

ideas:

Marriott uses AI to learn about the customers demands and preferences.

By doing this they believe that they can personalize their customers' experiences.

They also use AI powered chatbots.

When it comes to using AI technologies, what is Marriott's main edge over other Singaporean hotel companies?

In addition to decreasing wait times and improving security, front-facing AI technologies will be used in the Marriott Hotel & Resorts, Aloft Hotels, and Moxy Hotels brands in the Singapore market to give guests a more effective and customized hotel experience.

Group 8 first meeting

Agender

Arriving on time

6:30 Pm

-7:00 PM

Waiting

5 Minutes waiting time for other term members

Order of meeting

Get to know each other briefly:

Strong and weakness in subject matter relating to the project.

Discussion the

Project (Brain stamping) Thinking through

Easter Gbortoe: Ask a question what we can do with

Discussing Marriott International hotel.

Should Marriott deploy guest-facing AL in Singapore?

Jenish requests the team along with him to do a brief research Marriott hotel using AI among hospitality.

Finding: Defining Marriott hotel, AI, and Hospitality

# Team Meeting

Date: 11/13/2023

Time: 7:30 Pm to 8:30 Pm

Location: Webex

Meeting called by:	Jenish Patel (Date: 11/13/2023)	Type of meeting:	Group 8 Second General Meeting
Facilitator:	Jenish Patel & Easter Gbortoe	Note taker:	Jenish Patel
Timekeeper:	Jenish Patel		

**Attendees:** Jenish Patel & Easter Gbortoe

**Please read:** On Artificial Intelligent in Business

**Please bring:** Bring your computer and notebooks

## Minutes

**Agenda item:** Preparing to start working on the presentation.

**Presenter:** Jenish Patel

### Discussion:

Discussing Marriott International Hotel. Project Topic: **Should Marriott deploy guest-facing AI in Singapore.** Research on the AI Hospitality advantages making human life more efficient. Using AI Hospitality books to do research and learn more about the project topic.

### Conclusions:

We were only two in attendance; however, our discussion was very successful. We also discussed each other's strengths and weaknesses as relates to the project. We gave deadlines, when to meet next, and Easter assigned responsibilities.

Action items	Person responsible	Deadline
✓ Putting ideas together and critical thinking about the project.	Jenish Patel & Easter Gbortoe	11/12/23
✓ Still gathering information on AI Hospitality.		11/16/23
✓ Research Marriott International Hotel	Easter Gbortoe	11/12/23
✓ Drafting presentation.		11/16/23
✓ Need to find respectable sources.		11/16/23
✓ Defining Marriott International Hotel, AI, & Hospitality	Jenish Patel	11/12/23

## Other Information

### Observers:

Easter

**Resources:**

AI Hospitality Books and NJIT Library.

**Special notes:**

We are very collaborative working with each other as a team and we can accomplish this project on time.

# Team Meeting

Date: 11/17/2023

Time: 7:30 Pm to 8:30 Pm

Location: Webex

Meeting called by:	Jenish Patel (Date: 11/17/2023)	Type of meeting:	Group 8 Third General Meeting
Facilitator:	Jenish Patel & Easter Gbortoe	Note taker:	Jenish Patel
Timekeeper:	Jenish Patel		

**Attendees:** Jenish Patel & Easter Gbortoe

**Please read:** On Artificial Intelligent in Business

**Please bring:** Bring your computer and notebooks

## Minutes

**Agenda item:** Start working on the presentation and making a rough draft presentation.  
**Presenter:** Jenish Patel

### Discussion:

Discussing Marriott International Hotel. Project Topic: **Should Marriott deploy guest-facing AI in Singapore.** Research on the AI Hospitality advantages making human life more efficient. Using AI Hospitality books to do research and learn more about the project topic. Start working on the presentation and making a rough draft presentation.

### Conclusions:

We were only two in attendance; however, our discussion was very successful. We also discussed each other's strengths and weaknesses as relates to the project. We gave deadlines, when to meet next, and Easter assigned responsibilities.

Action items	Person responsible	Deadline
✓ drafting information to include on presentation	Jenish Patel & Easter Gbortoe	11/20/23
✓ Drafting presentation.		11/20/23
✓ Need to find respectable sources.		11/20/23
✓ Defining Marriott International Hotel, AI, & Hospitality	Jenish Patel	11/12/23

## Other Information

### Observers:

Easter

### Resources:

AI Hospitality Books and NJIT Library.

**Special notes:**

We are very collaborative working with each other as a team and we can accomplish this project on time.

# Team Meeting

Date: 11/20/2023

Time: 7:30 Pm to 8:30 Pm

Location: Webex

Meeting called by:	Jenish Patel (Date: 11/20/2023)	Type of meeting:	Group 8 Forth General Meeting
Facilitator:	Jenish Patel & Easter Gbortoe	Note taker:	Jenish Patel
Timekeeper:	Jenish Patel		

Attendees:	Jenish Patel & Easter Gbortoe
Please read:	On Artificial Intelligent in Business
Please bring:	Bring your computer and notebooks

## Minutes

Agenda item:	Preparing to start working on the presentation.	Presenter:	Jenish Patel
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### Discussion:

Discussing Marriott International Hotel. Project Topic: **Should Marriott deploy guest-facing AI in Singapore.** Research on the AI Hospitality advantages making human life more efficient. Using AI Hospitality books to do research and learn more about the project topic. Finishing up drafting the presentation and finalizing.

