Jovita Chong

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PROFILE

I am an extremely detail-oriented person with proven time-management and collaborative skills developed through university projects and volunteer engagements, as well as a bilingual who has good communication skills and is highly persuasive. The quality of myself that I am most confident in is my persistence and hard work.

EDUCATION

University of New South Wales (UNSW) Sydney, Australia

Sydney, Australia

Bachelor of Commerce/Bachelor of Computer Science

• Admitted to the program with a score of 99.95% ATAR convertible.

May 2024

WORK EXPERIENCE

Accenture

Sydney, Australia

Project Team Member

Sep 2023 - Dec 2023

- Conducted comprehensive data collection among higher education students to understand their unique learning needs and preferences.
- Curated a robust collection of relevant data unveiling insights into student learning behaviours.
- Derived actionable insights from data sets to enhance student experience and engagement.
- Formulated strategic recommendations for technological advancements in line with student preferences.
- Developed a prototype app aligning with research findings, paving the way for innovative solutions to bridge physical and digital realms in universities.

Max Brenner Sydney, Australia

Team Member

June 2022 - Present

- Execute the daily operations of the store.
- Provide excellent guest service while creating a memorable experience

Export Connect Sydney, Australia

Project Intern

February 2022 - April 2022

- Researching market insights and prepare reports that highlight market-specific conditions pertaining to economic and demographic indicators, retail and food service channel conditions, consumer trends and regulatory conditions
- Researching consumer trends and identifying purchasing behaviour traits in a given market.
- Assist in social media content generation for events/workshops.

Inditex, Zara Sydney, Australia

Sales Assistant

March 2021 - April 2022

 This position has assisted me in enhancing my skills particularly in customer service, verbal communication, organization and teamwork.

Kumon Jakarta, Indonesia

Full-time Teaching Assistant

July 2019 - December 2019

- Assessed student needs and proactively provided assistance.
- Conducted administrative duties, including communicating with parents in person.

VOLUNTEER EXPERIENCE

Indonesian Night Market

Sydney, Australia

Bazaar and Stalls Subcommittee

December 2021 - June 2022

• Responsible for the drafting of stall partnership packages and finding relevant vendors to partake in the event.

SKILLS

- Bilingual in English and Bahasa Indonesia and limited working proficiency in Mandarin.
- Knowledge on the use of Microsoft Office, Matlab, Python and C Language
- Able to work in collaboration with a team
- Has an adaptive quality in different kind of environment