

## **Metropolis Transit Authority (MTA) - Project Charter**

Project Title: Project Resilience Task Force

Date: September 27, 2025

### **1.0 Background & Mission**

In response to the "Gridfall" incident on August 12, 2025, which revealed critical vulnerabilities in our operations, procurement, and safety protocols, this charter establishes the Project Resilience Task Force. The mission is to swiftly implement the Corrective Action Plan (CAP) to remediate all identified risks, restore public trust, and prevent a recurrence.

### **2.0 Key Objectives**

- Overhaul incident response and crisis communication frameworks.
- Reform vendor management and supply chain security protocols.
- Enhance the technical resilience and cybersecurity of operational technology.
- Rebuild public and employee confidence in the MTA.

### **3.0 Task Force Roles & Responsibilities**

- **Executive Manager (Sponsor):** Provides strategic oversight, secures resources, and serves as the primary public liaison.
- **Head of Rolling Stock Operation (Technical Lead):** Leads all technical corrective actions and cybersecurity training for operational staff.
- **Head of Procurement (Vendor Lead):** Manages vendor contract reform, implements new security protocols, and handles all related legal actions.
- **Head of HR & Safety (People Lead):** Manages crisis communication playbook development and frontline staff safety training.

### **4.0 Authorization**

This Task Force is fully authorized to command the necessary MTA resources and personnel to achieve its objectives.

Approved By:

Executive Manager