**Jun (Chris) Pak**

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Work Experience

**Systems Development Engineer Intern** - *Workday (Jun. 2017 – present)*

* Developed custom Slack application integrating with public enterprise software APIs to improve the user experience of filing incident reports and requesting service items (Node.js, Python, RabbitMQ, mySQL)
* Built webpage functionalities to validate and blacklist IP addresses through Palo Alto Networks while logging the records in a custom XML Database (C#, ASP.NET, XML)
* Wrote wrapper classes for PagerDuty to be utilized in an API Proxy (Java, Mulesoft ESB)
* Accumulated knowledge: API, web services, REST, JSON/XML

**IT Student Consultant** - *UCLA Luskin IT Help Desk (Jan. 2017 – present)*

* Assisted graduate students with AD, remote login, and network issues
* Managed Windows/Mac hardware and software installation for lab users
* Helped troubleshoot professors’ laptops before/during class presentations to ensure a smooth user experience

**Content Editor** - *UCLA Course Reader Solutions (Sept. 2016 – Jan. 2017)*

* Managed the digital database of 14,000+ course readers and kept record of old/new requisitions
* Assisted walk-in requisitions from over 300 UCLA professors in a fast-paced work environment
* Contacted publishers such as Harvard Business and Penguin Random House for copyright permissions

Projects

* **SmashTime**:
* Web-app utilized by school-wide gaming tournaments to send out text messages to players based on real-time queries (Python/Django/SQLite; Challonge, Twilio)
* **Personal webpage**:
* Organizational tool for personal accomplishments and future goals (HTML/CSS, React/Redux, MAMP; Bootstrap)
* **Dynamic calendar:**
* Interactive calendar for scheduling and planning events (HTML, AngularJS)

Education

**University of California, Los Angeles** *Expected Graduation: Dec. 2018*

* Bachelor’s in Computer Science, Class of 2018
* Member of ACM, a community dedicated to running hacking events that taught students how to use JavaScript to build a spell-checking program, and how to build their own website
* Actively help students by participating in online Piazza discussions regarding current class projects and homework

Relevant Coursework

**CS 32**: Algorithms and data structures; object-oriented programming

**CS 33**: Code optimization, I/O programming, computer architecture, and memory management

**CS 35 Lab**: Open-source software tools (Git, Python, Emacs/Vim); concurrency and parallelization

**CS 111**: Operating systems, memory virtualization, scheduling/synchronization

**CS 118**: Computer networks, including server-side/client-side interactions through TCP/UDP connections