

## Care Coordination

This model shows how a variety of team decisions interact to impact multiple outcomes at the same time. You can explore trade-offs between decisions such as desired new patient wait times, current patient return visit intervals, and overbooking and how they affect team outcomes like total missed appointments, number of patients in care, and number of patients completing care.



## Our Question

Briefly describe what your team wants to learn from this experiment.



Tables



Save

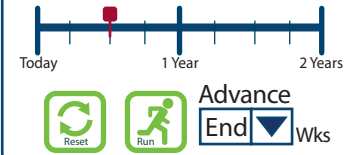


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## Experiment Timeline



## Our Hypothesis

Outline the systems story your team believes will cause the outcomes your team expects to observe.



## Our Findings

Describe your team's findings, insights and conclusions from this experiment.



## Our Decisions

Based on what was learned in this experiment, what changes is the team ready to make in their practice?

## Results Dashboard

### Control Panel

#### Current Experiment Values

ON	Patients Start Switch
5	Appointments Available for New
10	Appointment Supply
2	Overbooks
4	Return Visit Interval
5	True Missed Appointment %
1.5	Effect of Task Time on Missed App

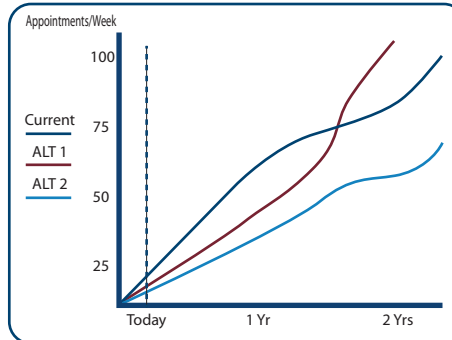
#### Select Experiment

Alternative 1 ?

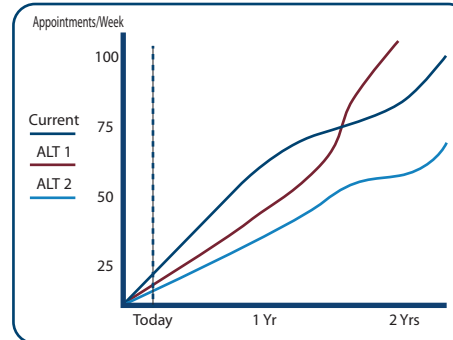
CC Experiment 1

Alternative 2 ?

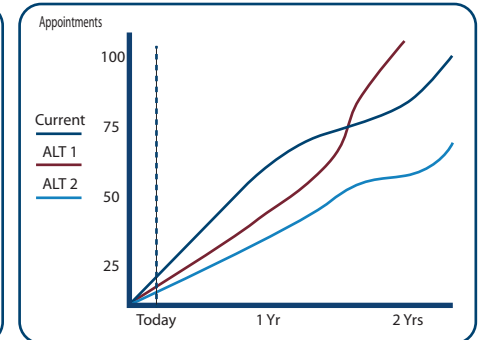
CC Experiment 2



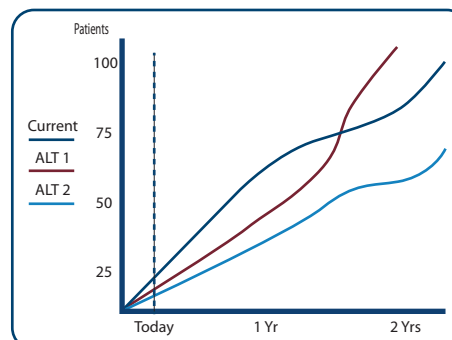
Booking Rate



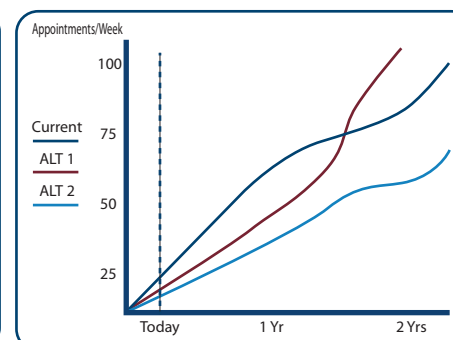
Starting Rate



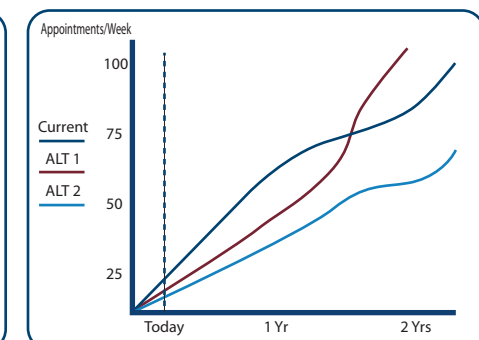
Appointments in CC



Waiting to Start



True Missed Appointment Rate



Completing Rate