

# LEZLY JOY GAMAYON

📍 Huntly, Hamilton, New Zealand, (New Zealand Citizen)  
✉ lezlyjoy.gamz@gmail.com  
☎ 0224885711  
🌐 <https://www.linkedin.com/in/lezly-joy-gamayon-981546329/>  
🔗 <https://github.com/joy-gamayon>

## OBJECTIVE

I'm looking for full-time work in the role of Junior web developer in the IT and telecommunications industry.

## PERSONAL STATEMENT

Aspiring Web Developer with a solid foundation in web development and over nine years of experience in hospitality, customer service, and retail, specifically as a Pharmacy Assistant Supervisor. I recently completed a Certificate in Applied Software Development at Dev Academy, where I acquired skills in HTML, CSS, JavaScript, TypeScript, React, Node.js, Express.js, SQLite3, and RESTful APIs.

Driven by a desire for flexibility and a future-proof career path that balances work with family life, I am transitioning from retail to the tech industry. My interest in web development was sparked when I created a website for a university project, which inspired me to pursue a career focused on building meaningful, user-centered digital solutions.

Currently, I'm developing personal projects, including an e-commerce site and a budget app, where I apply my problem-solving skills and manage complex, scalable tasks.

I bring strong leadership, multitasking, and teamwork abilities from my previous roles and thrive in collaborative, learning-oriented environments. I am seeking a Junior Web Developer position where I can leverage my technical skills, adaptability, and passion for innovation to contribute to a dynamic team.

## WORK HISTORY

### Dev Academy

Auckland, New Zealand  
Feb 2024 - Present

### Full Stack Developer

As a part-time student at Dev Academy, I have gained practical experience in HTML, CSS, JavaScript, TypeScript, React, Node.js, SQLite3(with knex.js) and Express. Collaborative projects using Agile methodologies have improved my teamwork and communication skills while allowing me to build user-focused applications. Peer programming sessions helped me enhance my problem-solving abilities and learn best practices in responsive design, accessibility, and database management with SQLite and Knex.

Final Project: <https://tripbuddy.devacademy.nz/>

For my final project, I worked with a team of four to create TripBuddy, a web application for organizing travel plans. Users can manage itineraries, accommodations, attractions, and flight details. As the backend lead, I developed data structures and we integrated Auth0 for user authentication, allowing users to view their profiles with personal trip information. We tracked our progress using a Miro board and conducted daily stand-ups to ensure smooth collaboration. This project strengthened my technical skills and resulted in a user-friendly application.

Chemist Warehouse - The Base

Hamilton, New Zealand  
Apr 2022 - Sep 2024

● Pharmacy Assistant Supervisor

Managed and led a team of pharmacy assistants, overseeing daily operations and ensuring efficient workflow. Improved team performance through hands-on training and staff coordination. Focused on customer satisfaction by delivering high-quality service and effectively addressing product queries.

- Led team efforts to optimize service speed and quality.
- Managed stock control processes, improving product availability and minimizing out-of-stock incidents.
- Trained and mentored pharmacy assistants in customer service techniques and operational procedures, fostering a collaborative work environment.
- Implemented workflow improvements that streamlined processes, enhancing overall team efficiency.
- Resolved customer inquiries and issues promptly, ensuring a positive shopping experience and loyalty to the store.
- Collaborated with management to develop strategies for increasing sales and improving service delivery.

Various Roles in Hospitality

Auckland, New Zealand  
Dec 2013 - Dec 2021

● FOH/BOH & Assistant Manager

Accumulated 8 years of experience in hospitality, specializing in food and beverage management. Led teams and managed events, demonstrating adaptability and leadership in fast-paced settings. Collaborated with teams to run large-scale events, consistently meeting tight deadlines and providing exceptional service.

- Supervised front-of-house and back-of-house operations, ensuring a seamless guest experience.
- Trained and mentored staff in customer service best practices, food safety, and operational procedures.
- Coordinated logistics for events, including scheduling, setup, and execution to ensure client satisfaction.
- Developed and maintained relationships with suppliers to optimize inventory management and reduce costs.
- Implemented strategies to enhance service efficiency and improve team performance.
- Resolved customer inquiries and complaints promptly, enhancing guest satisfaction and loyalty.
- Managed inventory and ordering processes, ensuring adequate stock levels while minimizing waste.

QUALIFICATIONS

Dev Academy

Auckland, New Zealand  
2024 - 2024

● Certificate in Applied Software Development

During my studies, I focused on a range of essential topics, including:

Front-End Development: HTML, CSS, JavaScript, React  
Back-End Development: Node.js, SQLite3  
User Experience Design: Creating user-centric applications  
Agile Methodologies: Understanding teamwork and collaboration in software development  
Problem-Solving Skills: Developing innovative solutions for real-world applications  
I actively participated in projects that reinforced my technical skills while fostering my ability to work effectively in teams.

Auckland University of Technology

Auckland, New Zealand  
2018 - 2021

● Bachelor's Degree of International Hospitality Management

I majored in Food and Beverage Management.

Huntly College

Huntly, New Zealand  
2013

● Level 3

TECHNICAL SKILLS

- Full Car Licence
- Languages & Frameworks: HTML, CSS, JavaScript, React, Node.js, SQLite3, Express.js
- Tools: Git, GitHub, Trello

## PERSONAL SKILLS

### Soft Skills

Leadership, teamwork, problem-solving, customer service, empathy, fast learner, willingness to learn, self-awareness, positive attitude and resilience.

---

## INTERESTS

- **Personal Projects:** I am passionate about building websites and applications. These projects not only strengthen my technical skills but also deepen my understanding of user experience and design principles.
  - **Creative Expression:** I have loved dancing and singing since childhood. My participation in dance competitions and performances at church and family events has allowed me to express myself and bring joy to others.
  - **Networking and Learning:** I actively attend local tech meetups and industry conferences to network with professionals, explore emerging technologies, and gain insights into best practices in the field.
  - **Open-Source Contributions:** I participate in open-source projects to collaborate with other developers, enhance my coding skills, and contribute to the tech community.
- 

## REFEREES

Referees available on request.