## **Jay Sprout**

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#### SKILLS

Instructional Design | Articulate Storyline | Storyboarding | Curriculum Development
User Interface (UI) | SCORM | User Experience (UX) | Video production | Video editing
Camtasia | Audacity | Vyond | Acrobat | Illustrator | InDesign | Photoshop
Learning Management Systems | Premiere Final Cut Pro | After Effects | Web Development
JavaScript | HTML | CSS | MySQL | PHP | Python | QuarkXpress | RoboHelp | XML
Search Engine Optimization (SEO) | Progressive Web Apps | Content Management Systems
Captivate | Git | eBooks | ePub | Sigil | Calibre

#### **EXPERIENCE**

#### **Short-Term Contracts**

#### **May 2021 – April**

- Technical Writer for Telos
- Instructional Designer for Insight Global
- Instructional Designer for MATC Group

### **Senior Instructional Designer, Tampa General Hospital**

#### March 2015 - Feb 2021

- Consulted annually with information security to create and select training
- · Facilitated and co-facilitated online live classes on soft skills and software
- Redesigned department intranet and LMS pages implementing standardized styles
- Significantly improved UX of online training and LMS UI, automated updating tasks
- Consulted with SMEs to design, develop, and improve training materials
- Created interactive components in Articulate Storyline using a healthy dose of JavaScript and some magic secrets for engaging and effective training
- Created software simulation and UPK training tools for PeopleSoft HCM
- Created explainer video (animated infographic) for Risk Management
- Video production and editing using Camtasia, After Effects, and Premiere to drastically improve end product of Vyond app

## Web Developer and Web Design Instructor, LaSalle Computer Learning Center

#### October 2014 - March 2015

Developed curriculum for and facilitated 12-week course on

- Web design fundamentals & best practices
- Website administration
- Website and Web app security
- Languages and libraries including HTML, CSS, JavaScript, and jQuery
- Adobe Creative Cloud suite as well as free, open-source software

## **Instructional Designer, Home Shopping Network (contract)**

## **January 2015 - March 2015**

Created New Employee Orientation using Articulate Storyline

## **Instructional Designer, Verizon (contract)**

## **October 2014 - March 2015**

Worked with SMEs to create training for marketing software.

## **Instructional Designer, Bisk Education**

#### October 2009 - November 2013

- Designed and developed eLearning for internal clients as well as Michigan State, Florida Institute of Technology, University of Notre Dame, and Villanova
- Directed video shoots, edited audio
- Created simulation and game prototypes using SimWriter
- Curriculum development and training of editorial department on workflow conversion from MS Office & print production to Adobe InDesign and eBook development
- Developed faculty training program covering online pedagogy and adult learning theory
- Created HTML style guide for Learning Management Editor

## Managing Editor, Cruisin' Style Magazine

#### March 2008 - November 2008

- Designed monthly magazine
- Wrote and edited articles and advertisements
- Completely redesigned website using a PHP, HTML, CSS, Javascript
- Increased traffic over 470% with standard SEO, Google Analytics and social marketing

## **eLearning Developer, AT&T (contract)**

## December 2007 - February 2008

- Designed and developed eLearning games using Flash
- Researched legal and legislative topics, wrote content for National Training

## **National Training Designer, Little Caesar's**

#### October 2005 - November 2007

- Designing all training materials used in every store worldwide
- Produced and edited award-winning training videos

#### **eLearning Developer & Technical Writer, Vale Solutions**

## June 2004 to September 2005

- Created all software documentation and help files
- Wrote business plan for Help & Support department
- Assisted with quality control and testing

## **eLearning Developer, Raytheon Professional Services (contract)**

#### January 2004 - June 2004

- Designed and developed interactive simulations and games for Isuzu
- Technical illustration for manufacturing assembly

#### Web Designer, Volt

#### December 2003 - January 2004

- Updated web site for local parts distributor
- Converted catalogs and other documents to interactive PDF

## Web Development & Graphic Design Instructor, Freelance

#### November 2003 to January 2004

Taught Flash, ActionScript, and InDesign classes at CompUSA, Kmart, Ann Arbor News, Detroit Public Schools, University of Michigan, and others.

## Graphic Design & MS Office Instructor, New Horizons Computer Learning Centers June 2000 to November 2003

Curriculum development, instructional design, classroom facilitator for courses including:

- Adobe Creative Cloud applications, QuarkXpress, Microsoft Office
- Beginning to Advanced Windows and Mac OS
- Print production, preflight, workflow, automation, and troubleshooting
- HTML, CSS, JavaScript, XML, and ActionScript

#### **Technical Writer & Illustrator, Contractor**

## April 1996 - April 1999

- Wrote, illustrated, and designed assembly instructions
- Quality consultant and Technical Writer of QS-9000 documentation
- Audited, edited, and wrote policies and procedures for Big 3

#### **Journalist and Editor**

### May 1991 - April 1996

- Reporter and photographer for several small newspapers and magazines
- Reporter for every student paper at every school attended
- Sports editor and Features co-editor of *The Crusader* at Spring Arbor University
- Managing Editor at The Student Voice, WCC

# United States Air Force, Law Enforcement Specialist & Patrol Dog Handler September 1988 to April 1990

#### **INTERNSHIPS**

- Journalism, *Student Voice*, Washtenaw Community College (paid and sent to Regent University conference)
- Journalism, Community Affairs, WCC (*Time Out* magazine, press releases)
- Publicity, Public Affairs, Hillsdale College (clippings, *Imprimis*, and marketing materials)

#### **EDUCATION & CERTIFICATIONS**

- Mobile Web Specialist nanodegree from Udacity via Grow with Google scholarship
- Film and Video Production, Detroit Film Center
- M.A. in Education (in progress at) University of Scranton Completed 10 of 12 classes with 3.88 GPA
- B.A. in Management and Organizational Development from Spring Arbor University
- Executive Certificate in Leadership & Management from University of Notre Dame
- Mac OS X Administrator, Apple
- Dreamweaver Certified Developer, Macromedia Certified Instructor, Macromedia
- Adobe Certified Expert (Photoshop, Illustrator, GoLive, InDesign, Acrobat, PageMaker)
- Microsoft Office Specialist: Powerpoint