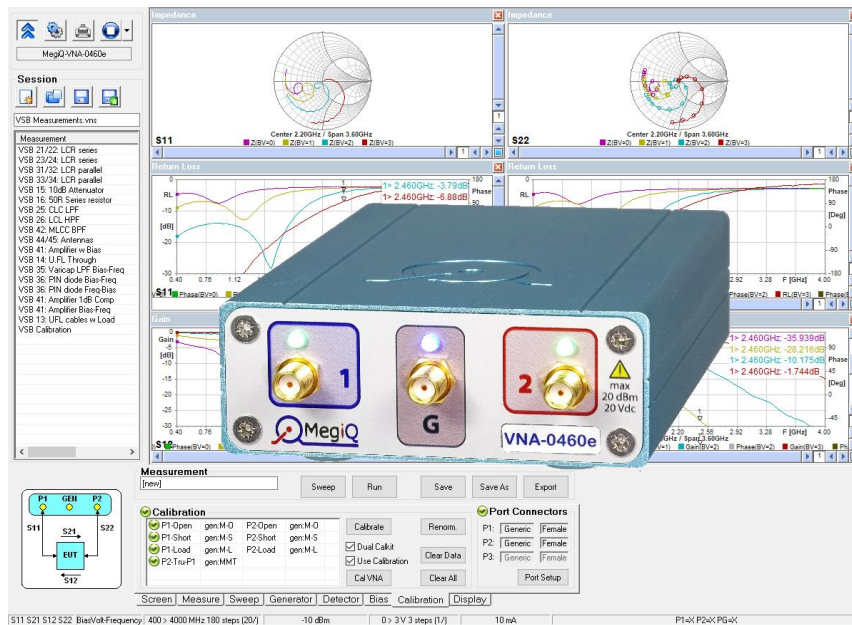


# VNA Software Setup



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## Introduction

The installation of the VNA software is in most cases straightforward but in some cases Windows needs a little help to point to the right software. It also depends on the Windows version how automatic the process completes.

At some point the **Controlled Folder Access (CFA)** feature was introduced in Windows 10, to give some additional protection against ransomware and other threats.

This CFA can interfere with software installations. The installation process below explains how to recognize this and how to solve it.

The software installation consists of these steps:

1. Install the VNA software
2. Optionally deal with CFA
3. Optional: install the VNA USB driver software

Note: Some of the screens below show RMS or RMS31, where VNA or VNA21 is intended.

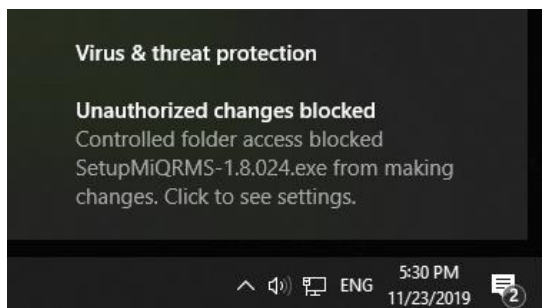
## Installing the VNA software

Insert the software USB stick and run the file: *SetupMiQVNA-1.9.008.exe* (the version number may be different).

After this, you may get a Windows message about CFA.

## Controlled Folder Access

CFA manifests itself with a message that appears (several seconds after) an installation program has finished:

