

John Valeriano

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WORK EXPERIENCE

Tyler Technologies

May 2020 – July 2020

Software Development Intern

Lubbock, TX

- Decouple some **Unit Testing** focusing on previously created factories as well as self-created factories to ensure the communication between the code & database is accurate.
- Created/updated **Metadata** pages to ensure that the information being shown is correct as well as pulling the updated database information.
- Worked alongside a team that focused on **Incode Community Development** to update database information & licensing.
- Used **Rider Ide**, **Tortoise**, & **VS Code** to develop code as well as commit with team repository to make/update changes.

Texas Tech University

June 2018 – Present

Student IT Assistant

Lubbock, TX

- **Maintained** hardware & software components on computer stations & IT equipment.
- Handled support tickets with both software & hardware issues, **evaluated**, & **collaborated** with supporting technicians to ensure the conflict was 100% solved.
- Preserve & install company hardware **without interrupting** staff workflow.
- Communicate with team by implementing **Slack & Jira** to consistently check through daily tasks.

Presidio ISD

July 2017 – August 2017

Data Entry

Presidio, TX

- Reviewed work orders and **accurately input data** into company database. Flagged accounts needing additional services and routed this information to appropriate teams to **prevent service delays**.
- Improved the timeliness and **accuracy** of data entry processes, reversing longstanding issues of delayed chargebacks and erroneous invoicing.

EDUCATION

Texas Tech University

Spring 2021

Bachelor's Degree in Computer Science

Lubbock, TX

- A member of the **FSA** (Filipino Student Association); **3.24/4.0 GPA**
- Joined the **Dean's List** (Spring 2017 & Spring 2019) while being in good academic standing with the University
- Participated and **competed** in the 2018 Winter Slam Basketball event & FSA cultural event (Sakuting)

SKILLS & INTERESTS

Skills

- Bilingual in both **Filipino** & English
- Worked with **C++**, **HTML & CSS**, **C#**, **Unity**, and **Java**.
- Some experience in **Bootstrap**, **GitHub**, **Tortoise**, **Visual Studio**, **Angular**, & **Rider**.
- Expert experience in **Computer Repair**
- Very **vocal** & not afraid to be communicative
- Time Management

Interests

- Video Game Design
- Digital Art
- Computer building