APPENDIX A – TECHNICAL REQUIREMENTS

This guide contains the hardware and software requirements for the JATO V5 suite.

Hardware

- Processor: i5, i7, equivalent or better: minimum single core 2.3GHz, but 4-core 2.3GHz is recommended.
- RAM: minimum of 4GB, but 8GB is recommended
- Graphics: minimum of 1280 x 1024.
- Disk: capacity depends on which databases are installed (see below), plus 20GB.

Note A minimum of 50% performance improvement can be gained by using a Solid State Drive (SSD).

Disk space required for databases

- Specifications (France, Germany, Great Britain, Italy & Spain): 10GB.
- Model Mix (France, Germany, Great Britain, Italy & Spain): 10GB.
- Specifications & Model Mix (multi-country): 40GB.
- Specifications & Model Mix (others): 5GB.
- Historical Specifications Cars/Commercials (multi-country): 250GB/100GB
- Historical Specifications (Germany, Italy): up to 35GB.
- Historical Specifications (others): up to 25GB.
- Agriculture (multi-country): 10GB.
- Agriculture (others): 5GB.

Note Installing a database will require twice the space of the installed database.

Software

Important Note Please install all Microsoft updates for the components used by JATO V5 (see the list below). Failure to do so may result in loss of functionality.

- Windows 7 Professional (32 bit or 64 bit); Windows 8 (32 bit or 64 bit) or Windows 10 (32 bit or 64 bit).
- Windows Server 2012 R2, Windows Server 2016 or Windows Server 2019* (*JATO V5.2.5 upwards)
- Visual Studio 2010 Tools for Office Runtime (VSTO 2010)
- Minimum Microsoft .NET framework 4.6.2

Note In Windows, Microsoft .NET framework 4.6.2 will need to be enabled. If not enabled by default it may be able to be installed using Control Panel/Programs and Features/Turn Windows features on or off and check .NET Framework 4.6.2. Otherwise you will need the Installation package.

Microsoft Office 2010 to 2019 32 bit or 64 bit DESKTOP version:

Excel 2010 Professional and Professional Plus DESKTOP version with the following features installed: Office Shared Features – Visual Basic for Applications (constantly switched on) *or*

Excel 2013 Professional Plus DESKTOP version with the following features installed:

Office Shared Features – Visual Basic for Applications (constantly switched on) or

Excel 2016 Professional Plus DESKTOP version with the following features installed:
Office Shared Features – Visual Basic for Applications (constantly switched on).

Excel 2019* Professional Plus DESKTOP version with the following features installed (***JATO V5.2.5 upwards**): Office Shared Features – Visual Basic for Applications (constantly switched on).

Important Note Some 'MS Office 365' and 'MS Office Click to Run' versions are not supported. Your IT Department should perform a check to see if required features, especially VBA (constantly switched on) are installed on a system before installing JATO V5.

Adobe Reader or similar PDF reader.

Administration and Security

- The Installer must have Local Administrator rights.
- Client e-mail accounts.
- The Customer security Group Policy must recognize, and be able to save, the following file extensions: .JWX, .XLJ, .XXX, .XLS, .CSV, .VAV, .INI, .CONFIG, .EXP, .ENC and .TFF.
- open the following TCP/IP ports on the computer (to allow JATO V5 to communicate with the JATO V5 Database Server):
 - 2155 (for the SQLBase engine service).
 - 808 (to enable the Client(s) to communicate with the Server).

Note These are configurable if necessary.

- For automatic Licence validation, the JATO V5 CLIAPP.EXE file must have access on port 80 (HTTP).
- Add the following URLs to the trusted list in Group Policy for firewall/antivirus:
 - https://dataupdate.jato.com (to allow the databases to be download and updated).
 - http://defofspecsservices.jato.com (to access the JATO schema items documentation).
 - http://licence.jatov4.com (to enable automatic JATO Licence validation).
 - https://clientdocuments.jato.com (to allow Online Help and Volumes Forecast reports to be downloaded that is JATO Licence permitting).
- Make sure following Windows services don't have restricted access (e.g. configure Group Policy):
 - JATO Windows Services: 'JATO V5 Data Update Service', 'JATO V5 monitor Service' and 'Unify SQLBase Server1'
 - Microsoft Windows Service: 'Background Intelligent Transfer Service' (used for Data Update Service)
- If JATO V5 Data Update needs to use a Proxy Server, then the Proxy server Address, Port and username/password details are required.