



## Jay Sprout Learner Comments Report

student comments for a given instructor over time

### Time Period for Reporting:

### Comments

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I felt the afternoon part of the class was rushed. This instructor was more knowledgeable than the instructor I had for 6.5 level 1. Even though this class was attractive because it was 1 day, I think it should probably be 2 days. (lisaa@kri-us.com)

This was an excellent class. The instructor gave very informative answers and lots of tips. (oliverd@umich.edu)

There is so much information sometimes it's hard to get it all in. The instructor does a great job of trying to fit as much as possible in the time given. (skeiser@edwardsbrothers.com)

### Comments/Suggestions to improve your experience:

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A big plus this time was the use of the overhead screen (much easier to see) than the instructor PC terminal. (lisaa@kri-us.com)

### Other classes you are interested in taking:

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PowerPoint, Photoshop 2, Illustrator, InDesign and others. (ad0867@wayne.edu)

### Comments

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Instructor was the best I've ever had at New Horizons. (ljchurch@michiganpga.com)

I'd like to have the more detailed courseware DURING class (me@me.com)

We seemed to run out of time (even ran late) ... (jsutherland@suburbanhockey.com)

The mouse was dirty and the chairs are uncomfortable... (jordan.richardson@r2aaa.org)

Covered a lot of ground...stayed focused...perhaps should go back to two day format. (mark.kwiczinski@bowne.com)

Jay proved himself to be an excellent representative of New Horizons and most importantly of himself. He was very knowledgeable of the topic being taught. He was extremely attentive to all students present. It has been quite refreshing to experience such a positive instructor at New Horizons. Jay provided a nice mixture of humor and openness in our class. Thanks!!! (shorter@millercanfield.com)

The class didn't seem to flow well, it seemed like it jumped around and nothing seemed to go with the topic before it. (clapko@amerisure.com)

The best instructors I've had here. (gray@millercanfield.com)

Instructor was very well organized and knowledgeable. He was very patient, but also was able to keep the class moving along. (herbert@millercanfield.com)

### Other classes you are interested in taking:

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HTML...more Acrobat...whatever--I love classes. (gray@millercanfield.com)

Access 97 (ruu-jieh.king@dupont.com)

Access, Frontpage (nowthatzgangsta@hotmail.com)

photo shop (dtarrant@villagegreen.com)

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**Comments/Suggestions to improve your experience:**

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Room was very warm. Manual was not very good. (herbert@millercanfield.com)

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**Comments**

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I thought this was beneficial and that it was worth the two days of training. Much more to learn, though, but now have the basics. (lynnt@highscope.org)

more time could have been spent on the nuts and bolts of managing type and style within the program (nancyb@highscope.org)

The instructor was enthusiastic and helpful. (dcampbell@avemariafoundation.org)

Jay is very informative and helpful on all parts of the program. (debbie.herman@plantemoran.com)

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**Other classes you are interested in taking:**

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Possibly Quark Xpress Level 2 and 3. Photoshop. Illustrator. (dcampbell@avemariafoundation.org)

Advanced Quark Xpress; Macromedia Dreamweaver/Flash (lynnt@highscope.org)

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**Comments**

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What's the Big idea with deleting all of the Mac classes from the program menu?!!! (dqsmith@aaamichigan.com)

Was too experienced for course. (mel0971@hotmail.com)

Would have liked to know more keyboard shortcuts to save time. (lschwed58@msn.com)

It would be great having more labs. Maybe you could create a clas only for practicing. Making illustrations from real ads, etc. (PE1@Nh.com)

Would've liked to have covered more material, but the instructor did a very good job catering to individual needs. (koojtoz@kzoo.edu)

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**Other classes you are interested in taking:**

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photoshop for Mac, Illustrator 2 & 3, Quark for Mac Level 3. (lschwed58@msn.com)

Flash, Dreamweaver, GoLive (mel0971@hotmail.com)

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**Comments/Suggestions to improve your experience:**

