Information and Digital Technologies January 26, 2009

Academic Computing Account Services

The SDSU Student Computing Center is the site for ROHAN account services. Students create their ROHAN accounts via the Webportal as well as change or reset their password. Assistance can be obtained in LL-200 Monday through Friday for assistance.

The following forms can be picked up and dropped off in LL-200. The forms are also available for printing (PDF format-use Adobe Acrobat Reader to view and print) from the web at URL - http://www-rohan.sdsu.edu/acct.shtml

- **#0510 ROHAN Computer Account Application for Faculty/Staff Accounts**, Faculty Sponsored Accounts for Students with Special Projects (i.e. Research Project, etc.), and Class Accounts.
- #0515 Dept/College ROHAN Computer Account Application for World Wide Web Access by Academic Departments and Colleges.
- **#0516 Student Organization ROHAN Computer Account Application for World Wide Web Access for Student Organizations.**

Upon receipt, SCC staff will place the above account application forms in the designated pickup location at the SCC Counter for pickup by InfoSys Service Desk staff.

Faculty/Staff have the additional options of dropping off their account applications in LL-453, FAXing them to 594-8982, or emailing the information to accounts@rohan.sdsu.edu.

The following forms are only available at the Student Computing Center.

Request for Additional Disk Space on ROHAN Replacement for Lost ROHAN Password. (This form is not for students as they can change their password via the webportal)

Upon receipt and verification, SCC staff will give the form to Renee Carson to increase the quota or change the password. In the event of Renee's absence, SCC staff can Email the information accounts@rohan.sdsu.edu and Sandy Neer will make the change. If the allocation is for more than 100 MB, the request is forwarded to Sandy Neer.