### Conclusions:

We were only two in attendance; however, our discussion was very successful. We also discussed each other's strengths and weaknesses as relates to the project. We gave deadlines, when to meet next, and Easter assigned responsibilities.

Action items	Person responsible	Deadline
✓ Putting ideas together and critical thinking about the project.	Jenish Patel & Easter Gbortoe	11/12/23
✓ Still gathering information on AI Hospitality.		11/16/23
✓ Finish drafting and finalize.	Jenish and Easter	11/28/23
✓ Research Marriott International Hotel	Easter Gbortoe	11/12/23
✓ Drafting presentation.		11/16/23
✓ Summary of your research.	Jenish and Easter	11/30/23
✓ Need to find respectable sources.		
✓ Defining Marriott International Hotel, AI, & Hospitality	Jenish Patel	11/12/23

## Other Information

### Observers:

Easter

**Resources:**

AI Hospitality Books and NJIT Library.

**Special notes:**

We are very collaborative working with each other as a team and we can accomplish this project on time.

# Team Meeting

Date: 11/27/2023

Time: 7:30 Pm to 8:30 Pm

Location: Webex

Meeting called by:	Jenish Patel (Date: 11/27/2023)	Type of meeting:	Group 8 Forth General Meeting
Facilitator:	Jenish Patel & Easter Gbortoe	Note taker:	Jenish Patel
Timekeeper:	Jenish Patel		

Attendees:	Jenish Patel & Easter Gbortoe
Please read:	On Artificial Intelligent in Business
Please bring:	Bring your computer and notebooks

## Minutes

Agenda item:	Preparing to start working on the presentation.	Presenter:	Jenish Patel
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### Discussion:

Discussing Marriott International Hotel. Project Topic: **Should Marriott deploy guest-facing AI in Singapore.** Research on the AI Hospitality advantages making human life more efficient. Using AI Hospitality books to do research and learn more about the project topic. Finishing up drafting the presentation and finalizing.

- Checking up on each other's making.

### Conclusions:

We were only two in attendance; however, our discussion was very successful. We also discussed each other's strengths and weaknesses as relates to the project. We gave deadlines, when to meet next, and Easter assigned responsibilities.

Action items	Person responsible	Deadline
✓ Putting ideas together and critical thinking about the project.	Jenish Patel & Easter Gbortoe	11/12/23
✓ Still gathering information on AI Hospitality.		11/16/23
✓ Finish drafting and finalize.	Jenish and Easter	11/28/23
✓ Research Marriott International Hotel	Easter Gbortoe	11/12/23
✓ Drafting presentation.		11/16/23
✓ Summary of your research.	Jenish and Easter	11/30/23
✓ Need to find respectable sources.		
✓ Defining Marriott International Hotel, AI, & Hospitality	Jenish Patel	11/12/23++
✓ Need to complete a report individually.	Jenish & Easter	12/04/23



**Action items**

**Person responsible**

**Deadline**

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***Other Information***

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**Observers:**

Easter

**Resources:**

AI Hospitality Books and NJIT Library.

**Special notes:**

We are very collaborative working with each other as a team and we can accomplish this project on time.

# Team Meeting

Date: 12/03/2023  
Time: 6:30 Pm to 8:15 Pm  
Location: Webex

Meeting called by:	Easter Gbortoe (Date: 12/03/2023)	Type of meeting:	Group 8 Sixth General Meeting
Facilitator:	Jenish Patel & Easter Gbortoe	Note taker:	Easter Gbortoe
Timekeeper:	Jenish Patel		

Attendees:	Jenish Patel & Easter Gbortoe
Please read:	On Artificial Intelligent in Business
Please bring:	Bring your computer and notebooks

## Minutes

Agenda item:	Preparing to start working on the presentation.	Presenter:	Jenish Patel
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### Discussion:

Discussing Marriott International Hotel. Project Topic: **Should Marriott deploy guest-facing AI in Singapore.** Research on the AI Hospitality advantages making human life more efficient. Using AI Hospitality books to do research and learn more about the project topic. Finishing up drafting the presentation and finalizing.

- Checking up on each other's making.
- We finished the slides presentation and we enjoyed our time working together.

### Conclusions:

We were only two in attendance; however, our discussion was very successful. We also discussed each other's strengths and weaknesses as relates to the project. We gave deadlines, when to meet next, and Easter assigned responsibilities.

Action items	Person responsible	Deadline
✓ Putting ideas together and critical thinking about the project.	Jenish Patel & Easter Gbortoe	11/12/23
✓ Still gathering information on AI Hospitality.		11/16/23
✓ Finish drafting and finalize.	Jenish and Easter	11/28/23
✓ Research Marriott International Hotel	Easter Gbortoe	11/12/23
✓ Drafting presentation.		11/16/23
✓ Summary of your research.	Jenish and Easter	11/30/23
✓ Need to find respectable sources.		
✓ Defining Marriott International Hotel, AI, & Hospitality	Jenish Patel	11/12/23++
✓ Need to complete a report individually.	Jenish & Easter	12/04/23

**Action items**

- ✓ Presentation Completed
- ✓ Report

**Person responsible**

Easter and Jenish  
Easter and Jenish

**Deadline**

12/03/2023  
12/09/2023

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***Other Information***

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**Observers:**

Easter

**Resources:**

AI Hospitality Books and NJIT Library.

**Special notes:**

We are very collaborative working with each other as a team and we can accomplish this project on time.