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I wish I would have been better instructed from someone to take a higher level course. I learned absolutely nothing new. (mel0971@hotmail.com)

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**Comments**

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Jay was good but would occasionally wander off point and class got lost. Felt that more content could have been covered during the class. (gherbert@cbs.com)

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**Other classes you are interested in taking:**

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Further HTML -- Dreamweaver/Front Page - (gherbert@cbs.com)

More Html (gutierr@tacom.army.com)

More advanced HTML Classes, JAVA Script (c\_wild@ameritech.net)

Dreamweaver and or GoLive (mmyrand@med.wayne.edu)

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**Comments/Suggestions to improve your experience:**

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Chairs are uncomfortable for large size individuals. (mmyrand@med.wayne.edu)

Jay Sprout is very impressive software instructor. Is good in learning and keeping the classes attention. Fun Class.  
(gutierr@tacom.army.com)

Wish someone had warned me to bring a jacket! Room had bouts of being very drafty cold from the A/C. (gherbert@cbs.com)

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**Comments**

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Another fantastic instructor. One of your greatest assets. (desantisdm@hotmail.com)

Kind of long, the system isn't that confusing. (sue@yahoo.com)

Just a little chilly, room temp control needed. (broadyg@yahoo.com)

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**Other classes you are interested in taking:**

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More Mac classes (addept@dunhams.com)

Illustrator (sue@yahoo.com)

Desktop Publishing (nnicholson@tycoelectronics.com)

Scanning (desantisdm@hotmail.com)

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**Comments/Suggestions to improve your experience:**

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Good class but kind of cold (temp in room), you should keep Mac classes!!! (sue@yahoo.com)

Bigger manuals (addept@dunhams.com)

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**Comments**

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Instructor did a Great JOB. Keep up the good work! Thank You! (fun@nh.com)

Jay has very nice way to make the training session very interesting and very easy to understand (grivera@engsin.com)

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**Other classes you are interested in taking:**

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Level 3 Excel (rockshaff@msn.com)

excel level 3 access project (ecabalos@hotmail.com)

many (richardtheblack@aol.com)

### Comments/Suggestions to improve your experience:

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Larger Print in Book. Thank You! (fun@nh.com)

### Comments

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Although I've been using PhotoShop for about a year, I learned a lot! It would have been even better if my mouse worked properly. (jdooley@umich.edu)

He was a very PATIENT instructor, considering we had a person who nonstop asked questions. (pdl@umich.edu)

Excellent class. Instructor, J Sprout covered the material in an excellent manner. Am looking forward to Level 2 (oliverd@umich.edu)

I learned the most when we were given free time with the software on the second day. I have had other instructors that keep summarizing what we have done and the methods to get there. Kept reviewing to make sure we knew the procedure. I would have liked more of that. In saying that this was the first time I've opened photoshop, so I feel very exposed to the program. (jyasso@hkis.edu.hk)

probably needed more background to feel as comfortable with the course,...but am ready to go to work using these new skills. Thanx! (rkrlburnett@aol.com)

Received necessary attention and lessons were well organized and delivered in an easy to understand and follow style. (gmikula@comcast.net)

Book-is hard to follow. Font size small. We had a very distracting person in class. He did not follow directions and hindered the class. Otherwise did enjoy class- always good to learn new material. Jay took the time to help me on an office project. This was great. (Lhswoosh@aol.com)

Instructor was VERY patient with the students who asked one million plus questions. Very clear on what was going on and knew what he was talking about. (nkowalski@ppcdecor.com)

GET A NEW MOUSE (tonwoo@aol.com)

### Other classes you are interested in taking:

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FLASH (tonwoo@aol.com)

Photoshop Level 2 & 3 (nkowalski@ppcdecor.com)

Photoshop2,3 (Lhswoosh@aol.com)

Future Adobe Photoshop (gmikula@comcast.net)