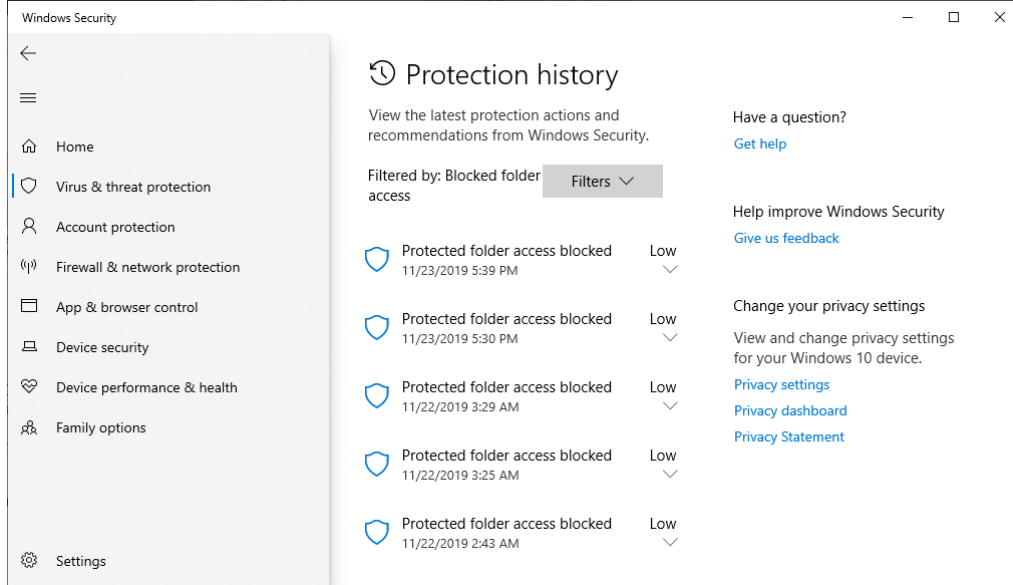


There are two ways to solve this:

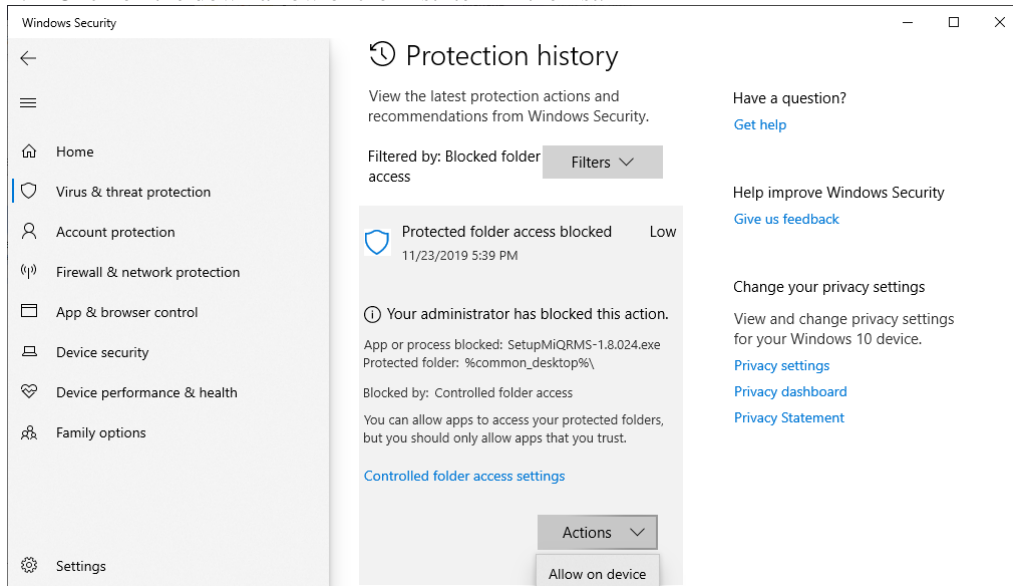
- A. Click on the protection message to go to the CFA configuration screen
- B. In case you missed clicking the message, from the Start menu, go to the CFA configuration manually

## Click on the protection message

1. Click on the Virus & threat protection message. This leads to the Protection History page:



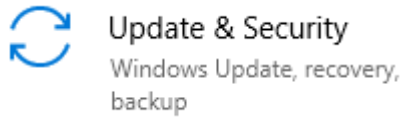
2. Click on the down arrow of the first item in the list:



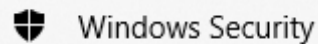
3. Click on the 'Actions' button and press 'Allow on device'
4. Now run the installer again. This should complete without problems.

