



mCASHIER

Merchant WEB portal

User's Manual

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Foreword

1 INTRODUCTION

This manual was written to help the system users learn how to start and manage the **Merchant WEB portal**.

It is designed to provide a comprehensive yet simple reference for the user. It allows using, operating and manipulating the functions without any assistance. It gives Merchant transparency and self-management functionality and intends to minimize Etisalat Customer Care calls volume.

The objective of this document is to outline various functions of the Merchant WEB portal.

PURPOSE

This document serves as guideline on Merchant WEB Portal functionalities and capabilities

INTENDED AUDIENCE

This document is intended for Merchants, Etisalat IT support , mCashier Admin and Customer care support.

SCOPE

Scope of this document is to communicate user procedures for Merchant WEB interface.

USERS

The users of this manual:

- mCashier Support team
- mCashier ADMIN
- IT Administrator
- mCashier Merchant

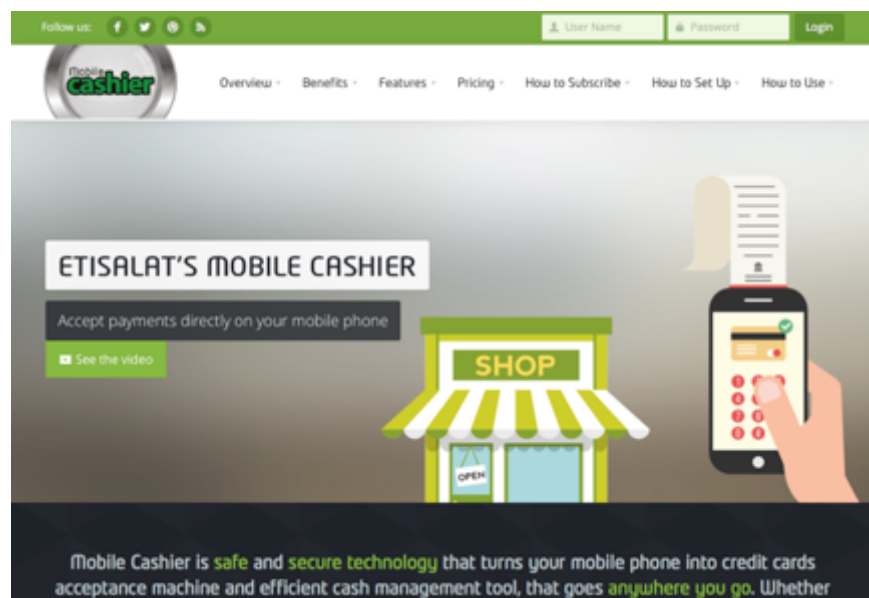
The **Merchant WEB portal** is part of the **mCashier ecoSystem**.

URL WWW.mcashier.ae

LOGIN PAGE

USER LOGIN

www.mcashier.ae



5.1.1 High level setting

SESSION TIMEOUT is 15 minutes . Application will return to User log in screen

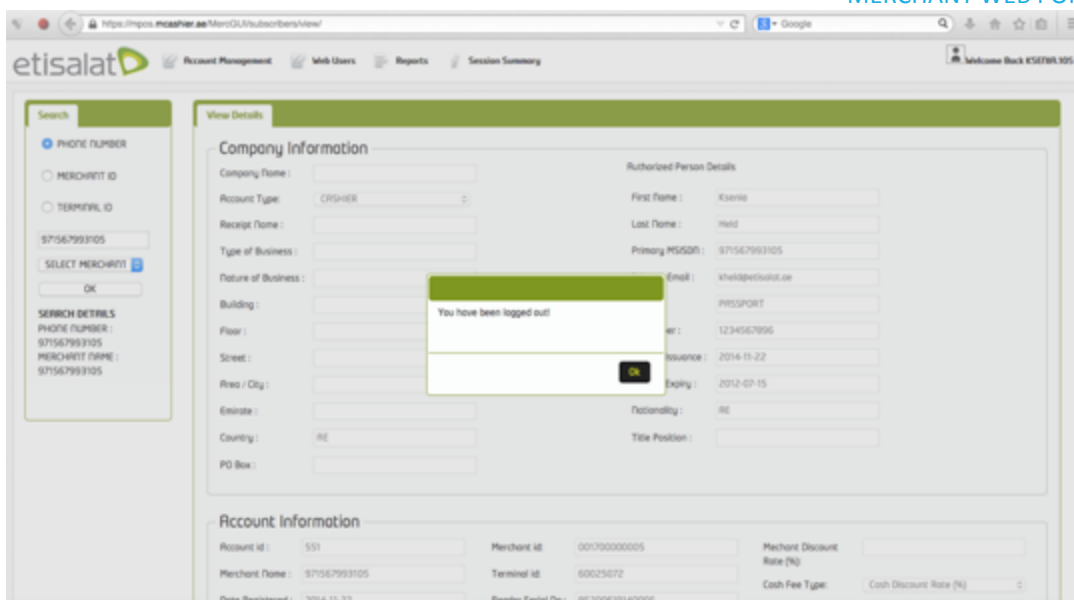


Figure 1 Logged out notification

PASSWORD CHANGE is mandatory on reset or new

PASSWORD EXPIRY is 60 days

MINIMUM PASSWORD is 6 characters, mix

PASSWORD HISTORY is Last 3 (User cannot re-use last three passwords stored in the system)

SEARCH RANGE* is 31 Days

NEW USER PASSWORD is valid for 24 hours (new user password will be issued for the duration of 24 hours. If it is not used it will expire after 24 hours)

5.1.2 Enter Username and Password

Initially, the mCashier platform ADMIN needs to login and register other users by creating the Merchant administrators' individual username and password.

After which, the administrator of each merchant can then create other users with their individual credentials.

System allows creation of two ADMIN and two VEWER web users per registered MSISDN (for example if merchant account has 2 cashiers, then merchant account and each of cashiers can have 4 web users each, 12 accounts all together).

System requires web users to have registered mCashier phone number

Credentials will be communicated to Merchant via SMS (both ADMIN and VIEWER rights)

