

Eudora 7.1 for Windows User Guide

Excerpt On Errors

Possible Errors/Alerts when using Eudora

The following are possible errors and alerts you could receive from Eudora, and suggestions for fixing them.

“-ERR Maildrop lock busy”

This usually happens after your PC has “hung” during a mail check and you are now attempting to re-connect to the mail server. The best thing to do is to contact your email administrator and report that you have a POP3 server process that needs to be disconnected.

“503 Need RCPT (Recipient)”

You must include at least one recipient in the To: field of your outgoing message in order for the message to be delivered. If you have a nickname in the To: field, be sure that in the Address Book at least one e-mail address or valid nickname is included in the Address(es) tab. If the Address(es) tab is blank, there are no recipients and this causes the error.

“Error getting a network socket. Cause: no buffer space available (10055)”

The buffers the error message is referring to are TCP buffers. TCP/IP stacks need buffers in which they can store data that goes to/from the network. Since at a low level the data has to be sent to a hardware device, the buffers generally have to be in low memory (i.e., < 1MB). This is valuable space for most users, so most TCP/IP stacks have a way of controlling how many of these buffers the user wants allocated. If you’re using a lot of other network applications at the same time (especially the X Window System, which uses a buffer for each window), then you might get this error. The other time this error might occur is when the TCP/IP stack is not correctly marking buffers as being unused, so you have a buffer not being IDT that the stack thinks is being IDT.

“Could not rename lmos.tmp to lmos.dat”

Quit Eudora, and go to your Eudora directory. Find the files called lmos.tmp and lmos.dat and delete them both (lmos.tmp may not be there: that’s not a problem). On your next mail check you may get some mail that you have already received, but that should only happen once.

“This recipient is not acceptable to your SMTP server” or “Relay Denied”

This error messages displays if you have multiple personalities and have any relay restrictions to stop spam messages turned on. Any relay restrictions come from your ISP. Contact your ISP and ask them to turn the relay restrictions off.

Possible Formatting/Printing Problems when using Eudora

The following are possible formatting and printing problems, and suggestions for fixing them.

You received a message containing columns and the columns are not lining up correctly.

Your message font is probably a proportional font. Change your display font in the Fonts Options (Tools>Options>Fonts): set the "Fixed-width" option to a non-proportional font (such as Courier New or Courier), and uncheck the "Use proportional font by default" option

You have a message that is printing with strange line breaks.

When most e-mail programs send out messages, they insert hard returns at around 75 to 80 characters. (If they didn't, some e-mail applications would be able to display only the first 80 characters or so of a very long line of text.) What's happening with your message is that the width of the line that fits on the printed page is shorter than 75 to 80 characters, so the hard returns end up in the wrong place.

The solution is to make the print font smaller, or choose a print font in which the letters are printed closer together—like Helvetica instead of Courier New, for example. To do this, change the **Font** and **Size** options in the Printer section of the Fonts options (Tools>Options>Fonts). **See Fonts on page 313 of the Eudora 7.1 User Guide for Windows.**