

Most Popular Messaging Apps by Country (June 2024)

Ho, J.W., Tan S.T, Soh M.L., Ng G.T, Lua Z.Z, Kim, B.Ĵ. (Computing Science)

I. INTRODUCTION

The poster titled “Top Messaging Apps by Country” provides a global overview of the most popular messaging applications used across different regions. The data is visualized through a world map, color-coded to represent the dominant messaging app in each country. The apps included in this analysis are WhatsApp, Messenger, Viber, WeChat, Line, Telegram, imo, and KakaoTalk. This visualization is based on Google Play download data as of February 2023, with the source being Sinch Engage¹. The purpose of this poster is to highlight regional preferences for messaging apps, which can be valuable for understanding communication trends and market dynamics in different parts of the world.

II. PREVIOUS VISUALIZATION

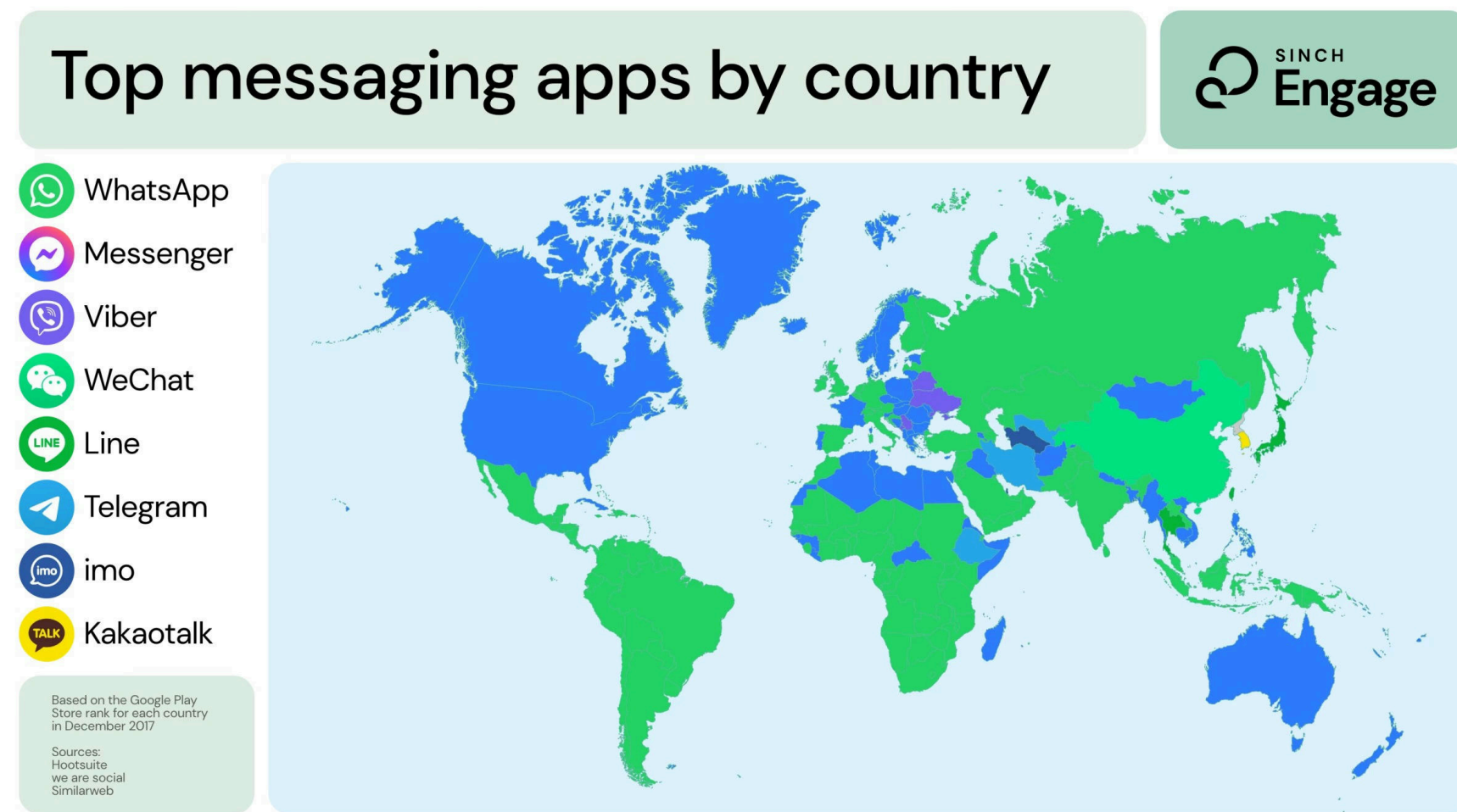


Figure 1: Most Popular Messaging Apps by Country

III. STRENGTHS OF ORIGINAL VISUALIZATION

- Clear Title:** The title “Top messaging apps by country” is concise and immediately informs the viewer of the poster’s content.
- Global Coverage:** The map covers the entire world, providing a comprehensive view of the data across different regions.
- Color-Coding and Legend:** The use of color-coding to represent different messaging apps is a useful visual aid. The legend on the left side provides a quick reference for understanding which color corresponds to which app.

IV. SUGGESTED IMPROVEMENTS

- Enhance Legend Clarity:** The previous visualization uses a colour-coded map corresponding to the application icons colours in the legend. Several icons shared similar colours, leading to

confusion about which colour was associated with each application. Replace the icons in the legend with distinct colours to improve visual clarity and differentiation.

- Colour-Blind Friendly Palette:** Use a colour-blind friendly palette to ensure the map is accessible to all viewers. The colour palette should be chosen from the qualitative schemes as they are best suited to representing nominal or categorical data (like message applications).