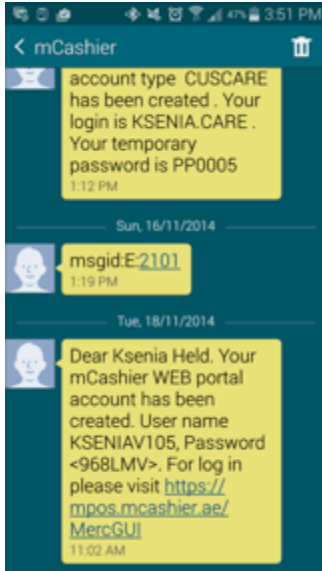


Figure 2.SMS with mCashier WEB Portal credentials

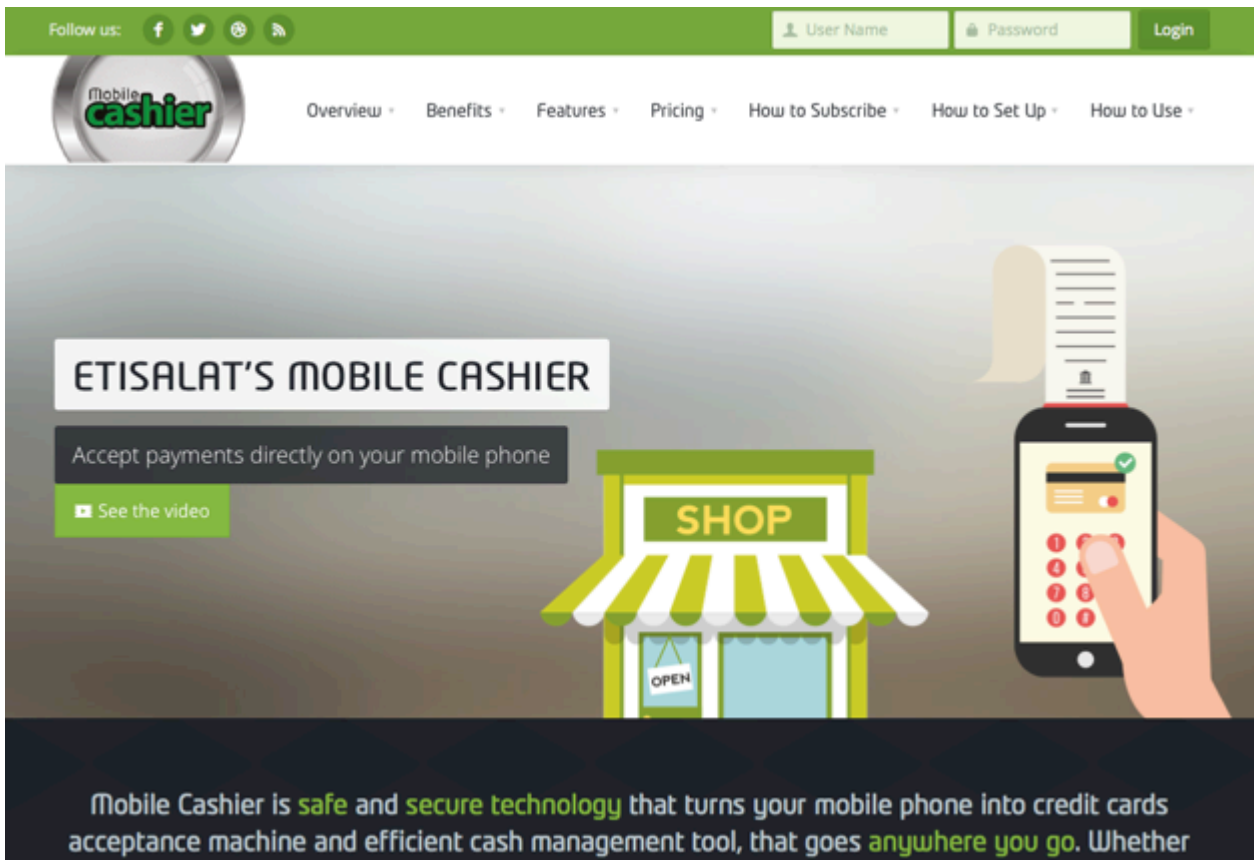


Figure 3 Login Page

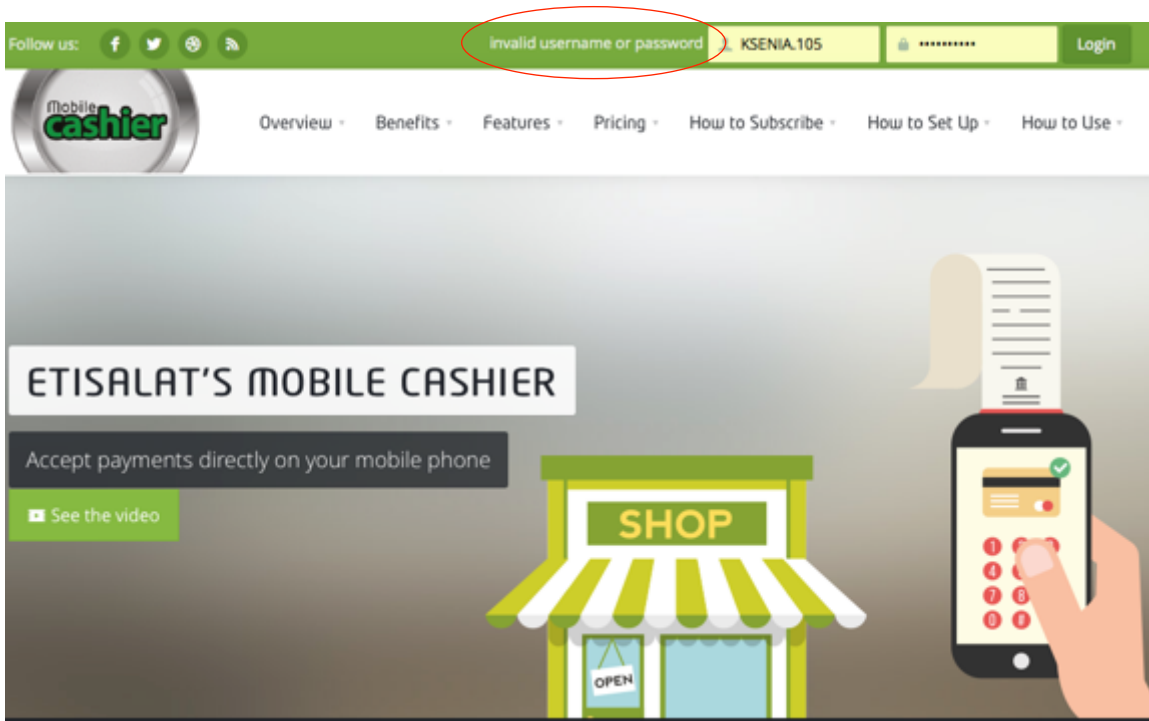


Figure 4 Login Page with an Invalid User Account

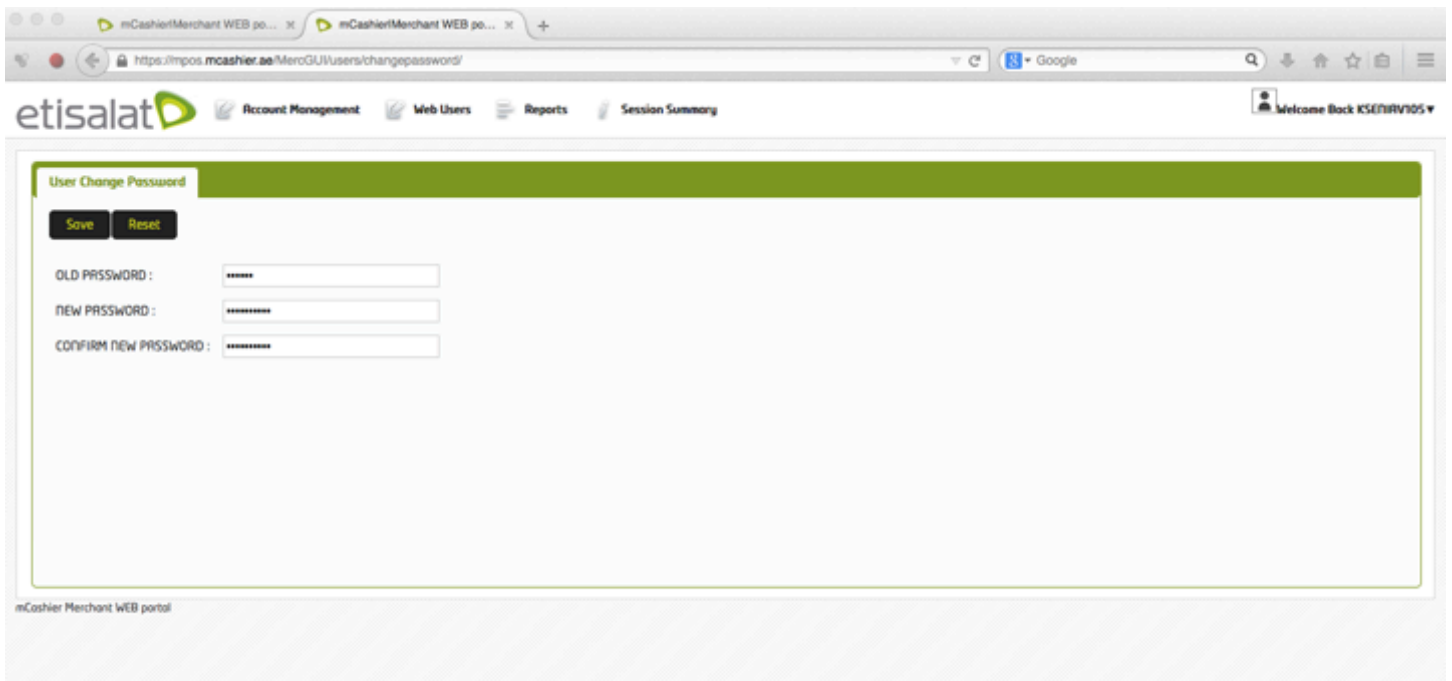
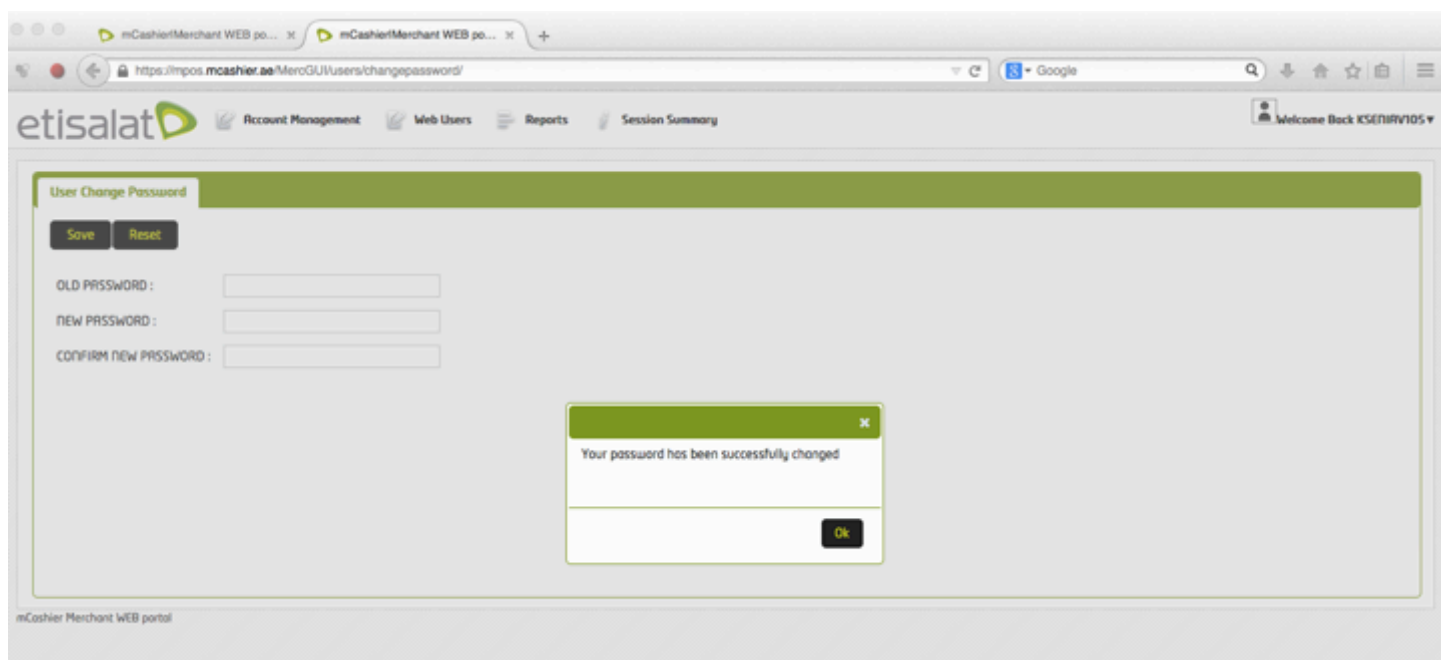


Figure 5 First time log in with temporary password*Figure 6 Successful password change*

MAIN PAGE

Main page has the following tabs:

- Account Management
- Web Users (Admin only)
- Reports
- Session summary

etisalat Account Management Web Users Reports Session Summary Welcome Back KSEIBR105

Search

☐ PHONE NUMBER
☐ MERCHANT ID
☐ TERMINAL ID
 Search...

SEARCH DETAILS
 PHONE NUMBER : 971567993105
 MERCHANT NAME : 971567993105

View Details

Company Information

Company Name :
 Account Type :
 Receipt Name :
 Type of Business :
 Nature of Business :
 Building :
 Floor :
 Street :
 Area / City :
 Emirate :
 Country :
 PO Box :

Authorized Person Details

First Name :
 Last Name :
 Primary MSISDN :
 Primary Email :
 ID type :
 ID Number :
 Date of Issuance :
 Date of Expiry :
 Nationality :
 Title Position :

Account Information

Account id :
 Merchant id :
 Merchant Name :
 Date Registered :
 Merchant Discount Rate (%):
 Terminal id :
 Reader Serial No:
 Cash Fee Type:

Figure 7.1 Main Page Admin view

etisalat Account Management Reports Session Summary Welcome Back KSEIBR105

Search

☐ PHONE NUMBER
☐ MERCHANT ID
☐ TERMINAL ID
 Search...

