

Joyce Tsui

4A Computer Science & Business Student
Waterloo, Ontario

Skills Summary

A quick learner in acquiring skills for new tasks
Accomplished in customer service
Fluent in conversational French and Mandarin
Experienced in organizing events and presentations

Education

Candidate for Bachelors of Computer Science

September 2012 - Present

University of Waterloo

Candidate for Bachelors of Business Administration

September 2012 - Present

Wilfred Laurier University

Technical Experience

Automation Test Developer

Gavel & Gown Software, January 2015 - April 2015

Wrote C# automation tests using Selenium WebDriver.
Built regression test system and framework for web software.
Tripled time and improved accuracy of regression testing.
Created manual testing scripts for new features.

QA Tester and Developer

Proofpoint Canada, January 2014 - April 2014

Wrote bash scripts for in house tools to configure virtual machines to create lab environment for testing.
Configured lab environments and tested new features.
Created Selenium WebDriver framework and scripts for regression tests.

QA & Technical Support Analyst

Tabledabble, April 2013 - August 2013

Designed and created graphics for client surveys.
Followed user stories to test iPad, Android and web apps and features.
Provided online email technical support.
Maintained and updated company and product websites.

Information

20470989

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<https://joycetsui.github.io>

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Languages

C	●	●	○	○
C++	●	●	●	○
C#	●	●	●	○
Scheme	●	●	○	○
Java	●	○	○	○
Bash	●	●	○	○
HTML/CSS	●	○	○	○
Latex	●	○	○	○

Tools

Git
VMware
Selenium WebDriver
Team Foundation Server
Visual Studios 2010, 2012

Application Software

Microsoft Office Tools
Adobe InDesign
Adobe Photoshop
Adobe Illustrator

Volunteer Experience

External Director

[The Glow Centre for Sexual and Gender Diversity](#), Fall 2014 - Present

Worked with other students on logistics to run a community centre.
Contacted members of the community for advocacy and outreach.
Organized University of Waterloo's participation in Toronto Pride Parade.
Educated student body on LGBTQ* issues

Mentor & Volunteer

[Women in Computer Science](#), Fall 2014 - Present

Attended Grace Hopper Conference 2014 on behalf of university.
Mentored first year computer science students in academic success.
Organized and ran orientation activities for incoming female students.

Tax Clinic Volunteer

[Canada Revenue Agency](#), March 2015 - April 2015

Used eFile software to file tax returns.
Prepared tax returns for members of public.
Contacted CRA to resolve documentation discrepancies.
Filed and organized paperwork for submission to CRA.

Activities and Interests

Math Orientation Leader
Contemporary Dancer
Federation of Students Volunteer
Mathsoc Volunteer
Yearbook Editor
Hip Hop Club Member
Cabaret Club Member