## Manual CFA configuration

1. Windows Start
2. Go to 'Settings'

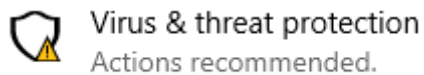


3. Select 'Update & Security'



4. From the left menu, select 'Windows Security'

### Protection areas



5. From the Protection areas, select 'Virus & threat protection'

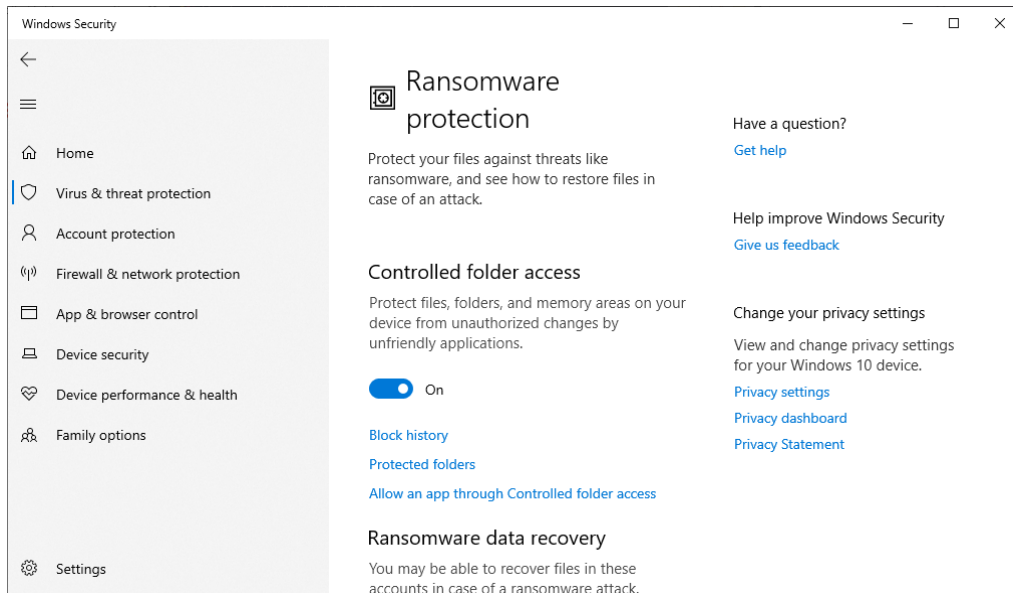
### Ransomware protection

Set up OneDrive for file recovery options in case of a ransomware attack.

Set up OneDrive

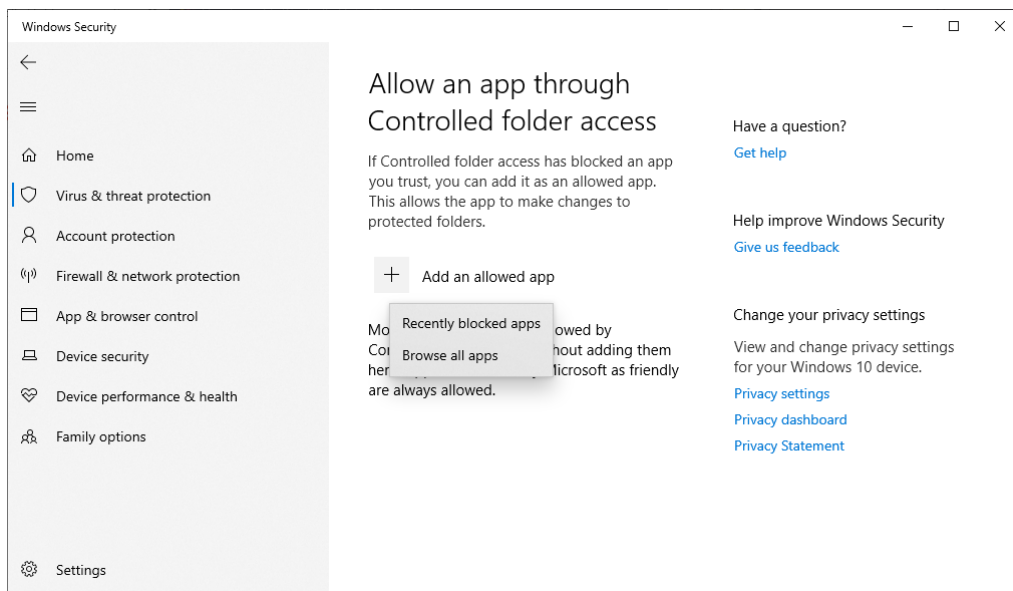
[Manage ransomware protection](#)  
[Dismiss](#)

6. All the way at the bottom, Select 'Manage ransomware protection':



Now there are several options:

- Turn off Controlled Folder Access (not recommended)
- From the Block history, Allow access to the desired program (see above)
- Allow an app through Controlled Folder Access:



