

Privacy Policy for Drivers

Bouk LLC (Company Registration Number EIN 88-0635653) located at 118 Carlsbad CT, West Columbia, South Carolina, United States of America, is the controller of personal data of Customers.

The terms “Our”, “Us” or “We” contained herein, are words that are collectively referred to as “**Bouk LLC**”, a limited liability company incorporated & registered under the laws of The United States of America, which is highly devoted to protecting your privacy.

This Privacy Policy explains how we collect, use, disclose and protect Information of our Bouk Drivers (“herein referred to as Boukers”) in their respective capacity as Boukers. It applies to all Personal information collected from such Boukers by us on the web pages for Boukers and the Bouker mobile application, and any other website or mobile application that links to this Policy, as well as during any written, electronic, and oral communications (herein referred to as the “Bouker Services”).

Your access to and use of the Bouk services are subject to our Independent Contractor Agreement (herein referred to as “ICA”) kindly ensure that you have painstakingly read and understood the ICA before you make use of the Bouker services. By making use of the Bouker services, you accept the ICA, and accept our privacy practices clearly outlined in this Policy. Whereas you are not confident or feel unsettled with any part of this Policy or our T&C, you are at liberty to refrain from using or accessing our services.

Bouk provides an online marketplace platform, using web-based and mobile application (App) technology that connects, consumers, Boukers and other businesses utilizing the Bouk marketplace (“Merchants”). If you are using Bouk’s online marketplace in your capacity as a consumer accessing or ordering services, please visit the **User/Customer Privacy Policy** for information on how Bouk collects and uses consumer Personal Information.

The Bouk services are subject to change at any time. As a result, we retain the exclusive and unrestricted right to change or modify this Policy at any time and without notice. We will tell you if we make any significant amendment to the way we handle your Personal Information (PI) before they take effect. If you don't agree with any of the updates, you must stop using the Bouk services. We urge that you examine this Policy on a regular basis. This Policy went into effect the day you signed up. Continued usage of Bouk services following any modifications or updates to this Policy signifies your acceptance of the amended Policy's provisions.

1. Your personal data we may collect

- Name, phone number, e-mail address, postal or delivery address, account name, signature, or other similar identifiers.

- To assess whether you qualify to be a Bouker and to determine if you are eligible to provide deliveries of alcohol, Bouk may collect your age, year, or date of birth. We may collect face data such as photo, facial recognition, voice, or other biometric data.
- Vehicle information including but not limited to; license plate, registration number and insurance information).
- Geo-location of drivers and driving routes.
- Driver's license, profession, photo, and identity documents.
- Bouk may collect financial information to (for example) facilitate payments to Boukers. Bank and bank account details, including wiring and account numbers, as well as order payment details, including expenditure refund requests, may be included.
- We capture analytical and web or other internet traffic data related with your interaction on our website, which may include information about your browser and operating system, IP address (your computer's Internet address), personal and online identifiers, unique device identifiers, and other information like your device type and version of the app you're using.
- The financial statements of conducting transportation services are not deemed as personal data because drivers supply services during economic and professional activity. Hence, data about criminal convictions and offences are not requested.
- Data related to communication through instant messages directly in the Bouk app ("***Send a Message***" option): time and date of the communication and its content. When you use the Bouker services, fill out electronic forms, communicate with our customers, or notify us via live chat, e - mail, mobile, or SMS, we may auto record and save certain details about you and the interaction you involved in, such as your contact details; details that you willfully supply to us; the essence of your interaction; the intent of the engagement; and the intervention we took in reply to your inquiry or request, for example.
- To make your use of the site more productive, we collect information about your preferences through the use of cookies.
- We may also collect your preferences, such as, preferred region and city, language preference, address, and preferences to receive texts instead of telephone calls.
- Bouk may also offer a Bouker Referral Program where Bouk allows Boukers to invite friends and family to sign up for the Bouker Services and become a Bouker.

We may offer referral bonuses, as set forth in any referral terms governing the Bouker Referral Program. To help you do this, we may request that you grant us access to your mobile device address book. You can then direct us to send referral

emails or other communications to contacts you select in your address book. By sending a referral, you also consent to Bouk sending your public profile image to the contacts you select to receive a referral link. You certify that you have gotten the friend's approval to share his or her contact information and name with us by opting to invite a friend. Bouk will use such data to send him or her an email encouraging them to visit the webpage and will store it in order to monitor the referral program's success rate and send marketing mailings. You can also send an SMS with a referral link to your contacts.

- If you are referred to Bouk through one of our referral programs, or if someone attempts to refer you, we may share your name, whether you have already signed up as a Bouker, whether you are a new Bouker, and whether you have completed the required number of deliveries in the required amount of time to qualify for a referral bonus.

