Cyber Café Management System

# Functional Requirements

## CUSTOMERS:

1. Start a browsing session without authentication
2. End a browsing session.
3. View current time spent during the session and current bill.

Customers can request for help on

* Can support printing services along with scanning and photocopying, lamination, binding, variety of typing and basic typesetting services as well.
* Either, can offer to print auto documents; abstracts, applications and cvs.
* Customers can be helped to set up an email account and a Facebook page as well as the settings to permit browsing.
* Customers can be offered the Kenyan Revenue Authority (KRA) online services for a fee – the facility to get PINs and submit VAT returns online.
* Other such services to offer are US Green card lottery applications, visa application services, registrations for national examinations and bus ticket bookings when offered online.

## Staff

### All Staff:

1. Login
2. **Change Password**: Admin can change his/her passwords
3. **Logout**: Using a Link, Admin can logout.

### ADMINISTRATOR:

1. **Dashboard: A**dmin can briefly view the total number of computers
2. View/acknowledge requests for help from customers
3. **Computer:**In this section, Admin can manage the computers (add/update).
4. **Users:** Add/edit and disable users of the system

**Usertypes:** administrator, cashier, manager

### Cashier:

1. View list of customers currently in the cyber.
2. Tracks cyber café income
3. Collect money based on usage by customers

### Manager/Owner OF THE CYBER:

**Report**: Owner can View number of reports from the system

1. Number of customers who visited the cyber and duration of usage
2. Daily cash collected in the cyber

# OUT OF SCOPE:

## PHOTO STUDIO MANAGEMENT

* 1. Taking photos
  2. Photo printing
  3. Passport photos
  4. Framing of photos
  5. Image delivery
  6. Branding customization

## MPESA AND AIRTIME SALES

## PHONE REPAIR

## Training ground for mostly computer packages.