

JOSWIN TAURO

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GitHub: <https://github.com/joswintauro28> | Portfolio: <https://joswintauro28.github.io/portfolio/>

PROFESSIONAL SUMMARY

Motivated Computer Applications (BCA) graduate with hands-on experience in web development and technical support. I enjoy working with websites and solving practical problems related to hosting, WordPress, databases, and servers. Comfortable using PHP, MySQL, HTML, CSS, JavaScript, and basic Linux server tools.

TECHNICAL SKILLS

Programming: Java, Python, PHP

Web Technologies: HTML5, CSS3, JavaScript, WordPress

Databases: MySQL, SQL

Systems & Tools: Linux, GitHub, SSH

Networking Basics: IP addressing, subnetting, IPv4/IPv6

WORK EXPERIENCE

Technical Support Engineer – UnifyCX

May 2025 – Present

- Help customers resolve hosting and server-related issues affecting their websites
- Manage WordPress files, plugins, themes, and MySQL databases during troubleshooting
- Use basic Linux commands and SSH to identify and fix server-side problems
- Resolve website downtime, database errors, and performance-related issues
- Communicate clearly with customers to ensure smooth and timely issue resolution

INTERNSHIP EXPERIENCE

Web Development Intern – Prodigy Infotech

Nov 2024 – Dec 2024

- Supported the development of responsive web pages using HTML, CSS, and JavaScript
- Assisted with backend development using PHP and MySQL
- Gained hands-on experience working on real projects in a remote team environment

PROJECTS

Second-Hand Car Marketplace

- Built a web-based marketplace using PHP and MySQL
- Focused on clean UI, structured data handling, and smooth user experience

Cricket Game (Python)

- Created a command-line cricket game with score tracking, player turns, and match results

Beauty Parlour Website

- Built a complete beauty parlour website with admin panel, user login, and MySQL database.
- Integrated Google Maps, gallery, and dynamic service management.
- Implemented secure authentication and responsive front-end design.

EDUCATION

Bachelor of Computer Applications (BCA)

St. Aloysius College (Autonomous), Mangalore | 2022 – 2025

Senior Secondary (Science) – Padua PU College | 74%

Secondary School – Padua High School | 74.4%

CERTIFICATIONS & COURSES

- Introduction to Networks – Cisco Networking Academy
- Web Development Workshop – St. Aloysius College
- MySQL for Beginners – freeCodeCamp

LANGUAGES

English, Hindi, Kannada