Technical Support Request

Issue: *Give the issue a title here, as you would in a tech support forum*

Author(s): *Provide one or more authors of the document*

Contact: *Include relevant information for contacting the authors of the document, such as emails or phone numbers*

*This document is a template for an organized, efficient approach to requesting technical support from vendors, application engineers, and ECE477 course staff. Use this document as a source when facing technical support issues to communicate effectively with support personnel.*

1.0 Description of Problem:

*Use this section to describe the current technical problem you’re facing in detail. What behavior is expected? What behavior are you getting out of your system? Include relevant pictures as applicable, as they will go a long way in assisting with debugging and troubleshooting*

2.0 Description of Test Setup:

*Here you should describe, in detail, the system being used to create the erroneous behavior. Electrical schematics, PCB layouts, software diagrams, screenshots, photographs, etc. should be used as relevant. For computer issues include relevant information, such as the type of computer, operating system, and relevant software associated with the issue.*

3.0 Relevant Question

*Summarize your tech support request with the most important and pressing questions you hope to have answered by the technicians.*