View Details

Company Information

Company Name :
 Account Type :
 Receipt Name :
 Type of Business :
 Nature of Business :
 Building :
 Floor :
 Street :
 Area / City :
 Emirate :
 Country :
 PO Box :

Authorized Person Details

First Name :
 Last Name :
 Primary Phone Number :
 Primary Email :
 ID type :
 ID Number :
 Date of Issuance :
 Date of Expiry :
 Nationality :
 Title Position :

Figure 7.2 Main page Viewer

2 ACCOUNT MANAGEMENT

ACCOUNT MANAGEMENT

Account management tab has the following functionalities;

- Search Merchant/Cashier
- Add Cashier (ADMIN only)
- Global Search

The screenshot displays the 'etisalat' Account Management interface. The top navigation bar includes 'Account Management', 'Web Users', 'Reports', and 'Session Summary'. A user profile 'Welcome Back K5078W105' is visible in the top right. The main form is titled 'Search Merchant / Cashier' and 'Add Cashier'. It features a search sidebar on the left with options for 'PHONE NUMBER', 'MERCHANT ID', and 'TERMINAL ID'. The main form is divided into two sections: 'Company Information' and 'Authorized Person Details'. The 'Company Information' section includes fields for Company Name, Account Type (set to 'CASHIER'), Receipt Name, Type of Business, Nature of Business, Building, Floor, Street, Area / City, Emirate, Country (set to 'AE'), and PO Box. The 'Authorized Person Details' section includes fields for First Name (set to 'Koenig'), Last Name (set to 'Held'), Primary MSISDN (set to '971567993105'), Primary Email (set to 'khenig@etisalat.ae'), ID type (set to 'PASSPORT'), ID Number (set to '1234567890'), Date of Issuance (set to '2014-11-22'), Date of Expiry (set to '2012-01-15'), Nationality (set to 'AE'), and Title Position. Below these sections is an 'Account Information' table with fields for Account ID (set to '55'), Merchant ID (set to '001700000005'), Merchant Discount Rate (%), Merchant Name (set to '971567993105'), Terminal ID (set to '60025072'), Date Registered (set to '2014-11-22'), Reader Serial No. (set to '85200679140005'), Cash Fee Type (set to 'Cash Discount Rate (%)'), and Cash Discount Rate (%).

Figure 8.1 Account management ADMIN view

The screenshot displays the 'etisalat' Account Management interface. The top navigation bar includes 'Account Management', 'Reports', and 'Session Summary'. A user profile 'Welcome Back K5078W105' is visible in the top right. The main form is titled 'Search Merchant / Cashier' and 'Global Search'. It features a search sidebar on the left with options for 'PHONE NUMBER', 'MERCHANT ID', and 'TERMINAL ID'. The main form is divided into two sections: 'Company Information' and 'Authorized Person Details'. The 'Company Information' section includes fields for Company Name, Account Type (set to 'INTERNAL'), Receipt Name, Type of Business, Nature of Business, Building, Floor, Street, Area / City, Emirate, Country, and PO Box. The 'Authorized Person Details' section includes fields for First Name, Last Name, Primary Phone Number, Primary Email, ID type, ID Number, Date of Issuance, Date of Expiry, Nationality, and Title Position. Below these sections is an 'Account Information' table with fields for Account ID, Merchant ID, Merchant Discount Rate (%), Merchant Name, Terminal ID, and Date Registered.

Figure 8.2 Account management Viewer right

SEARCH MERCHANT/CASHIER

The search functionality on the left side of the screen allows Merchant to search for a subscriber under the merchant's hierarchy (multiple registered cashiers under one merchant)

The screenshot displays the Etisalat Merchant Web Portal interface. On the left, a 'Search' sidebar allows filtering by 'PHONE NUMBER', 'MERCHANT ID', or 'TERMINAL ID'. A search for '971567993105' has been performed, showing a dropdown list of results. The main area, titled 'View Details', is divided into two sections: 'Company Information' and 'Account Information'.

Company Information:

- Company Name: [Text Field]
- Account Type: CASHIER (Dropdown)
- Receipt Name: [Text Field]
- Type of Business: [Text Field]
- Nature of Business: [Text Field]
- Building: [Text Field]
- Floor: [Text Field]
- Street: [Text Field]
- Area / City: [Text Field]
- Emirate: [Text Field]
- Country: AE (Dropdown)
- PO Box: [Text Field]

Authorized Person Details:

- First Name: Ksenia
- Last Name: Held
- Primary MSISDN: 971567993105
- Primary Email: kheld@etisalat.ae
- ID type: PASSPORT
- ID Number: 1234567896
- Date of Issuance: 2014-11-22
- Date of Expiry: 2012-07-15
- Nationality: AE
- Title Position: [Text Field]

Account Information:

- Account id: 551
- Merchant id: 001700000005
- Merchant Name: 971567993105
- Terminal id: 60025072
- Date Registered: 2014-11-22
- Reader Serial No.: 85200619140005
- Mechant Discount Rate (%): [Text Field]
- Cash Fee Type: Cash Discount Rate (%) (Dropdown)

Figure 9 Search Subscriber

Search Merchant/Cashier is available using different search criteria:

- Phone number
- Merchant ID
- Terminal ID

There will be a dropdown also of subscriber nickname based on the hierarchy tree.

Main screen will display account info (the same info as collected during account information)

ADD CASHIER (ADMIN RIGHTS)

etisalat Account Management Web Users Reports Session Summary Welcome Back KSEFWR105

Add Cashier

Authorized Person Details

First Name*: Last Name*:

Primary MSISDN*: Validity*: Primary EMAIL*:

ID Type*: ID Number*: Nationality*:

Date of Issuance*: Date of Expiry*:

Register

Search: OK

mCashier Merchant WEB portal

Figure 10 Add cashier

Merchant with Admin rights is required to enter the following fields in order to register Cahier

Authorized person details:

- Last Name
- First Name
- Mobile Number
- Email address
- ID type
- ID Number
- Date of issuance
- Date of expiry

etisalat Account Management Web Users Reports Session Summary Welcome Back KSEFWR105

Add Cashier

Authorized Person Details

First Name*: Faina Last Name*: Held

Primary MSISDN*: 0567993100 Validity*: FREE Primary EMAIL*: Fh@gmail.com

ID Type*: PASSPORT ID Number*: 888888877 Nationality*: ALGERIA

Date of Issuance*: 2011-11-08 Date of Expiry*: 2015-11-30

Register

Register Account

All required information is captured. Are you sure you want to submit?

OK Cancel

Search: OK

mCashier Merchant WEB portal

Figure 10 Add Cashier confirmation screen

Figure 11 Account creation screen

After account has been successful created information is sent to Etisalat/NBAD for validation and approval. Merchant and Cashier will receive SMS once account has been validated and activated

2.1.1 Mobile number – Already Exist

If mobile number is already registered with mCashier the validity field will display “Account already exist” on orange background.

Figure 12 Mobile Number Account Existing

2.1.2 Mobile number – Invalid Format

If mobile number is entered incorrectly mCashier validity field will turn red and display “Invalid format” on red background.

