, and service claims.
- Underwrite customer policies to have most accurate information in company databases.

AT&T | Customer Service Representative | Houston, TX   November 2018 – September 2019
- Answering inbound calls from customers with billing issues, technical issues or general questions regarding their services.
- Assist customers with questions or concerns through research and resolution using various company tools and systems.
- Coordinate with all sales channels to help retain existing customers.

Additional work experience available upon request.