

JIEUN PARK

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CAREER SUMMARY

Strategic leader drive impactful initiatives and team development, delivering substantial financial gains and ensuring regulatory compliance. Expertly collaborated with cross-functional leaders to achieve data integrity and organizational goals, while fostering data literacy across multiple teams.

TECHNICAL SKILLS

SQL | Crystal Report | Power Platform (Power BI, Power Automate, Power App) | Data Analysis | Data Visualization | DAX | Statistics | Android App Development (Kotlin, Java) | Python | Java (JDBC, JavaFX) | PowerShell scripting

PROFESSIONAL EXPERIENCE

DIRECTOR OF BUSINESS INTELLIGENCE | BestSelf Behavioral Health | Buffalo, NY Jun 2023 – present

- Strategically directed a team in the development of reports and Power BI dashboards for new Oracle Cerner electronic health record systems, resulting in the identification of \$1 million in previously uncollected revenue.
- Implemented a data security strategy focused on confidentiality and compliance by establishing row-level security in Power BI applications.
- Collaborated with team leaders to develop and execute a data compliance strategy adhering to state and county reporting requirements for CCBHC and OASAS.
- Engineered performance optimization strategy for system integration, business processes, and data flow through the utilization of PowerShell scripting and Power Automate.
- Provided strategic advisory services to multiple teams regarding the development of Power applications and dashboards.

QUALITY IMPROVEMENT PROJECT MANAGER | BestSelf Behavioral Health | Buffalo, NY Mar 2022 – Jun 2023

- Led strategic initiatives, resulting in the identification of \$2 million in potential organizational savings through optimized provider time utilization.
- Developed and implemented data-driven staffing resource allocation strategies across the agency using advanced statistical functions (regression, t-test, ANOVA).
- Formulated cross-organizational stakeholder partnerships to ensure compliance with critical metrics related to HEDIS, value-based payments, and CCBHC requirements, leading to increased revenue and improved regulatory adherence.

OFFICE MANAGER | BestSelf Behavioral Health | Buffalo, NY Mar 2020 – Jun 2022

ADMINISTRATIVE ASSISTANT | Catholic Health System | Buffalo, NY Sep 2017 – Jan 2019

EDUCATION

MASTER'S DEGREE | Business Administration | Jacksonville State University

BACHELOR'S DEGREE | Computer Science | Western Governors University

PROJECTS

1. **Student Roster Application** | C++ (March 2021) - Developed a student roster application using C++.
2. **Inventory Management App** | Java, JavaFX, Scene Builder (July 2021) - Designed and implemented an inventory management application for parts and products using Java and Scene Builder.
3. **Scheduling App with SQL Integration** | Java, JavaFX, Scene Builder (November 2021) - Created a scheduling application that retrieves data from SQL Server and integrates it into a Java application.
4. **Delivery Path Optimization Program** | Python (May 2022) - Developed a program utilizing a hash data structure and greedy algorithm to dynamically adjust the delivery path to the shortest route.
5. **Machine Learning Capstone Project** | Python (July 2022) - Executed a capstone project applying machine learning techniques to predict population vaccine status based on social determinants of health.
6. **Motivational Quotes Android App** | Java (November 2023) - Published an Android application displaying motivational quotes, implemented using Java.
7. **Fitness App** | Java (June 2024) - Developed a fitness application using Java to track and enhance personal fitness goals.
8. **Goal Setting App** | Kotlin (February 2025) - Developed a goal-setting application using Kotlin to encourage productivity and personal development.