

Library-Supported Software

Software Supported on Macintosh Workstations

Latest Versions (unless another version is noted) of the following can be installed on Macintosh Workstations. These packages will receive knowledgeable support and troubleshooting from IDT staff within the IDT Service Request Application (currently in FileMaker Pro).

- **Acrobat Reader 9.x** (freeware)
- **Eudora 6.2.4** (campus site/licensed)
- **Fetch 5.x** (freeware to education)
- **Firefox 3.x plus Web Developer and Firefox Accessibility Extension toolbars** (freeware to education)
- **Flip4Mac WMV Player 2.1.0** (freeware – optional, as it duplicates Windows Media Player)
- **Garageband 4.1.2** (iLife '08 license or included with system at lower version)
- **iDVD 7.0.2** (iLife '08 license or included with system at lower version if workstation has a superdrive)
- **iMovie 7.1.4** (iLife '08 license or included with system at lower version)
- **iPhoto 7.1.5** (iLife '08 license or included with system at lower version)
- **iTunes 8.0.2** (iLife '08 license or included with system at lower version)
- **iWeb 2.0.4** (iLife '08 license or included with system at lower version)
- **Macromedia Flash 8.x** (plugin/player)
- **Macromedia Shockwave 10.x** (plugin/player)
- **McAfee Virex for Mac OSX 7.x-8.x** (campus site license)
- **Meeting Maker 8.x** (client) (campus site license)
- **MS Office 2004 with Open XML Converter 1.0.2 (Word, Excel, PowerPoint)** (available via campus Microsoft-Select program)
- **PDF 2.x** (plugin)
- **QuickTime 7.x** (included with system)
- **Real One Player 10.x** (freeware)
- **Safari 3.x** (included with system)
- **StuffIt Expander 11.x** (freeware)
- **System OS X** (comes with system; latest is **10.5.6** and available via campus site license; **10.4.11** is used for older systems)
- **Text Wrangler 2.x** (freeware)
- **Windows Media Player 9.x** (freeware)

Other software on Macintosh Workstations requires licensing, if the package did not come with the system. Refer licensing questions to the IDT Software Coordinator at 44216.

Software Supported on Intel Macintosh Workstations

Latest Versions (unless another version is noted) of the above Macintosh Workstation

software can be installed on Intel Macintosh Workstations. These packages will receive knowledgeable support and troubleshooting from IDT staff within the Service Request system.

Intel Macintosh Workstations will also have support for **Parallels Desktop for Macintosh 4.x**. **This package requires licensing as needed.** Refer licensing questions to the Software Distribution Contact at 44216.

Software Supported on WIN PC Workstations

Latest Versions (unless another version is noted) of the following can be installed on WIN PC Workstations. These packages will receive knowledgeable support and troubleshooting from IDT staff within the IDT Service Request Application (currently in FileMaker Pro).

- **Acrobat Reader 9.x** (*freeware*)
- **Ad Astra 5.x** (*client*) (*campus site/licensed*)
- **CutePDF with GPL Ghostscript & FoxIT Reader 2.7/8.15/2.2 BUILD 2129** (*freeware*)
- **Eudora 7.x** (*campus site/licensed*)
- **Dell PowerDVD 7.x** (*comes with system*)
- **Firefox 3.x plus Web Developer and Firefox Accessibility Extension toolbars** (*freeware to education*)
- **Internet Explorer for Windows 6.x-7.x** (*comes with system*)
- **iTunes 7.x for Windows** (*freeware*)
- **Macromedia Flash 9.x** (*plugin/player*)
- **Macromedia Shockwave 10.x** (*plugin/player*)
- **McAfee VirusScan for Windows 8.x** (*educational site license*)
- **Meeting Maker 8.x** (*client*) (*campus site licensed*)
- **MS Office Pro 2003 with Open XML Converter** (*Access, Excel, Word, PowerPoint*) (*proprietary license needed; available via campus Microsoft-Select program*)
- **Novell Netware Client 4.9 SP3** (*client*) (*campus site licensed*)
- **QuickTime for Windows 7.x** (*freeware from Apple*)
- **Real One Player 11.x** (*freeware*)
- **Roxio Creator 9.x DE** (*comes with system*)
- **SSH Secure Shell** (*client*) **& File Transfer 3.2.9**
- **System - Windows XP 2002 SP2** (*comes with system; version 2002 with Service Pack 2; and available via campus Microsoft-Select program*)
- **Tera Term Pro 2.3** (*freeware*)
- **Windows Media Player 10.x** (*freeware*)

Additional supported software on an as needed basis by the customer:

- **Millennium** (*client* (*department site license*))
- **OCLC Connexion** (*client*) (*department site license*)
- **HiSoftware** (*campus site license for the ATI web assessment/re-mediation*)

Other software on WIN PC Workstations requires licensing, if the package did not

come with the system. Refer licensing questions to the Software Coordinator at 44216.

Software Supported But Not Listed Above

Latest Versions (unless another version is noted) can be installed on WIN PC or Macintosh Workstations. These packages will receive knowledgeable support and troubleshooting from IDT staff within the IDT Service Request Application (currently in FileMaker Pro).

- Other proprietary software that has been legally purchased, but not on the above lists of standard software will be supported on a case by case need.

Software NOT Supported on Either Workstation Platform

The following will NOT be installed on WIN PC or Macintosh Workstations.

- Freeware/Shareware NOT listed above for either workstation platform.
- Software illegally obtained. Please note the following:

As an employee of the Library, you are expected to obey all applicable laws and university policies regarding software piracy. You should not engage in piracy yourself, nor should you assist someone else who is engaging in piracy. *Assistance* includes not only physical assistance, but also includes verbal or written instructions.

In addition, it is SDSU's policy not to provide any assistance to someone who is clearly working with pirated software. Obviously there are cases, which are unclear and we should give the individual the benefit of the doubt. But if someone has software (my friend copied for me) and inquiry confirms that the item is an illegal copy of proprietary software, the employee of the Library should refuse to assist, and refer the individual to their supervisor.

Any employee of the Library who assists an individual to make an illegal copy of proprietary software is violating SDSU's guidelines, and may be subject to disciplinary action. This does not include helping someone recover a damaged original diskette, or helping the owner learn how to create a backup copy. Anything that is within the spirit of the copyright law is acceptable.