The screenshot shows the 'etisalat' logo and navigation links: Account Management, Web Users, Reports, and Session Summary. A user is logged in as 'Welcome Back KSEIBR105'. The 'Add Cashier' form is displayed with the following fields:

- Search:** Radio buttons for PHONE NUMBER, MERCHANT ID, and TERMINAL ID, followed by a search input and an OK button.
- Authorized Person Details:**
 - First Name*: Faing, Last Name*: Held
 - Primary MSISDN*: 05679900000000, Validity: **Invalid Format** (red background), Primary EMAIL*:
 - ID Type*: EMIRATES ID (dropdown), ID Number*: , Nationality*: UNITED ARAB EMIRATES (dropdown)
 - Date of Issuance*: , Date of Expiry*:

mCashier Merchant WEB portal

Figure 13 Mobile Number Invalid Format

GLOBAL SEARCH

Search fields have multiple filters that allow Merchant to locate particular transaction in the most efficient way

Search type:

- Phone number
- Merchant ID
- Terminal ID

There is also ability to further filter the search by selecting:

- ALL (Card and Cash transactions)
- CARD
- CASH
- SYSTEM MESSAGES

Define the search period (max 31 days)

Click “View” button

etisalat Account Management Web Users Reports Session Summary Welcome Back KSEBIR.105

Global Search

Search Type: Phone number 0567993105 Lookup Table: ALL From: 2014-11-02 To: 2014-11-16

Transaction ID: View

Show: 10 entries Search:

MID	TRANSACTION ID	TRANSACTION DATE	TYPE	MERCHANT PHONE	AMOUNT	STATUS	REASON	AUTHCODE	RRN
001700000005	91411110000000	2014-11-11 07:06:42.0	CARD	971567993105	10.00	0	Approved	001822	000000001822
001700000005	920141110000054	2014-11-10 14:01:16.0	CARD	971567993105	14.03	0	Approved	001821	000000001821
001700000005	920141110000033	2014-11-10 12:11:00.0	CARD	971567993105	4.00	0	Approved	001817	000000001817
001700000005	920141109000013	2014-11-09 07:19:34.0	CASH	971567993105	25.00	0	Approved		
001700000005	920141109000008	2014-11-09 07:16:14.0	CARD	971567993105	10.00	0	Approved	001795	000000001795
001700000005	920141108000114	2014-11-08 19:04:40.0	CASH	971567993105	14.00	0	Approved		

Figure 14 Global Search

2.1.3 Search by transaction ID

This search is useful if Merchant is acquiring about particular transaction.

- Enter transaction ID
- Put the transaction period (Max 31 days range)
- Click “View”

etisalat Account Management Web Users Reports Session Summary Welcome Back KSENB1905

Global Search

Search Type: Phone number 0567993105 Lookup Table: ALL From: 2014-11-02 To: 2014-11-23

Transaction ID: 920141108000093 View

Show: 10 entries Search:

MID	TRANSACTION ID	TRANSACTION DATE	TYPE	MERCHANT PHONE	AMOUNT	STATUS	REASON	AUTHCODE	RRN
001700000005	920141108000093	2014-11-08 18:10:43.0	CASH	971567993105	10.00	0	Approved		

Showing 1 to 1 of 1 entries Previous Next

mCashier Merchant WEB portal

Figure 15 Search by Transaction ID

WEB USERS

INFORMATION

This tab is only available for Merchant with ADMIN access rights. This tab contains information about the web users.

ADMIN will be able to:

- Search Web user
- Register new Web user

etisalat Account Management Web Users Reports Session Summary Welcome Back KSENB1905

Search User View Details Register New User

Search

PHONE NUMBER
MERCHANT ID
TERMINAL ID

Search:

SELECT MERCHANT

OK

Company Information

Company Name :
Account Type: INTERNAL
Receipt Name :
Type of Business :
Nature of Business :
Building :

Authorized Person Details

First Name :
Last Name :
Primary Phone Number :
Primary Email :
ID Code :

Figure 16 Web User

SEARCH WEB USER

- ID
- Username

Type details on the search box

Click "OK"

The screenshot displays the 'etisalat' Merchant WEB portal interface. At the top, there are navigation tabs: 'Account Management', 'Web Users', 'Reports', and 'Session Summary'. A user profile icon in the top right corner shows 'Welcome Back KSEFNR105'. The main content area is divided into two sections. On the left, a 'Search User' sidebar allows filtering by 'ID' or 'USERNAME' (selected) with a search input field and an 'OK' button. Below this, 'USER DETAILS' are listed: USERNAME: FNAME.S61, FIRST NAME: FNAME, and LAST NAME: L561. The main 'View User Details' section features three buttons: 'Edit', 'Lock', and 'Reset Password'. It contains the following information: User ID: 212, User Name: FNAME.S61, MSISDN: 971561397561, Company: FNAME.S61, First Name: FNAME, Last Name: L561, Department: FNAME.S61, and User Level: ADMINISTRATOR. On the right side of this section, the Status is set to 'ACTIVE', Date Created is '2014-11-15 16:04:30.0', and Date Modified is empty. The footer of the page reads 'nCoshier Merchant WEB portal'.

Figure 17 Web User search results

User with ADMIN rights will be presented with the following options:

1. Edit Web User Details
2. Reset web password
3. Lock account

The screenshot shows the 'etisalat' logo and navigation tabs: Account Management, Web Users, Reports, and Session Summary. A 'Welcome Back KSEF001305' message is visible. The main interface is divided into two panels. The left panel, titled 'Search User', contains a search bar with radio buttons for 'ID' and 'USERNAME', and a 'USER DETAILS' section showing 'USERNAME : FNAME.S61', 'FIRST NAME : FNAME', and 'LAST NAME : LS61'. The right panel, titled 'View User Details', features buttons for 'Save', 'Cancel', 'Lock', and 'Reset Password'. It contains several input fields: 'User ID : 212', 'User Name : FNAME.S61', 'MSISDN : 971561397561', 'Company : FNAME.S61', 'First Name : FNAME', 'Last Name : LS61', 'Department : FNAME.S61', and 'User Level : ADMINISTRATOR'. A 'Status : ACTIVE' dropdown menu is also present, along with 'Date Created : 2014-11-15 16:04:30.0' and an empty 'Date Modified' field. The footer of the page reads 'mCashier Merchant WEB portal'.