- Clear Title and Description:** Update the title to be more descriptive, such as “Most Popular Messaging Apps by Country (June 2024)”. Include a subtitle explaining the criteria for determining the most popular application.
- Data Source Visibility:** Place the data source information more prominently in the footer to ensure it’s easily visible.
- Include Scaled Circle Legend:** Add a circle legend plot in corresponding legend colours, scaled to the percentage representing overall application popularity, for better visual representation of application usage.
- Use of Borders and Labels:** Ensure country borders are clear and labeled appropriately to help viewers easily identify regions. Include ISO country codes to assist with identification.

V. IMPLEMENTATION

i. Data

Most popular messaging apps per country data were obtained from Eager Nomad². The missing data were obtained from Appfigures³ and Similar Web⁴.

ii. Preprocessing

HTML Table data is copied manually from Eager Nomad website. It is processed with the Quarto publication framework and the R programming language, along with the following third-party packages:

- rvest is used to parse HTML data
- dplyr is used to filter data
- readr is used to write data to CSV file

The data is cleaned and transformed to create a CSV dataset that can be visualized on a world map.

iii. Software

We used the Quarto publication framework and the R programming language, along with the following third-party packages:

- Read imported data
- tidyverse is used to filter data, join data frames, and transform spatial data.
- sf is used for handling and analyzing spatial data
- scales for scaling and formatting data for visualization, such as adjusting Earth’s boundaries
- tmap for world map data visualization
- RColorBrewer for selecting colour scheme for the map
- cowplot for combining multiple plots into a single visualization

