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# Joy Chen

Cary, NC 27513

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LinkedIn: <https://www.linkedin.com/in/joy-chen-5069/>

GitHub: <https://github.com/joychen5069>

Portfolio: <https://joychen5069.github.io/MyPortfolio/>

## TECHNICAL SKILLS

- Node.js, Express, JavaScript, jQuery, GIT, GitHub, MongoDB, MySQL, Mongoose, Handlebars, HTML, CSS, Bootstrap, Materialize, APIs, Heroku, Terminal, ES6+
- OSSI CAD, RMS, Criminal Justice, Emergency Services

## EDUCATION

**Full Stack Web Development Certificate - University of North Carolina , Raleigh,, NC | 2020**

- A 24-week intensive boot camp program focused on gaining technical programming and market-driven skills in HTML5, CSS3, JavaScript, jQuery, Bootstrap, Express, React.js, Node.js, Database Theory, MongoDB, MySQL, Mongoose, Handlebars, JSX, GIT, Github, APIs, Heroku, Es6+.

## PROJECTS

**Book Club Application | Full Stack Developer**

**GitHub:** <https://github.com/joychen5069/BookClub>

**Deployed Site:** <https://book-club-application.herokuapp.com/>

Book Club application helps you keep track of what your book club is reading and allows you to join other book clubs based on interests

- **Role:** Used jQuery AJAX to communicate with the New York Times best seller list as well as Google Books. Created a front-end view using Handlebars styled with Materialize and CSS. Used full MVC integration to communicate with a MySQL database to store and change data. Express server set up to request the use of built in Express-Routes from Node modules
- **Utilized:** MySQL, NodeJs, Express, Handlebars, JS/jQuery, Heroku, Materialize, and CSS

**Date Night | Full Stack Developer**

**GitHub:** <https://github.com/joychen5069/Date-Night>

**Deployed Site:** <https://joychen5069.github.io/Date-Night/>

Date Night helps you choose a dish to impress your date as well as an interesting cocktail to pair

- **Role:** Used jQuery AJAX to communicate with two separate APIs to pull recipes. Created a front-end view using HTML, CSS, and Materialize. Used JavaScript and jQuery to add functionality to the page
- **Utilized:** JS/jQuery, AJAX,, Materialize, HTML and CSS

## EXPERIENCE

### **HotelMap, London, UK** - Customer Assistant Team | February 2020 - April 2020

Customer Service Team member who meet and exceeded daily/weekly goals set by the training team to ensure customer satisfaction

- Communicated empathy and reassured customers during a time of crisis during the emergence of COVID-19 and assisted in timely cancellations in regards to company and hotel policies
- Filtered and responded to incoming emails and phone calls regarding to reservations, cancellations, and refunds with constant regard for customers' privacy and needs

### **Durham Police Department, Durham, NC** - Patrol Officer | July 2017 - February 2020

Uniformed patrol officer that was responsible for a section on the northside of Durham who constantly fulfil the city's need for police response in a safe and timely manner

- Responded to high-risk/high-stress situations with regard to the public's safety and need with regard to the criminal happenings throughout the city as well as deterred criminal activity through visibility and community outreach
- Effectively completed reports based on daily activities, calls for service, and testified in court on the events witnessed in addition to assisting the public in non-criminal matters (e.g. welfare checks, redirecting traffic, escorts)