Figure 18 Edit web user details

If the user selects the Edit button, only the allowed sections can be edited:

- Company
- First Name
- Last Name
- Department
- User Level
- Status

Once required changes are performed ADMIN clicks on Save or Cancel to abandon changes

How to reset password:

Select Reset Password

New password will be sent to registered phone number

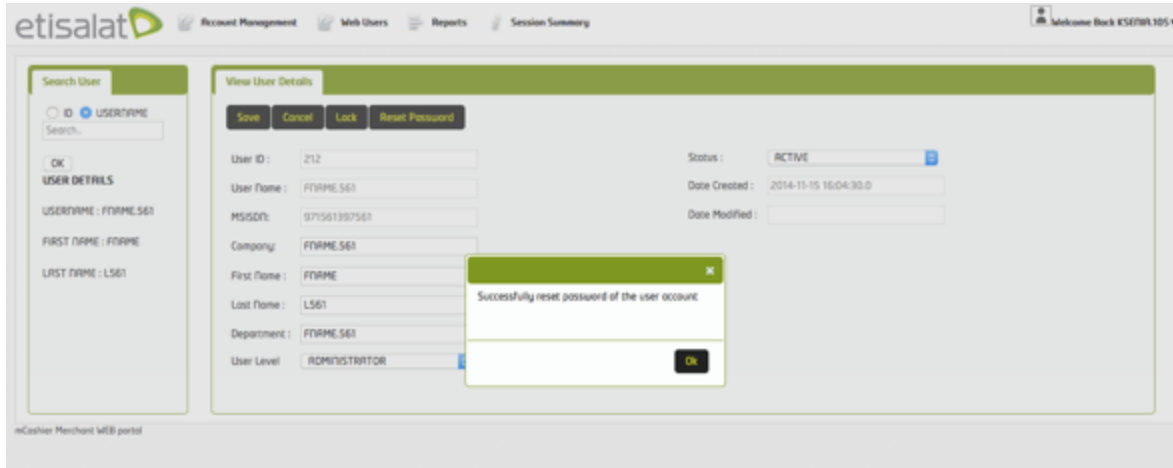


Figure 19 Password reset

Locking/unlocking the web user account

If the user account gets locked, it will not be able to access the interface.

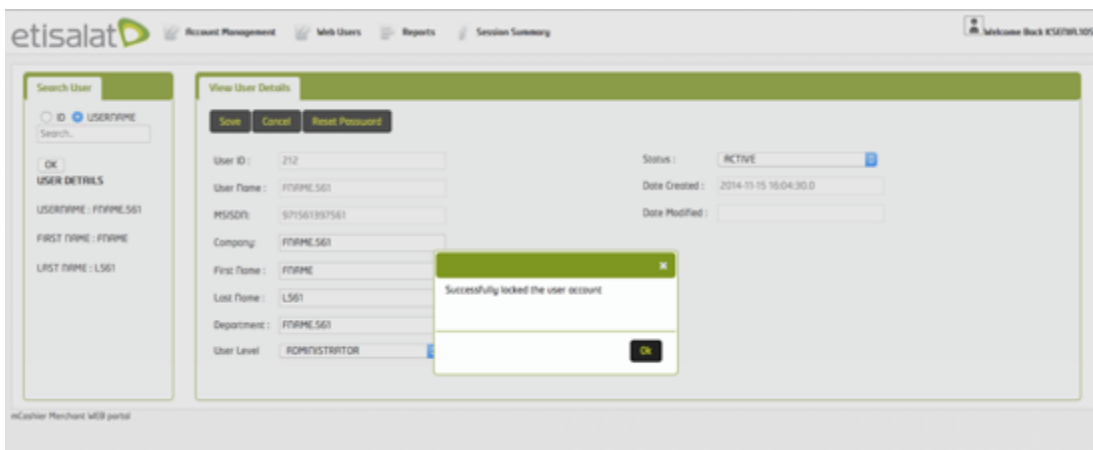


Figure 20 Lock web user account confirmation page

After performing lock AMIN needs to enter User ID user name again in order to refresh details

etisalat Account Management Web Users Reports Session Summary

Welcome Back KSETHR.105

Search User

☐ ID ☒ USERNAME

Search...

OK

USER DETAILS

USERNAME : FNAME.S61

FIRST NAME : FNAME

LAST NAME : L561

View User Details

Edit Unlock Reset Password

User ID : 212 Status : DEACTIVE

User Name : FNAME.S61 Date Created : 2014-11-15 16:04:30.0

MSISDN : 971561397561 Date Modified :

Company : FNAME.S61

First Name : FNAME

Last Name : L561

Department : FNAME.S61

User Level : ADMINISTRATOR

mCashier Merchant WEB portal

Figure 21 Unlock web user account

etisalat Account Management Web Users Reports Session Summary

Welcome Back KSETHR.105

Search User

☐ ID ☒ USERNAME

Search...

OK

USER DETAILS

USERNAME : FNAME.S61

FIRST NAME : FNAME

LAST NAME : L561

View User Details

Edit Reset Password

User ID : 212 Status : DEACTIVE

User Name : FNAME.S61 Date Created : 2014-11-15 16:04:30.0

MSISDN : 971561397561 Date Modified :

Company : FNAME.S61

First Name : FNAME

Last Name : L561

Department : FNAME.S61

User Level : ADMINISTRATOR

Successfully unlocked the user account

OK

mCashier Merchant WEB portal

Figure 22 Successful Unlock web user account confirmation page

REGISTER WEB USER

Merchant/Cashier with Admin rights can register new Web user by entering the following info in the fields

- User Name
- MSISDN
- Company
- First Name
- Last Name
- Department

- User Level
- Status


Once all the fields are filled click “Save”, clicking on “Reset?” will clean up all data entered.

The screenshot shows the 'View User Details' form in the etisalat mCashier Merchant WEB portal. The form has a green header bar with 'Save' and 'Reset' buttons. Below the header, there are input fields for User Name (KSETHR301), MSISDN (0567991301), Company (test and learn), First Name (Ksenia), Last Name (Held), Department (RR), User Level (VIEWER), and Status (ACTIVE). The User Level and Status fields have dropdown arrows. On the left, there is a 'Search User' panel with radio buttons for ID and USERNAME, a search input field, and an OK button. The top navigation bar includes links for Account Management, Web Users, Reports, and Session Summary, along with a user profile icon and the text 'Welcome Back KSETHR305'.

Figure 23 Register Web User

The screenshot shows the 'View User Details' form with a confirmation dialog box. The dialog box is titled 'Successfully Registered User : ELVIS' and has an OK button. The form fields are partially filled: User Name, Phone Number, Company, First Name, Last Name, Department, User Level (ADMINISTRATOR), and Status (ACTIVE). The 'Save' and 'Reset' buttons are visible at the top of the form. The 'Search User' panel is on the left. The top navigation bar and user profile information are also visible.

Figure 24 Register Web User successful confirmation screen



Account Management

Web Users

Reports

Session Summary

Welcome Back KSEFWB105

Search User

ID

USERNAME

Search...

OK

View User Details

Reset

User Name : elvis

Phone Number : 0567994105

Account Does Not Exist!

Company :

First Name :

Last Name :


Department :

User Level : ADMINISTRATOR

Status : ACTIVE

mCashier Merchant WEB portal

Figure 25 Register Web User not registered phone number



Account Management

Web Users

Reports

Session Summary

Welcome Back KSEFWB105

Search User

ID

USERNAME

Search...

OK

View User Details

Reset

User Name : elvis

Phone Number : 026184706

Invalid Format!