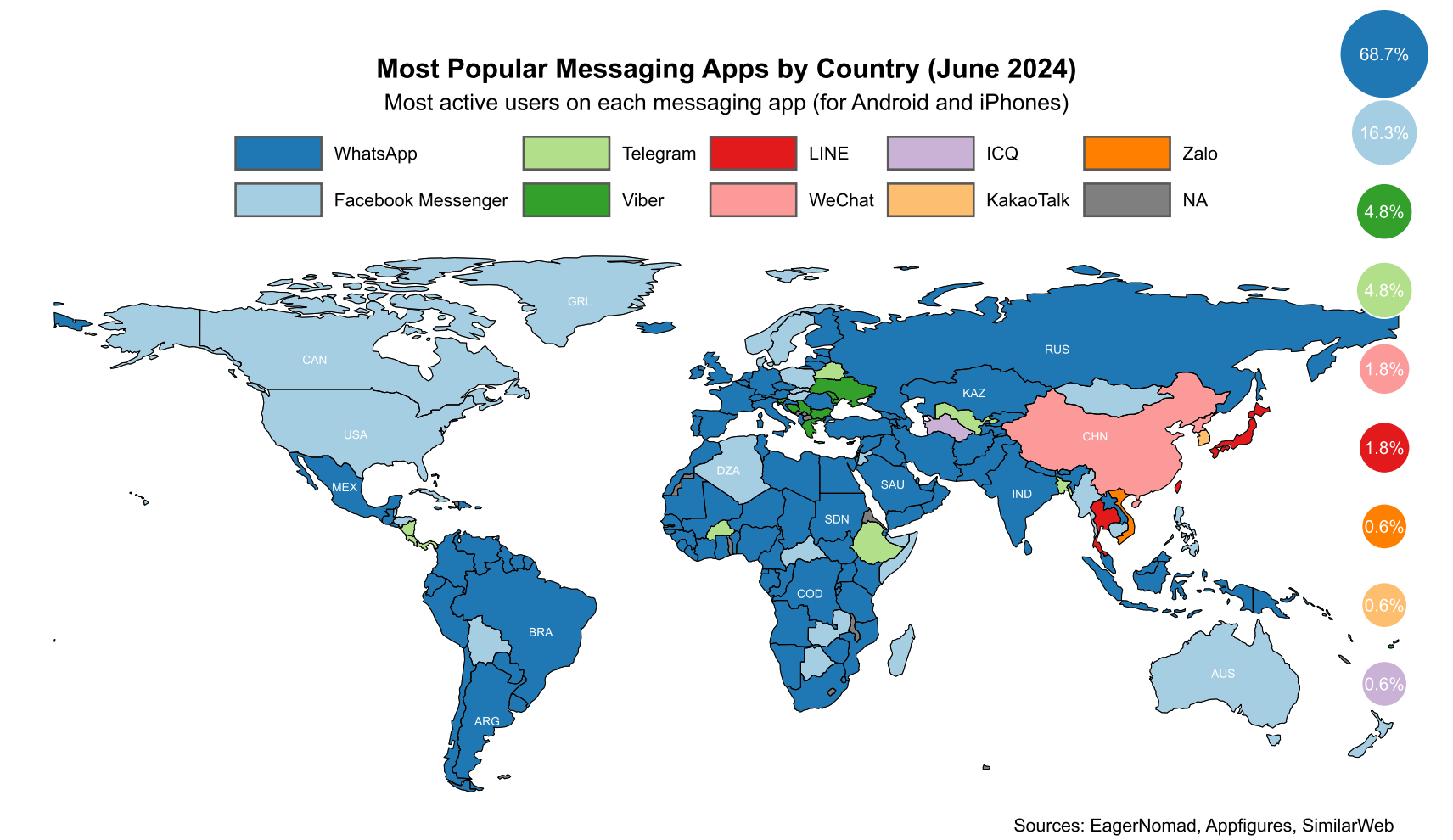
The improved visualization is created using the ggplot2 package to generate the world map and the cowplot package to combine the main plot with the scaled circle legend plot.

²<https://eagernomad.com/most-popular-messaging-apps-by-country/>

³<https://appfigures.com/top-apps/google-play/c%C3%B4te-d%E2%80%99ivoire/communication?profile=product.41279583613>

⁴<https://www.similarweb.com/top-apps/apple/burkina-faso/social-networking/>

VI. IMPROVED VISUALIZATION



VII. FURTHER SUGGESTIONS FOR INTERACTIVITY

- Country-Level Details:** Users could hover over or click on countries to see detailed information about the top messaging app in that region. This could include usage statistics and growth trends for the top app.
- Time-Based Trends:** A time slider could be added to show changes in app popularity over time.
- Interactive Legend:** An interactive legend that highlights specific apps’ dominance globally when clicked.
- Mobile Compatibility:** Ensure that the interactive features are mobile-friendly for users accessing the visualization on smartphones or tablets.

VIII. CONCLUSION

We successfully implemented all suggested improvements for the non-interactive visualization. By using distinct colors in the legend and a color-blind friendly palette, the revised plot is more accessible. Enhancements like a clear title and description, prominent data source visibility, and the inclusion of a scaled circle legend improve clarity and understanding. The use of clear country borders and labels with ISO codes helps viewers easily identify regions. These improvements ensure that the visualization is more informative and user-friendly, effectively highlighting global communication trends.

¹<https://engage.sinch.com/blog/most-popular-messaging-apps-in-the-world/>