

Role	Task	Why?	Importance
As a repeat user	I want to be able to locate where the nearest bus stop is	To determine if it's within walking distance or I should choose other modes of transport to my destination.	High
As a repeat user	I want to be able to know how far away the nearest bus stop is	To see how much time I have left before my next bus arrives.	High
As a repeat user	I want to be able to know what service numbers are available when I click on a bus stop	To see if the nearest bus stops has any bus services that is relevant to me.	High
As a repeat user	I want to be able to easily view the waiting time for each bus	To see how much time I have left before my next bus arrives.	High
As a repeat user	I want to be able to easily see the bus services that I need when I input my destination	To quickly find out how to get to my destination.	High
As a repeat user	I want to be able to see subsequent arrival times for a specific bus service	To determine if I need to wait for a very long time if I miss my first bus.	Medium
As a repeat user	I want to be able to accurately see the arriving buses in sequential order	To determine if the bus at the far front is my bus or if the third arriving bus is the one.	Medium
As a repeat user	I want to be able to gauge the crowd level in a bus	To determine if I need to run towards the arriving bus as it might be full and the bus will not be able to take me anyways.	Medium
As a repeat user	I want to be able to find out about alternative bus routes to my destination	In case my usual buses are all at full capacity.	Medium
As a repeat user	I want to be notified of the shortly arriving bus on my phone	To see how much time I have left before my next bus arrives.	Medium
As a repeat user	I want to be able to see what time I'll arrive at my destination	To be on time for my appointments.	Medium

Role	Task	Why?	Importance
As a repeat user	I want to be able to see the bus routes get updated as my bus travels	To see if I need to get off at the next stop.	Low
As a repeat user	I want to be notified of my destination stop on my phone	To not miss my stop and to be on time for my appointments.	Low
As a repeat user	I want to be notified of any route changes in bus service before I start travelling	To see if I need to find other modes of transport instead of using my usual bus route.	Low
As a repeat user	I want to be able to find the most efficient route when combining biking with busing	To be able to travel efficiently with two modes of transport.	Low
As a repeat user	I want to be able to see the rating system of a bus service	To be able to safely say that the information I'm receiving is accurate and reliable.	Low
As a repeat user	I want to be able to search for 'weather-safe' routes	To be able to stay dry and fresh during heavy weather.	Low
As a repeat user	I want to be able to store my favourite routes	To be able to quickly see the arrival times of buses.	Low
As a repeat user	I want to be able to see potential interesting sites along the route	To be able to enjoy and explore new places.	Low
As a disabled user	I want to be able to see if there are any wheelchair or stroller accesible buses at a bus stop	To be able to still access the bus service without waiting for a long time without knowing.	Low