

Joy Gandhi

Etobicoke, ON
(437) 463-1417

[LinkedIn](#) | [GitHub](#)

jgandh24@my.centennialcollege.ca

SUMMARY

A motivated Software Engineering Technology Advanced Diploma student skilled with problem solving, **object-oriented programming**, debugging and **web design**. Highly collaborative, adept at managing **multiple projects**, and eager to apply technical knowledge in software development. Uses strong critical thinking and analytical skills to develop innovations. Experience with **Agile methodology** and application of the software development life cycle.

EDUCATION

Software Engineering Technology (Co-op) Advanced Diploma
Centennial College, Scarborough, ON

Jan. 2024 - Present

Courses: Java Programming | Data Structures & Algorithms | Software Engineering | Web Application Development | Database Management (SQL) | C# Programming | Web Interface Design | Software Systems Design | Linux/Unix Operating Systems | Client-Side Development

TECHNICAL SKILLS

- **Programming Languages:** Java, C#, C++, Javascript, Python
- **Web Technologies:** HTML, CSS, React, Node.js
- **Databases:** MySQL, MongoDB
- **Tools and Technologies:** Git, Visual Studio, Eclipse, Docker
- **Operating Systems:** Windows, Linux

ACADEMIC PROJECTS

Web Development

- Created a marketing website of a property agency using **HTML, CSS and JavaScript**
- Designed a form using Windows Form and C# to assist with College admissions

Software Requirement System (SRS) Documentation

- Developed a SRS for AI Recommendation, which works as a recommendation engine for users to receive the best AI websites for specific types of tasks
- Collaborated with a team and created UML diagrams, use cases and stakeholders' roles
- Used Agile methodology within a team to track and manage the project deliverables

WORK EXPERIENCE

Customer Service Associate (Part-time)
Pizza Hut, North York, ON

January 2024 - Present

- Provide friendly customer service, processing customer orders, and preparing to-go items
- Resolve customer inquiries, questions and complaints professionally
- Collaborate within a fast-paced environment to ensure smooth operations and accuracy of orders for customers in dine-in, take-out and those ordering via delivery
- Flexible in managing changing work conditions, shifts, and busy periods
- Adhere to all safe food handling procedures, and maintain a clean and sanitized space