Dreamweaver, FrontPage, HTML (claptonholic@comcast.net)

pagemaker,...and additional levels of the ones I have already taken. (rkrlburnett@aol.com)

Access Levels 1, 2 & 3; PhotoShop Levels 2, 3, & 4; (jdooley@umich.edu)

### Comments/Suggestions to improve your experience:

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I know you are trying to sort out the passwords for online anytime. I have had many classes and can't remember my passwords since you have to change them everytime. I would be handy to use one password and then just select the course you want a tutorial in. (jyasso@hkis.edu.hk)

Eliminate the opening with everyone introducing themselves. This takes too much time. (Lhswoosh@aol.com)

JUST GET NEW MICE IN HERE OTHER THAN THAT EVERYTHING WAS GREAT (tonwoo@aol.com)

## Comments

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the instructor was very helpful and outgoing!! (roman@chaindrug.com)

Never used powerpoint but I feel I could go back to work & play around with it (sandra1@yahoo.com)

worthwhile (vlynos@rgpt.com)

I am exhausted. 8 hours is too long. But I learned a lot! (kullinghome@msn.com)

## Other classes you are interested in taking:

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MS Word (kullinghome@msn.com)

training excel 2002 next week (vlynos@rgpt.com)

## Comments/Suggestions to improve your experience:

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I would rather take it in 2 four hour sessions. (kullinghome@msn.com)

## Comments

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Excellent instructor/course. (lockhavo@tacom.army.mil)

great (paterson@basf.com)

all good-thanks again!! (jeassy.saez@cable.comcast.com)

## Other classes you are interested in taking:

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Excel 2 & 3 (jeassy.saez@cable.comcast.com)

Word (dcs@jkwlaw.com)

Excel Level 2/Powerpoint 1 (ckubitsk@flintink.com)

Access, Powerpoint, word, pagemaker (americusr@comcast.net)

excel L-2, Outlook (sandra.wright@nextiraone.com)

not sure (lockhavo@tacom.army.mil)

Outlook (dankay13@hotmail.com)

## Comments/Suggestions to improve your experience:

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more parking space :) (jeassy.saez@cable.comcast.com)

## Comments

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Excellent class; very knowledgeable and helpful instructor; topics covered real life situations; very practical. (Jay2@yahoo.com)

needs to be better prepared for the class. no lesson plans. (anthonymiddlebrook@hotmail.com)

As always Jay was a treat to have as an instructor (jvarney@wideopenwest.com)

My instructor was very energetic and kept me very interested. (barbra.williams@watsonwyatt.com)

**Other classes you are interested in taking:**

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all (anthonymiddlebrook@hotmail.com)

**Comments/Suggestions to improve your experience:**

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not good. (anthonymiddlebrook@hotmail.com)

**Comments**

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The Excel class was very helpful. The information I learned today will assist me with teacher scheduling, our monthly scheduling and our ledger. The instructor was excellent. (bernita\_johnson@dpsnet.detpub.k12.mi.us)

Classroom was VERY cold, even when thermostat was adjusted. (jhoshowski@comcast.net)

Very informative. (darveta\_smith@buschs.com)

Jay made class fun. (nancy.eddy@michigancat.com)

The instruction was great! He was very friendly and enthusatic. It always help when learning new things to have someone that enjoys teaching you. (Jenniferk@semca.org)

Mr. Sprout is a very effective instructor who also presents himself as a very personable. (dsommers@flintink.com)

**Other classes you are interested in taking:**

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Excel Level 2 (dsommers@flintink.com)

Power Point (Jenniferk@semca.org)

Already signed up for Excel 2000 level II (nancy.eddy@michigancat.com)

excel 2002 level 2 (darveta\_smith@buschs.com)

I am in PC Club and intend to take as much as possible - Visio, Project Management, Access, etc. (jhoshowski@comcast.net)

Intermediate Excel, Powerpoint (all levels), and Access (halljkay@aol.com)

Additional Excel, Word, and Powerpoint classes. (bernita\_johnson@dpsnet.detpub.k12.mi.us)

