

Basic Usage of Library-Supported Software

Adobe Products			
Software Package	Help System in pkg	Additional Comments	KnowledgeBase Web Site and other Vendor Information
Acrobat Reader 8.x	Yes	8.x is both Mac and Windows based. This is a full package for reading PDF documents.	www.adobe.com/cfusion/knowledgebase/index.cfm Then search specific package
PDF 2.x	No	2.x is Mac based. This is a plug-in; affects web browsers' ability to display PDF documents in the browser window.	
Macromedia Flash 8.x – 9.x	No	8.x is Mac and 9.x is Windows based. This is a plug-in/player; affects web browsers' ability to display Flash files.	
Macromedia Shockwave 10.x	No	10.x is both Mac and Windows based. This is a plug-in/player; affects web browsers' ability to display Shockwave files.	

Apple Products			
Software Package	Help System in pkg	Additional Comments	KnowledgeBase Web Site and other Vendor Information
Garageband 3.0.4	Yes	3.x is both Mac based. This is a full package for creating audio files.	www.apple.com/support/

iDVD 6.0.3	Yes	6.x is Mac based. This is a full package for creating multimedia styles for DVDs.	or www.apple.com/support/manuals/ or search.info.apple.com/ Then search specific package.
iMovie HD 6.0.3	Yes	6.x is Mac based. This is a full package for creating movie files.	
iPhoto 6.0.6	Yes	6.x is both Mac based. This is a full package for creating	
iTunes 7.x	Yes	7.x is both Mac and Windows based. This is a full package for playing multimedia.	
iWeb 1.1.2	Yes	1.x is Mac based. This is a full package for creating	
QuickTime 7.x or 2.x	Yes	7.x is Mac and 2.x is Windows based. This is a plug-in/player; affects web browsers and plays QuickTime media.	
Safari 2.x	Yes	2.x is Mac based. This is a full package for web browsing.	
System OS X 10.4.9	Yes	10.x is Mac based. This is an operating system.	

Microsoft Products			
Software Package	Help System in pkg	Additional Comments	KnowledgeBase Web Site and other Vendor Information
MS Office 2004 (Word, Excel, PowerPoint)	Yes	2004 is Mac based. This is a full package for word processing, spreadsheet and slide production	www.microsoft.com/mac/support.aspx
MS Office Pro 2003 (Access, Excel, Word, PowerPoint)	Yes	2003 is Windows based. This is a full package for word processing, database, spreadsheet and slide production	office.microsoft.com/en-us/help/results.aspx?qu=office+2003 Then search specific package (i.e. Word).

System - Windows XP	Yes	XP is Windows based. This is an operating system.	www.microsoft.com/windowsxp/pro/default.msp
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Mozilla Products			
Software Package	Help System in pkg	Additional Comments	KnowledgeBase Web Site and other Vendor Information
FireFox 2.x plus Web Developer and Univ of Illinois toolbars	Yes	2.x is both Mac and Windows based. This is a web browser with 2 add-on toolbars that provide options for web developers (specifically for the ATI remediation work). Our customers should have the toolbars by Fall 2007.	forums.mozillazine.org/viewforum.php?f=38 This is a forum with frequently asked questions.

Other Products			
Software Package	Help System in pkg	Additional Comments	KnowledgeBase Web Site and other Vendor Information
AdAstra 5.x	Yes	5.x is Windows based. This is a client/server application for scheduling rooms; The Library uses the EVENT mode to schedule presentation & smart classrooms in the library buildings. This is managed by Enrollment Services.	None, however the help takes you to: www.aais.com/help/blueuser52/webhelp/blueuser52.htm See also the AdAstra Liaisons and/or the AdAstra handouts.
BBedit Lite 6.1.2	No	6.x is Mac based. This is a freeware package for text editing/creation of web pages.	5/29/07 BBEdit Lite has been discontinued by the vendor and is no longer being developed or supported. However, vendor suggests using Text Wrangler2 as an alternative

			and our customers will be switched by Fall 2007.
Eudora 6.2.4 - 7.x	Yes	8.x is Mac and 9.x is Windows based. This is a full package for handling Email messages on a workstation.	5/29/07 Qualcomm has announced these products are now Open Source products and they are no longer being developed or supported by the vendor. However, we have PDF versions of their matching User Manuals on Arwen.
Fetch 5.2	Yes	5.x is Mac based. This is a full package for file transfers between the Mac workstation and a server site.	fetchsoftworks.com/cgi-bin/Ultimate.cgi is a message board for talk, help, and feedback. fetchsoftworks.com/ubb/faq.html has frequently asked questions.
Flip4Mac WMV Player 2.1.0	No	8.x is Mac based. This is a player for displaying Windows Media on the Mac. This is the replacement for Windows Media Player.	None, however there is a User Guide for this as part of the installation. Our customers can look inside the Flip4Mac directory to find it.
McAfee Virex for Mac OSX 7.x-8.x	Yes	7.x-8.x is Mac based. This is a full package which guards against all types of viruses and malicious code, including new and unknown threats, that target OS X..	www.mcafee.com/us/threat_center/default.asp is the McAfee Threat Center vil.mcafee.com/hoax.asp offers McAfee Virus Hoax info.
McAfee VirusScan for Windows 8.x	Yes	8.x is Windows based. This is a full package which guards against all types of viruses and malicious code, including new and unknown threats to Windows.	
Meeting Maker 8.x	Yes	8.x is both Mac and Windows based. This is a client/server application for individual and resource based calendaring. This is managed by UCO.	www.peoplecube.com/products/meetingmaker/walk.cfm Above provides a walkthrough of the package.
Novell	Yes	4.x is Windows based. This is a	

Netware 4.9 SP3		client/server application for file/resource sharing.	
Real One Player 10.x	Yes	10.x is both Mac and Windows based. This is a player for multimedia files.	service.real.com/main.html is customer support.
SSH Secure Shell (client) & File Transfer 3.x-5.x	Yes	3.x-5.x is Windows based. This is a full package for secure telnet and file transfers between a Windows workstation and a server site.	www.ssh.com/products/ssh_secure_shell/ offers background info on Secure Shell.
StuffIt Expander 11.x	Yes	11.x is Mac based. This is a full package for expanding stuffed /archived files.	support.smithmicro.com/ and search on StuffIt Expander.
Tera Term Pro 2.3	Yes	2. 3 is Windows based. This is a full package for telnet access between a Windows workstation and a server site that does NOT require secure access.	
WinZip Pro 11.x	Yes	11.x is Windows based. This is a full package for expanding stuffed /archived files, as well as creating archived files.	www.winzip.com/faq.htm for frequently asked questions.
WS_FTP 5.x	Yes	5.x is Windows based. This is a full package for ftp access between a Windows workstation and a server site that does not require secure access.	

PAC Related Products			
Software Package	Help System in pkg	Additional Comments	KnowledgeBase Web Site and other Vendor Information
Millennium	Yes	See PAC Resources.	
OCLC Connexion	No	See PAC Resources.	
OCLC Passport	No	See PAC Resources.	

