

## HiSoftware & HiCaption Installation Update

There are a few steps to follow to install your software, please follow the steps listed.

1. To download the software please select the URL listed below. This will begin the download process.

Hi-Caption 4 DMS at:

<http://www.hisoftware.com/downloads/hicaptions.exe>

password to install: hstudio

**\*\*Passwords are required during the install.** Please note that the passwords are case sensitive.

2. This software will install in trial mode. To activate your software, navigate to the "File" menu in Hi-Caption, and select "License Manager". Then select "Add" Enter your Company Name and the License Key code that is listed below.

**The Company Name and Key Code are case sensitive and must be entered exactly as it appears.** We suggest you copy and paste into the fields.

### Hi-Caption Studio

Your Key Code Information:

Company Name : CSU San Diego

Product: Hi-Caption

Your Key Code : qgfp-c1qb-2a8q-i9o3

Select "OK" when completed, your license information should appear under Product Licenses.

**\* If you receive an error message saying 'Unable to connect to server', please follow these steps.**

1. Select OK to the error message
2. Enter your Company Name and License Key code
3. Select the 'Activate by phone' field  
This will display a message box to contact HiSoftware Customer Support. Contact us at (603) 578-1870 and we will assist you with the additional steps to activate your software by phone.

### **To install AccRepair for Flash**

Installing the AccRepair for use with Flash Component in the Zip File or in the "Program Files\HISCHI-CAPTIONACCRepair FLASH" folder, there is a file named "AccRepair.MXP" which must be installed by Double-Clicking on the file. It will launch the Macromedia Extension Manager. Follow all the prompts in the Extension Manager to Install.

A tutorial can be found at:

[http://www.hissoftware.com/accrepair\\_flash/index.html](http://www.hissoftware.com/accrepair_flash/index.html)

When starting the Application from Flash you will need a license code on first run. The License Code is included on your order confirmation

#### **AccRepair for Flash**

Your Key Code Information:

Company Name: CSU San Diego

Product: AccRepair for Flash

Your Key Code: 4tUVT3VKPjxaDGU2

### **To install Hi-Caption Viewer for Macromedia Flash MX 2004**

Installing the Hi-Caption Viewer Flash Component In the Zip File or in the "Program Files\HISCHI-CAPTIONHMMC FLASH", there is a file named "Hi-Caption Viewer.MXP" this must be installed by Double-Clicking on this file. It will launch the Macromedia Extension Manager. Follow all prompts in the Extension Manager to Install.

This Extension requires the Macromedia Extension Manager Release 1.6.x or higher to download the Extension Manager you can visit the Macromedia Web Site at:

[http://www.macromedia.com/exchange/em\\_download/](http://www.macromedia.com/exchange/em_download/)

1. Open Macromedia Flash
2. Select "Create a Flash document"
3. Select "Window" from the main menu bar
4. Select "Other Panels"
5. Select "Hi-Caption Loader"
6. Enter Key

#### **Hi-Caption Viewer**

**Your Key Code Information:**

Company Name: CSU San Diego

Product: Hi-Caption Viewer

Your Key Code: fjBZN7WkxbwqkXRF

Congratulations!

You have successfully loaded Hi-Caption.

Demo - Using the FLV Playback Component and the Hi-Caption Viewer can be found at:

[http://www.hisoftware.com/hsftwire/archives/2006/01/flvplayback\\_and.html](http://www.hisoftware.com/hsftwire/archives/2006/01/flvplayback_and.html)