

InM Closing Interview Script

High level research questions to answer:

1. *How did InM fit into their existing support network and methods?*
2. *What were the perceived costs and benefits of integrating InM into daily life?*

Thank you for taking the time to talk with me today.

During this interview, I will ask you a series of questions. If you don't want to answer any particular question, just say "let's skip this one" and we'll move on. If you want to end our discussion at any point, please just let me know.

Do you have any questions? Let's begin.

Part 1: Background

1. [Repeat back some of the information from the weekly questionnaires to verify and give them a chance to reflect.]
2. Thinking back on the last three weeks:
 - a. What was your experience with InMind?
 - b. What were some good experiences you had with InMind?
 - c. What were some bad experiences or annoyances you faced?

Part 2: Social Support Needs and Communication Topics

1. How have the stressors in your life changed since the beginning of the study?
2. What were some of the topics that were helpful to discuss over InMind?

Part 3: Meeting Needs

1. Did you use InMind when you needed support to contact someone?
 - a. If you are comfortable sharing, what were the general circumstances, and how did InMind help or hurt?

Part 4: Technology

1. [If not answered in opening interview.] What tools do you normally use to communicate and what is your experience with them? (Texting, email, calendar, video chat, phone calls, etc)
2. Did InMind change the way you used other technologies in your social support network?
 - a. [Ask about individual technologies if mentioned.]

Part 5: Motivation and Expectations

1. How was your experience in this study, overall?
2. Any final thoughts/questions?