Company :

First Name :

Last Name :

Department :

User Level : ADMINISTRATOR

Status : ACTIVE

mCashier Merchant WEB portal

Figure 26 Register Web User not valid phone number

REPORTS

The following reports are available for both Admin and Viewer access under Reports tab:

- Transaction summary reflects summary of ALL transactions (successful and declined)
- Sales report provides information on all Successful transactions
- Account summary gives information on all registered cashiers under Merchant

The screenshot displays the etisalat Merchant Web Portal interface. At the top, the navigation bar includes 'Account Management', 'Web Users', 'Reports', and 'Session Summary'. The 'Reports' tab is active, showing a sub-menu with 'Transaction History', 'Sales Report', and 'Account Summary'. On the left, a search sidebar allows filtering by 'PHONE NUMBER', 'MERCHANT ID', or 'TERMINAL ID'. The main content area is split into two columns: 'Company Information' and 'Authorized Person Details'. The 'Company Information' column contains fields for Company Name, Account Type (set to 'INTERVAL'), Receipt Name, Type of Business, Nature of Business, Building, Floor, Street, Area / City, Emirate, Country, and PO Box. The 'Authorized Person Details' column contains fields for First Name, Last Name, Primary Phone Number, Primary Email, ID type, ID Number, Date of Issuance, Date of Expiry, Nationality, and Title Position.

Figure 27 Reports tab

TRANSACTION HISTORY

- Select search option (Phone number/Merchant ID or TERMINAL ID)
- Select date range. Choose day FROM and day TO (max 31 days)
- Click "View"

It is possible to download excel file or to send report to registered email address

etisalat Account Management Web Users Reports Session Summary Welcome Back KSEBNL105

Transaction History

Phone number: 0567993105 From: 2014-11-02 To: 2014-11-16 [View](#)

[EXCEL](#) [MAIL](#) kheld@etisalat.oe

Show 10 entries Search:

MID	TRANSACTION ID	TRANSACTION DATE	TYPE	MERCHANT PHONE	AMOUNT	STATUS	REASON	AUTHCODE	RRN
001700000005	9141110000000	2014-11-11 07:06:42.0	CARD	971567993105	10.00	SUCCESS	Approved	001822	000000001822
001700000005	920141110000054	2014-11-10 14:01:16.0	CARD	971567993105	14.03	SUCCESS	Approved	001821	000000001821
001700000005	920141110000033	2014-11-10 12:11:00.0	CARD	971567993105	4.00	SUCCESS	Approved	001817	000000001817
001700000005	920141109000013	2014-11-09 07:19:34.0	CASH	971567993105	25.00	SUCCESS	Approved		
001700000005	920141109000008	2014-11-09 07:16:34.0	CARD	971567993105	10.00	SUCCESS	Approved	001795	000000001795
001700000005	920141108000114	2014-11-08 19:04:40.0	CASH	971567993105	14.00	SUCCESS	Approved		
001700000005	920141108000109	2014-11-08 19:02:04.0	CARD	971567993105	15.00	SUCCESS	Approved	001793	000000001793
001700000005	920141108000093	2014-11-08 18:10:43.0	CASH	971567993105	10.00	SUCCESS	Approved		
001700000005	420141108000058	2014-11-08 13:40:00.0	CASH	971567993105	41.00	SUCCESS	Approved		
001700000005	420141108000056	2014-11-08 13:38:56.0	CASH	971567993105	52.00	SUCCESS	Approved		
TOTAL AMOUNT:					261.63				

Showing 1 to 10 of 13 entries [Previous](#) [Next](#)

mCashier Merchant WEB portal

Figure 28 Transaction History report

SALES REPORT

- Select type (ALL, CARD, CASH, SYSTEM MESSAGES)
- Select search option (Phone number/Merchant ID or TERMINAL ID)
- Select date range. Choose day FROM and day TO (max 31 days)
- Click "View"

It is possible to download excel file or to send report to registered email address

etisalat Account Management Web Users Reports Session Summary Welcome Back KSE78A.105

Sales Report

Type: CRSH Phone number: 0567993105
 From: 2014-11-02 To: 2014-11-23 View

EXCEL kheld@etisalat.ae MAIL

Show 10 entries Search:

MID	TRANSACTION ID	TRANSACTION DATE	TYPE	MERCHANT PHONE	AMOUNT	STATUS	REASON	CURRENCY	AMOUNT GIVEN	CHANGE
001700000005	920141109000013	2014-11-09 07:19:34.0	CRSH	971567993105	25.00	SUCCESS	Approved	RED	50.00	25.0
001700000005	920141108000114	2014-11-08 19:04:40.0	CRSH	971567993105	14.00	SUCCESS	Approved	RED	66.00	52.0
001700000005	920141108000093	2014-11-08 18:10:43.0	CRSH	971567993105	10.00	SUCCESS	Approved	RED	20.00	10.0
001700000005	420141108000058	2014-11-08 13:40:00.0	CRSH	971567993105	41.00	SUCCESS	Approved	RED	50.00	9.0
001700000005	420141108000056	2014-11-08 13:38:56.0	CRSH	971567993105	52.00	SUCCESS	Approved	USD	15.00	0.5
001700000005	920141108000051	2014-11-08 13:10:09.0	CRSH	971567993105	42.00	SUCCESS	Approved	RED	50.00	8.0

Figure 29 Sales Report

ACCOUNT SUMMARY

Lists all registered cashiers under merchant. Cashier will only view his account

etisalat Account Management Web Users Reports Session Summary Welcome Back KSE78A.105

Account Summary

EXCEL

Show 10 entries Search:

ID	FIRST NAME	LAST NAME	PHONE NUMBER	TERMINAL ID	MERCHANT ID	COMPANY NAME	STATUS
551	Kseria	HELD	971567993105	60025072	0017000000005	N/A	ACTIVE
726	MILR	HELD	971567993101	100012	0017000000005	N/A	ACTIVE
728	SERGEY	HELD	971567993102	100014	0017000000005	N/A	ACTIVE
730	ASHWIN	GUJPR	971563434036	100016	0017000000005	N/A	ACTIVE
734	FRIHA	HELD	971567993100	100017	0017000000005	N/A	ACTIVE

