

# Joyce Tsui

4A Computer Science & Business Student  
Waterloo, Ontario

## Skills Summary

A quick learner in acquiring skills for new tasks  
Accomplished in customer service  
Fluent in conversational French and Mandarin  
Experienced in organizing events and presentations

## Education

### Candidate for Bachelors of Computer Science

September 2012 - Present

University of Waterloo

### Candidate for Bachelors of Business Administration

September 2012 - Present

Wilfred Laurier University

## Technical Experience

### Automation Test Developer

Gavel & Gown Software, January 2015 - April 2015

Wrote C# automation tests using Selenium WebDriver.  
Built regression test system and framework for web software.  
Tripled time and improved accuracy of regression testing.  
Created automated tests for new features.

### QA Tester and Developer

Proofpoint Canada, January 2014 - April 2014

Wrote bash scripts for in house tools to configure virtual machines to create lab environment for testing.  
Configured lab environments and tested new features.  
Created Selenium WebDriver framework and scripts for regression tests.

### QA & Technical Support Analyst

Tabledabble, April 2013 - August 2013

Designed and created graphics for client surveys.  
Followed user stories to test iPad, Android and web apps and features.  
Provided online email technical support.  
Maintained and updated company and product websites.

## Information

20470989

6008 Malvern Ave

Burnaby BC

V5E 3E8

226 750 8034

[joyce.tsui@uwaterloo.ca](mailto:joyce.tsui@uwaterloo.ca)

<https://joycetsui.github.io>

[ca.linkedin.com/in/JoyceYCTsui](https://ca.linkedin.com/in/JoyceYCTsui)

## Languages

C	●	●	○	○
C++	●	●	●	○
C#	●	●	●	○
Scheme	●	●	○	○
Java	●	○	○	○
Bash	●	●	○	○
HTML/CSS	●	○	○	○
Latex	●	○	○	○

## Tools

Git  
VMware  
Selenium WebDriver  
Team Foundation Server  
Visual Studios 2010, 2012

## Application Software

Microsoft Office Tools  
Adobe InDesign  
Adobe Photoshop  
Adobe Illustrator

## Volunteer Experience

### External Director

[The Glow Centre for Sexual and Gender Diversity](#), Fall 2014 - Present

Worked with other students on logistics to run a community centre.  
Contacted members of the community for advocacy and outreach.  
Organized University of Waterloo's participation in Toronto Pride Parade.  
Educated student body on LGBTQ\* issues

### Mentor & Volunteer

[Women in Computer Science](#), Fall 2014 - Present

Attended Grace Hopper Conference 2014 on behalf of university.  
Mentored first year computer science students in academic success.  
Organized and ran orientation activities for incoming female students.

### Tax Clinic Volunteer

[Canada Revenue Agency](#), March 2015 - April 2015

Used eFile software to file tax returns.  
Prepared tax returns for members of public.  
Contacted CRA to resolve documentation discrepancies.  
Filed and organized paperwork for submission to CRA.

## Activities and Interests

Math Orientation Leader  
Contemporary Dancer  
Federation of Students Volunteer  
Mathsoc Volunteer  
Yearbook Editor  
Hip Hop Club Member  
Cabaret Club Member