2. The essence of the processing

- We capture and use personal user information in order to match customers or merchants with drivers to enable them to move around the city making efficient deliveries or pickups.
- Geo-location and driving routes are analyzed to provide options to drivers and to evaluate the geographic location. You must either shut the Bouk app or specify in the Bouk app that you are inactive and presently not offering pick-up or drop-off services if you do not want to reveal your location to customers.
- To register as a Bouker, you must grant the Bouker Services authorization to enter location services using your mobile phone operating system or browser's permission system. When the Bouker app is running in the forefront or backdrop of your device, or from a snapshot of a package that you give to us, we may acquire the specific position of your device. When you start or participate in a delivery through the Bouk Services (a "Bouk"), we use your geolocation data to authenticate that you are actually in your desired region or city, link you with delivery options in your area, and monitor the progress and completion of your request.
- The compliance with regulatory criteria and acceptability of starting a career as a driver are determined by analyzing the driver's license, profession, identity documents, and criminal convictions and violations.
- For the customer or merchant to recognize the driver and car, the Bouk app displays the driver's photograph, name, and vehicle details.
- Personal data related to instant messages directly in the Bouk app is processed in order to provide service and customer support (including resolving disputes between driver and customer/merchant), for security purposes as well as to improve our products and services, and for analysis.

- We may collect Personal Information about you from publicly available sources, marketing partners, and/or third parties. This may include demographic information such as income. We may also, for example, receive information about you from Merchants regarding your deliveries through the Bouker Services._
- When you use the Bouker Services as a Bouker, we may capture and retain data about your Bouks and deliveries, such as the timestamp of sign-up and log-in; delivery admissions and declines, as well as your acceptance rate and cancellation frequency. You make a certain number of Bouks and deliveries; Acceptances, declinations, cancellations, pick-ups, and completions of deliveries; the date and time of delivery acceptances, declinations, cancellations, pick-ups, and completions; The time it takes to finish a delivery or Bouk; Information on the bouk and delivery routes; Associated payment amounts for each delivery and Bouk; Number of deliveries per Bouk; Tip amounts; Customer evaluations and other comments; Attribution and conversion path of the user; Where did you have your instruction and where have you Bouked (day and hour of session); and Your current location (see Location Information section above).
- In connection with the Referral Program, Boukers may not email, publish, or broadcast any false, inaccurate, or manipulative communications. Such actions may violate applicable laws. Bouk users may not send any referral emails, SMS messages, or other communications to children under the age of 18.

3. Legal grounds on which your Personal data may be collected

- Personal information is analyzed in order to fulfill the contract with the driver. The processing of driver identification and geo-location data is a requirement for using the Bouk services.
- Personal data may be processed in order to investigate and identify suspicious payments based on a legitimate interest. In addition, data about criminal records and offenses is handled to comply with a legal requirement.

4. Recipients of your personal data we may collect

- The driver's photo, name, vehicle, phone number, and geo-location data will be visible to customers and merchants. Your personal information, on the other hand, is only shared with customers/merchants whose orders you have accepted. Customers and merchants can also view the personal information of the driver on the receipt.
- Personal data will be processed in accordance with the terms set forth in this privacy notice. Furthermore, dependent on the driver's location, the driver's personal data

may be given to Bouk local subsidiaries, representatives, partners, agents, and other third parties.

5. Security and access of your personal data

- Any personal data gathered during the provision of services is transmitted to and saved in the Amazon Web Services, Inc. data center, which is based in the United States of America and regions of European Union Member States. Only authorized team members of Bouk LLC and its affiliates have access to personal data, and they may only use it to resolve issues related to the usage of the services (including disputes regarding transportation services).
- Personal data can be accessed by Bouk LLC and its partners to the extent necessary to provide customer service in the particular country.

6. Processing customers/users personal data

- The norms and circumstances for processing personal data of users/customers must be followed as outlined in the Privacy Notice for Customers/Users. If you breach the regulations for the processing of personal data of customers, we may suspend your driver account and claim redress from you.
- You may not process the personal data of customers without Bouk's approval. You may not engage any user or document, gather, retain, give access to, use, or cross-use the personal data provided by the customer or available to you via the Bouk app for any purposes other than to execute the delivery or pick-up services.
- Customer service is used to settle disputes over the processing of personal data.

7. Data correction, storage, erasure, and portability

- Personal data can be viewed and corrected by sending a request notice to Bouk support.
- As long as you have an active driver's account, your personal information will be kept on file. Personal data will be maintained for an extra 2-year duration if your profile is cancelled.
- Data required for accounting records will be kept for a period of eight years.
- The data will be kept for 11 years if there is a suspicion of an administrative or criminal offense, forgery, or incorrect information.
- In the situation of a conflict, the data must be kept until the claim is resolved or until the claim's expiration date.
- It takes about a month for bouk representatives to respond to any e-mail request for erasing and exporting personal data and indicate the data erasure or transmission time.

- The retention period for the data about instant messages directly in the Bouk app messages is 80 days, except cases where messages are related to a reported incident - in which case we will store them for 5 months.

8. Restricted Areas

- Intending Boukers/Drivers who reside in California and the European Economic Area are presently not eligible to utilize Bouk platforms and services. You accept to only use Bouk Platforms and Services in the areas/regions/states/locations where Bouk operates. If you live in California or the European Economic Area ("EEA"), please, kindly do not download/use/access the Bouk Platform or Services, neither should you give nor enable Bouk receive personal information from you a California resident or EEA citizen.