

Library-Supported Software

Software Supported on Macintosh Workstations

Latest Versions (unless another is version noted) of the following can be installed on Macintosh Workstations. These packages will receive knowledgeable support and troubleshooting from IDT staff within the Service Request system.

- **Acrobat Reader 8.x** (*freeware*)
- **Eudora 6.2.4** (*campus site/licensed*)
- **Fetch 5.2** (*freeware to education*)
- **Firefox 2.x plus Web Developer and Univ of Illinois toolbars** (*freeware to education*)
- **Flip4Mac WMV Player 2.1.0** (*freeware*)
- **Garageband 3.0.4** (*iLife '06 included with system at lower version*)
- **iDVD 6.0.3** (*iLife '06 license or included with system at lower version if workstation has a superdrive*)
- **iMovie HD 6.0.3** (*iLife '06 license or included with system at lower version*)
- **iPhoto 6.0.6** (*iLife '06 license or included with system at lower version*)
- **iTunes 7.1.1** (*iLife '06 license or included with system at lower version*)
- **iWeb 1.1.2** (*iLife '06 license or included with system at lower version*)
- **Macromedia Flash 8.x** (*plugin/player*)
- **Macromedia Shockwave 10.x** (*plugin/player*)
- **McAfee Virex for Mac OSX 7.x-8.x** (*campus site license*)
- **Meeting Maker 8.x** (*client*) (*campus site license*)
- **MS Office 2004 (Word, Excel, PowerPoint)** (*available via campus Microsoft-Select program*)
- **PDF 2.x** (*plugin*)
- **QuickTime 7.x** (*included with system*)
- **Real One Player 10.x** (*freeware*)
- **Safari 2.x** (*included with system*)
- **StuffIt Expander 11.x** (*freeware*)
- **System OS X** (*comes with system; latest is 10.4.9 and available via campus site license*)
- **Text Wrangler 2.3** (*freeware*)

Other software on Macintosh Workstations requires licensing, if the package did not come with the system. Refer licensing questions to the Software Distribution Technical Contact at 44216.

Software Supported on WIN PC Workstations

Latest Versions (unless another is version noted) of the following can be installed on WIN PC Workstations. These packages will receive knowledgeable support and troubleshooting from IDT staff within the Service Request system.

- **Acrobat Reader 8.x** (*freeware*)
- **AdAstra 5.x** (*client*) (*campus site/licensed*)
- **Eudora 7.x** (*campus site/licensed*)
- **Firefox 2.x plus Web Developer and Univ of Illinois toolbars** (*freeware to education*)
- **iTunes 7.x for Windows** (*freeware*)
- **Macromedia Flash 9.x** (*plugin/player*)
- **Macromedia Shockwave 10.x** (*plugin/player*)
- **McAfee VirusScan for Windows 8.x** (*educational site license*)
- **Meeting Maker 8.x** (*client*) (*campus site licensed*)
- **MS Office Pro 2003** (*Access, Excel, Word, PowerPoint*) (*proprietary license needed; available via campus Microsoft-Select program*)
- **Novell Netware 4.9 SP3** (*client*) (*campus site licensed*)
- **QuickTime for Windows 2.1.1 or 2.5** (*freeware from Apple*)
- **Real One Player 10.x** (*freeware*)
- **SSH Secure Shell** (*client*) & **File Transfer 3.x-5.x**
- **System - Windows XP** (*comes with system; version 2002 with Service Pack 2; and available via campus Microsoft-Select program*)
- **Tera Term Pro 2.3** (*freeware*)
- **WinZip Pro 11.x** (*department site license*)
- **WS_FTP 4.01 96.06.03** (*freeware*)
- **WSftpLE 5.0.x** (*freeware*)

Additional supported software on an as needed basis by the customer:

- **Millennium** (*client* (*department site license*))
- **OCLC Connexion** (*client*) (*department site license*)
- **OCLC Passport** (*client*) (*department site license*)
- **HiSoftware** (*campus site license for the ATI web assessment/re-mediation*)

Other software on WIN PC Workstations requires licensing, if the package did not come with the system. Refer licensing questions to the Software Distribution Technical Contact at 44216.

Software Supported on Either Workstation Platform

Latest Versions (unless another is version noted) of the following can be installed on WIN PC or Macintosh Workstations. These packages will receive knowledgeable support and troubleshooting from IDT staff within the Service Request system.

- Other proprietary software that has been legally purchased, but not on the above lists of standard software will be supported on a case by case need.

Software NOT Supported on Either Workstation Platform

The following will NOT be installed on WIN PC or Macintosh Workstations.

- Freeware/Shareware NOT listed above for either workstation platform.
- Any software that has been illegally obtained.

As an employee of the Library, you are expected to obey all applicable laws and university policies regarding software piracy. You should not engage in piracy yourself, nor should you assist someone else who is engaging in piracy. *Assistance* includes not only physical assistance, but also includes verbal or written instructions.

In addition, it is SDSU's policy not to provide any assistance to someone who is clearly working with pirated software. Obviously there are cases, which are unclear and we should give the individual the benefit of the doubt. But if someone has software (my friend copied for me) and inquiry confirms that the item is an illegal copy of proprietary software, the employee of the Library should refuse to assist, and refer the individual to their supervisor.

Any employee of the Library who assists a individual to make an illegal copy of proprietary software is violating SDSU's guidelines, and may be subject to disciplinary action. This does not include helping someone recover a damaged original diskette, or helping the owner learn how to create a backup copy. Anything that is within the spirit of the copyright law is acceptable.