Showing 1 to 5 of 5 entries Previous Next

mCashier Merchant WEB portal

Figure 30 Account Summary Merchant view

Figure 31 Account Summary Cashier view

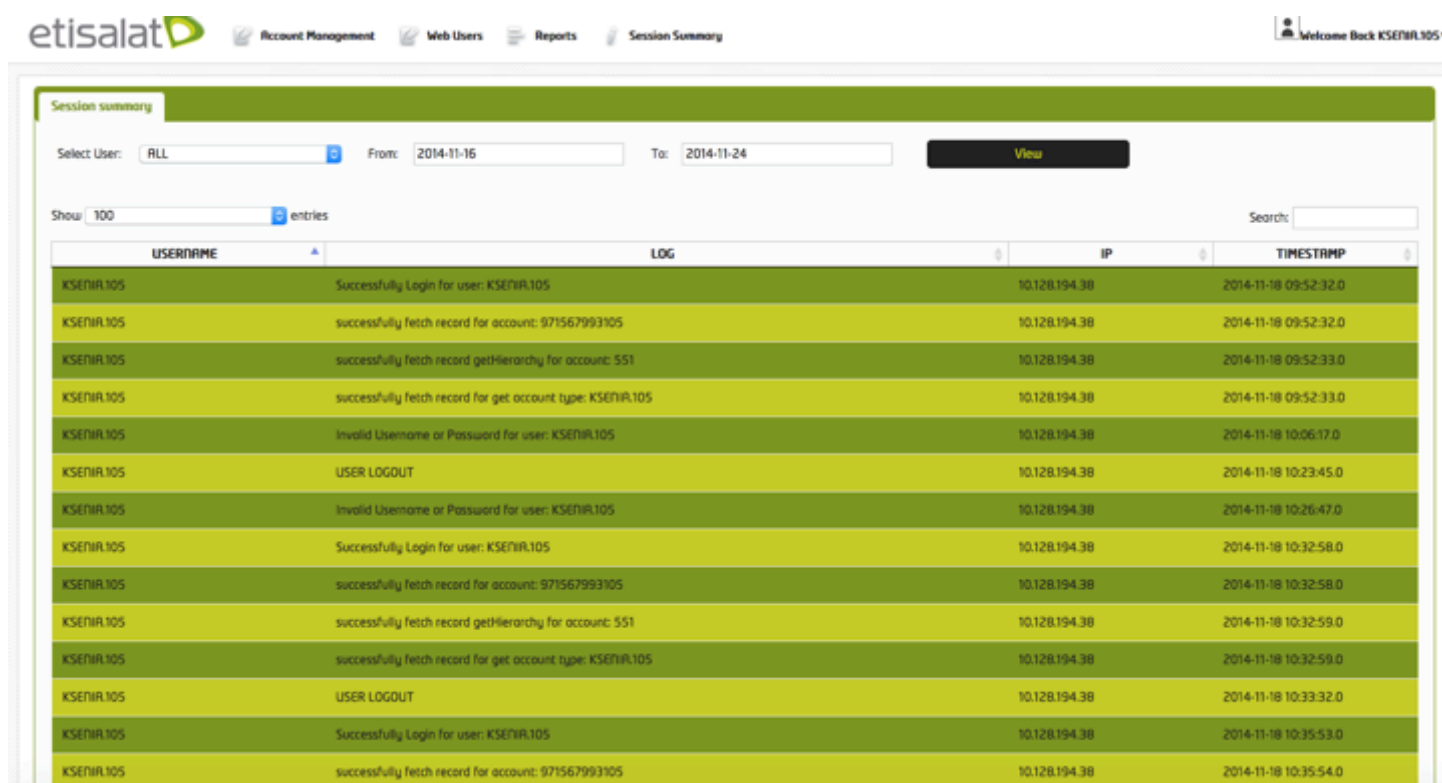
3 SESSION SUMMARY

The feature allows Merchant to check WEB user activity

Merchant Admin will see all activity

Cashier Admin will be able to see activity of up to 4 users under his account

Cashier with Viewer rights will be able to see only his activity



USERNAME	LOG	IP	TIMESTAMP
KSE7NR.105	Successfully Login for user: KSE7NR.105	10.128.194.38	2014-11-18 09:52:32.0
KSE7NR.105	successfully fetch record for account: 971567993105	10.128.194.38	2014-11-18 09:52:32.0
KSE7NR.105	successfully fetch record getHierarchy for account: 551	10.128.194.38	2014-11-18 09:52:33.0
KSE7NR.105	successfully fetch record for get account type: KSE7NR.105	10.128.194.38	2014-11-18 09:52:33.0
KSE7NR.105	Invalid Username or Password for user: KSE7NR.105	10.128.194.38	2014-11-18 10:06:17.0
KSE7NR.105	USER LOGOUT	10.128.194.38	2014-11-18 10:23:45.0
KSE7NR.105	Invalid Username or Password for user: KSE7NR.105	10.128.194.38	2014-11-18 10:26:47.0
KSE7NR.105	Successfully Login for user: KSE7NR.105	10.128.194.38	2014-11-18 10:32:58.0
KSE7NR.105	successfully fetch record for account: 971567993105	10.128.194.38	2014-11-18 10:32:58.0
KSE7NR.105	successfully fetch record getHierarchy for account: 551	10.128.194.38	2014-11-18 10:32:59.0
KSE7NR.105	successfully fetch record for get account type: KSE7NR.105	10.128.194.38	2014-11-18 10:32:59.0
KSE7NR.105	USER LOGOUT	10.128.194.38	2014-11-18 10:33:32.0
KSE7NR.105	Successfully Login for user: KSE7NR.105	10.128.194.38	2014-11-18 10:35:53.0
KSE7NR.105	successfully fetch record for account: 971567993105	10.128.194.38	2014-11-18 10:35:54.0

Figure 32 Session summary Merchat Admin View

4 CHANGE PASSWORD

Every user will be able to reset his Web password by selecting change password functionality in the upper right corner

The screenshot displays the 'etisalat' Merchant WEB portal. At the top, there is a navigation bar with links for 'Account Management', 'Web Users', 'Reports', and 'Session Summary'. On the right side, a user profile dropdown is visible, showing 'Welcome Back KSEIBR105', 'Last Login: Nov/23/2014 11:03 AM', 'Profile: ADMINISTRATOR', 'Interface: MERCHANT', and a 'Change Password' option. The main content area is titled 'User Change Password' and contains three input fields: 'OLD PASSWORD:', 'NEW PASSWORD:', and 'CONFIRM NEW PASSWORD:'. Above these fields are 'Save' and 'Reset' buttons. The footer of the page reads 'mCashier Merchant WEB portal'.

Figure 33.1 Change Password

This screenshot is identical to Figure 33.1, showing the 'etisalat' Merchant WEB portal's 'User Change Password' form. It features the same navigation bar, user profile dropdown, and form fields for password change. The footer also reads 'mCashier Merchant WEB portal'.

Figure 33.2 Change Password

How to change password:

- A. Click ▼ at the top right of the page
- B. Click "Change Password"

- C. Input "Old Password", "New password" and "Confirm Password"
- D. Click "Save"

LOGOUT

In order to log out:

- A. Click ▼ at the top right of the page
- B. Click "Signout"

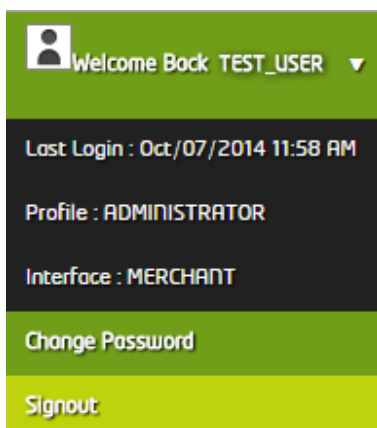


Figure 2.25 Logout