

Jieun Park

Email: jpark8215@gmail.com | GitHub: github.com/jpark8215 | Location: NY

Skills:

SQL, Crystal Report, Power Platform (Power BI, Power Automate, Power App), Data Analysis, Data Visualization, Statistics, Android App Development (Kotlin, Java), Python, Java (JDBC, JavaFX), PowerShell scripting

Experience:

Director of Business Intelligence | BestSelf Behavioral Health, Buffalo, NY | June 2023 - Present

- Proactively and strategically led and managed a team responsible for developing reports and Power BI dashboards for newly implemented Oracle Cerner electronic health record systems, identifying \$1 million in uncollected revenue.
- Collaborated with cross-functional team leaders to ensure data compliance with state and county reporting requirements for the Certified Community Behavioral Health Clinic (CCBHC) and the Office of Addiction Services and Supports (OASAS).
- Improved the overall system performance, including system integration, business processes, and data flow, through the utilization of PowerShell scripting and Power Automate.
- Provided advisory services to multiple teams in the development of Power applications and dashboards.

Quality Improvement Project Manager | BestSelf Behavioral Health, Buffalo, NY | June 2022 - June 2023

- Managed and collaborated with various organization-wide stakeholders to ensure compliance with metrics related to value-based payments and CCBHC requirements, contributing to an increase in revenue and compliance.
- Developed SharePoint, Power BI dashboards, Power Apps, and Power Automate solutions to enhance workflow processes.
- Utilized data analysis for projects using Excel statistical functions (regression, t-test, ANOVA) to ascertain the optimal number of staffing resources across the agency.
- Identified, analyzed, and led a project with the potential to generate \$2 million in savings for the organization by optimizing provider time usage.

Office Manager | BestSelf Behavioral Health, Buffalo, NY | March 2020 - June 2022

Administrative Assistant | Catholic Health System, Buffalo, NY | September 2017 - January 2019

Education:

- Master of Business Administration | Jacksonville State University
- Bachelor of Science in Computer Science | Western Governors University

Certifications:

- | | |
|--|---|
| ● CompTIA Project+ | ● Microsoft Security Fundamentals |
| ● ITIL V4 Certified, AXELOS Global Best Practice | ● Microsoft Networking Fundamentals |
| ● Microsoft Database Administration Fundamentals | ● Microsoft Power Platform Fundamentals |
| | ● Certified in Public Health, NBPHE |

Projects:

1. Student Roster Application | C++ (March 2021) - Developed a student roster application using C++ as the first programming project.
2. Inventory Management App | Java, JavaFX, Scene Builder (July 2021) - Designed and implemented an inventory management application for parts and products using Java and Scene Builder.
3. Scheduling App with SQL Integration | Java, JavaFX, Scene Builder (November 2021) - Created a scheduling application that retrieves data from SQL Server and integrates it into a Java application.
4. Delivery Path Optimization Program | Python (May 2022) - Developed a program utilizing a hash data structure and greedy algorithm to dynamically adjust the delivery path to the shortest route.
5. Machine Learning Capstone Project | Python (July 2022) - Executed a capstone project applying machine learning techniques to predict population vaccine status based on social determinants of health.
6. Motivational Quotes Android App | Java (November 2023) - Published an Android application displaying motivational quotes, implemented using Java.
7. Fitness App | Java (June 2024) - Developed a fitness application using Java to track and enhance personal fitness goals.
8. Goal Setting App | Kotlin (Ongoing) - Currently working on a goal-setting application using Kotlin to encourage productivity and personal development.