

## **Guidelines for Disabling Accounts on ROHAN and MORIA**

### **Suspension**

All suspension of services taken against a ROHAN or MORIA account owner are generally because account usage is impacting the system or an outside complaint has been received. Each occurrence is thoroughly investigated through the system logs and other tools. Minor infractions receive an Email warning.

Depending on the severity and validity of the infraction, the resulting action can be either nothing further than the Email message or the account privileges being denied to the account owner. Case by case, denial of privileges can be from one day to one semester. Depending on the severity of the infraction, the Server Administrator will notify other campus Server Administrators of actions taken on ROHAN or MORIA in case they wish to also suspend account privileges to the account owner.

Minimum Appeal process --- Account owners must speak to the Server Administrator (Ron Nash) before the denial of privileges can be lifted. Because ROHAN and MORIA are used as a teaching environment, their account owners are given the benefit of the doubt. The Server Administrator will educate them on how their actions are impacting the system or failing to meet the Student Responsibilities for Academic Computing Use they signed to receive their account.

Failing to adhere to the Server Administrator's education message, repeat offenders and those who threaten public safety, campus procedures, system security (i.e. making their account into a gateway) or involved in malicious harassment may be referred to Judicial Review (Julie Logan at 594-3069).

### **Harassment**

Public Safety and The Academic Affairs IT Coordinator (John Ross) can request the Server Administrator to disable an account that has been linked to physical or electronic threats.

### **IRC Bots**

The Server Administrator scans the system periodically and checks the nightly report for long running processes. Also, the Server Administrator takes a look manually at open Internet ports. IRC Bots are a misuse of the system and when found -- the Server Administrator will send a warning to the account

sponsor that will include our policy guidelines and will save the accounts IRC Bot data as a file. If a repeat occurrence is found in the account, the Server Administrator may disable the account.

## **Hacking**

Accounts are immediately disabled. Accounts may be reactivated at the discretion of the Server Administrator.

## **Web Pages**

Web pages that violate SDSU Web Policy guidelines or cause undue amount of network traffic to the web server will be disabled.

Permissions on the account will be changed and a warning to the account sponsor will be sent with corrective requirements that need to be met before the link is restored.