

## **Xinovee Trust & Security FAQ**

### **1. What is Xinovee**

**Xinovee** is a security-first healthcare infrastructure focused on audit visibility and identity-based access governance. We help organizations understand how access is granted and used across systems in order to improve accountability, audit readiness, and operational oversight.

### **2. Does Xinovee store or process patient data?**

No.

**Xinovee** does not store, process, or analyze Protected Health Information (PHI), patient identifiers, or clinical content during pilot engagements.

### **3. Does Xinovee require access to live clinical systems?**

No.

Pilot engagements are non-production and do not involve live clinical systems. Pilots are designed to evaluate audit visibility and access governance using limited, non-identifiable data.

### **4. What data does Xinovee accept during a pilot?**

**Xinovee** accepts only:

- De-identified audit logs
- Aggregated access or event metadata
- System-level or role-based identifiers
- Policy and procedural documentation

Any data not explicitly listed above is not accepted.

### **5. What data does Xinovee explicitly not accept?**

**Xinovee** does not accept:

- Patient identifiers
- Clinical records or notes
- Diagnostic or treatment data
- Full user credentials
- Live production system access

### **6. How is pilot data stored?**

Pilot data is stored in restricted, access-controlled environments. Access is limited to authorized **Xinovee** personnel and used solely for the defined pilot purpose.

## **7. How long is pilot data retained?**

Pilot data is retained only for the duration of the pilot engagement and is deleted upon completion unless otherwise agreed in writing.

## **8. Does Xinovee use AI?**

Yes, in a limited and controlled way.

AI is used only to assist with:

- Summarizing sanitized outputs
- Highlighting patterns or anomalies
- Supporting reporting and documentation

AI is **not** used to process PHI, patient identifiers, or clinical content.

## **9. Does AI replace compliance or security decision-making?**

No. AI does not replace human judgment, operational controls, or compliance decision-making. All findings are reviewed and interpreted by humans.

## **10. Is Xinovee HIPAA compliant?**

**Xinovee** supports HIPAA Security Rule by strengthening audit visibility and access governance. **Xinovee** does not claim HIPAA certification by default and does not operate as a covered entity during pilot engagements.

## **11. Does Xinovee sign Business Associate Agreements (BAAs)?**

No. Not during pilot engagements. Pilot engagements are structured to avoid the handling of PHI and therefore do not require a BAA.

## **12. Who is Xinovee built for?**

**Xinovee** is designed to support:

- Security teams
- Compliance and risk teams
- IT and identity governance teams

It is not a clinical system and does not replace EHRs, IAM platforms, or SIEMs.

## **13. Xinovee's BAA-Ready Roadmap**

**Xinovee** is intentionally designed to mature toward BAA-eligible engagements over time, following a phased approach aligned with healthcare industry expectations.

### **Phase 1: Non-PHI Pilot Infrastructure (Current)**

- No PHI ingestion or processing
- Limited-scope pilot engagements
- De-identified audit and access metadata only

- Restricted storage and access controls
- Clear data retention and deletion policies

### **Phase 2: Hardened Security & Operational Controls**

- Formalized security policies and procedures
- Expanded logging and monitoring controls
- Incident response documentation
- Independent security review or assessment

### **Phase 3: BAA-Eligible Architecture (Future)**

- Optional PHI handling pathways (customer-controlled)
- Dedicated environments for PHI workloads
- Formal Business Associate Agreement availability
- Expanded compliance and audit support

### **Important Clarification**

This roadmap is provided for transparency only. It does not represent a commitment, timeline, or contractual obligation. BAA execution is evaluated on a case-by-case basis and only after Xinovee determines that the appropriate technical, operational, and legal controls are in place.

The Xinovee Team