**Comments/Suggestions to improve your experience:**

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I think that the instructors monitor should be larger, so that everyone can see it better. (halljkay@aol.com)

Great. Only air conditioning was too cool. But not really a problem. (nancy.eddy@michigancat.com)

**Comments**

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Great class. Great instructor (karenh@pioneerinc.com)

**Other classes you are interested in taking:**

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Illustrator Int & Adv. (karenh@pioneerinc.com)

**Please give us your suggestions on how our training can be improved.**

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Hardcopy training manuals, please. (reaume@umich.edu)

Find a way to separate students with different skill sets into different classes. There were several people in my class that didn't have a clue what they were doing and held up the entire class. We didn't make it through all of the course content because of it. Those of us with strong computer skills and knowledge of very similar software should be able to take some sort of accelerated version of the course that doesn't leave us waiting around for 15 minutes after each exercise. I feel like the content was good and the instructor was very good, but I didn't get the full benefit because a few people needed to constantly have their hands held. (slwallace@aaamichigan.com)

Nothing that could be improved, the course was just the right speed and the right amount of information for someone wanting to learn the basics of HTML. \*\*\* The one thing I was disappointed about is that we were not able to log onto Online ANYTIME, and as a result, I am still not able to access this site. I recently took the HTML Level 2 training and was able to successfully enroll for this program, but I would still like to brush up on and combine my learnings from both Level 1 and Level 2. (pamela.lee@bowne.com)

was extremely dissappointed to find the mac classes have been dropped from your curriculum. (bgish52@hotmail.com)

**Comments**

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have not received certificates that were supposed to be sent in the mail for Word 2000 level 2 and Excel 2000 level 2 (rcoventr@hotmail.com)

Great class (jamesb@oakcathcu.org)

**Other classes you are interested in taking:**

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Acrobat, Intro to Scanning, Illustrator (jamesb@oakcathcu.org)

acrobat, scanning, illustrator (spdyprmt@aol.com)

illustrator 1,2,3/ photoshop 1,2,3 quark, act 2000 in the evening or weekend (retailconcepts@americtech.net)

**Comments/Suggestions to improve your experience:**

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I would really like to see alot more classes on the evening or weekend (retailconcepts@americtech.net)

**Please give us your suggestions on how our training can be improved.**

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The computers continued to freeze up. This constantly disrupted the flow of the class. Jay was a good teacher, we just weren't able to learn as much as we could have. This also eliminated review time - time to reinforce what was covered in class. Believe I need to take it again. (superomni@aol.com)

i couldnt answer all your questions because i dont apply what i learned to my job. i thought by taking some of your courses that it would help me but i was mistaken. so not using what i have learned is not doing me much good. your teachers did an excellent job and i would recomend your classes to others. thank you sincerely sandy (slkeiser@thevillagelink.com)

I think the training went well. Therefore, I don't have any suggestions. The class provided me with what I needed and I am ready to take the other levels of Pagemaker. (bentonk@aam.com)

**Comments**

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Jay really knows his stuff. (sbrown162601@comcast.net)

I would recommend my staff (15) to take this type of class. (mspeck@strategy-network.com)

Mac was very slow. Several were not working. (ntownsen@comcast.net)

**Other classes you are interested in taking:**

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Advanced OSX-Unix (mspeck@strategy-network.com)

Dreamweaver/Flash (sbrown162601@comcast.net)

**Comments/Suggestions to improve your experience:**

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Don't get rid of Mac classes! (schabbani@yahoo.com)

**Comments**

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Instructor did a very excellent Job. Keep up the good work. Thank You! (fun@nh.com)

**Other classes you are interested in taking:**

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Excel 2000 Level 2 and Level 3 (Dianna.James@trw.com)

many (wtheaney@earthlink.net)

**Comments/Suggestions to improve your experience:**

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Larger Print Please. Thank You1 (fun@nh.com)