

Luna 6.x Installation Tips

NOTE: CD of software is available under Software Key 824 and has both Windows and Macintosh versions. Putting the software on a flash drive may make the installation faster.

Windows

Uninstall Previous Versions

- ❖ Logged in as **Administrator**.
- ❖ Select the **Start** menu, select **Settings**, and select **Control Panels**.
- ❖ Open the **Add/Remove Software** control panel.
- ❖ Select the previous Luna software versions (Inscribe, Insight, and InsightStudio) one at a time and choose the **Remove** option. This will run the uninstall program.

NOTE: Sometimes the uninstall program hangs during the Registry portion. If this happens, press **Control Alt Delete** and end the task from the Task List.

- ❖ When the uninstall program nears completion, it offers the option to restart automatically or manually to finish. Accept the default.

NOTE: It never works automatically, so when all previous Luna software versions have been uninstalled - **Be sure to do a manual restart before installing the new versions.**

Installation

- ❖ Check the **Add/Remove Software** control panel. If the removal hung up, previous versions may still show on the list and can't be removed.
- ❖ Then check the **Start** menu, **Programs**, **Luna Imaging** folder to see that all previous versions are gone.

NOTE: Sometimes the previous Luna Imaging folder was under Library Software and the program shortcuts are still there but don't work -- **Right Click** the Luna Imaging folder and choose **Delete**.

- ❖ From the CD or Flash drive, select the new Luna software versions (Inscribe, Insight, and InsightStudio) one at a time.
- ❖ As each installAnywhere program for Inscribe, Insight, and InsightStudio begins, remember the following:
 - Accept the EULA
 - If given a choice, choose the **Advanced** installation (InsightStudio only has Typical).
 - Use the default settings (including **NO** for upgrading), except for the **User Manager Address** – change lunaimaging.com to 130.191.17.109.

- Press the **Done** button at completion.

Testing

- ❖ Once the installation is complete, test the new Luna software versions (Inscribe, Insight, and InsightStudio) one at a time.
- ❖ Use Login **alexander** / Pass **images** for testing each program.
- ❖ Select a collection by clicking once on the collection name, and then click the **select** button.
- ❖ Once in each new Luna software version, select **Exit** from either the **File** menu or the sidebar.

NOTE: The screen that comes up once all the way into Insight will show 5.6 in the Title bar even though it is the 6.0 version. The other two programs don't do this.

Macintosh

Uninstall Previous Versions

- ❖ Logged in as **Administrator**.
- ❖ Open the Applications Folder; find the Luna Imaging Folder and drag it to the Trash.
- ❖ In the Applications Folder, open the APPS Folder and drag the Inscribe, Insight, and InsightStudio aliases to the Trash.
- ❖ Empty the Trash.

Installation

- ❖ From the CD or Flash drive, select the new Luna software versions (Inscribe, Insight, and InsightStudio) one at a time. If using the CD, you will be prompted to save the unzipped file to another location – Use the desktop.
- ❖ As each installAnywhere program for Inscribe, Insight, and InsightStudio begins, remember the following:
 - Accept the EULA
 - If given a choice, choose the **Advanced** installation (InsightStudio only has Typical).
 - Use the default settings (including **NO** for upgrading), except for the **User Manager Address** – change lunaimaging.com to 130.191.17.109.
 - Press the **Done** button at completion.

Testing

- ❖ Once the installation is complete, test the new Luna software versions (Inscribe, Insight, and InsightStudio) one at a time.
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