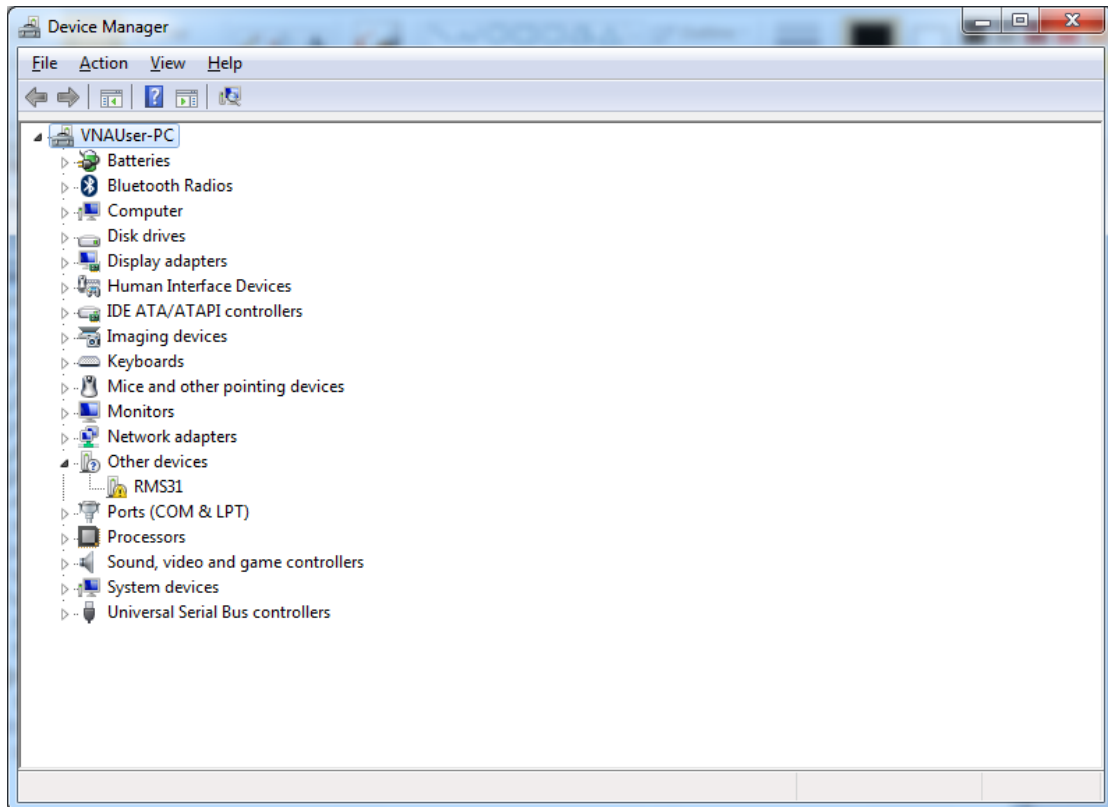
7. After the appropriate CFA configuration, run the installer again. This should complete without problems.

## Installing the VNA USB driver (Optional)

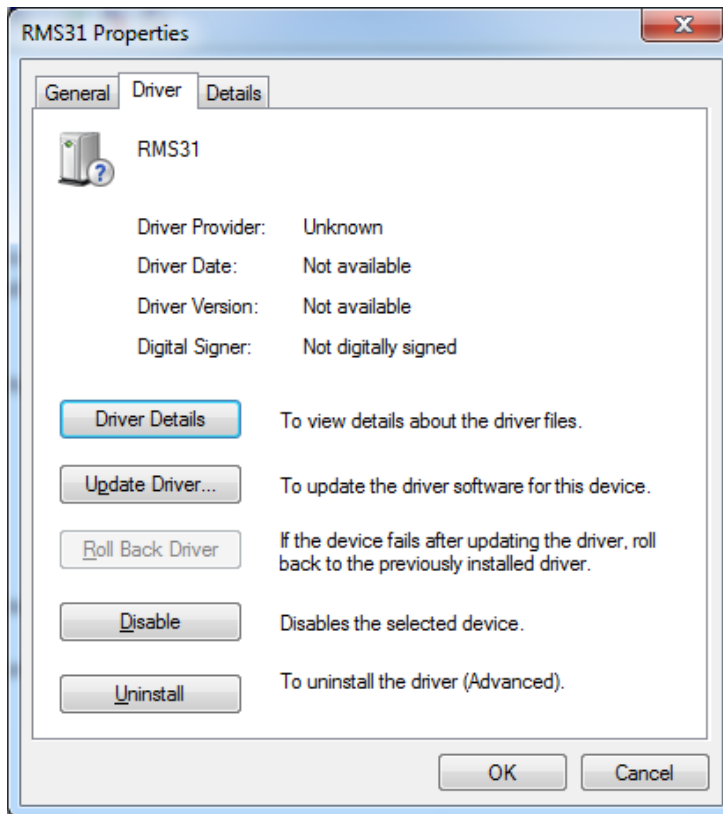
In some older Windows versions the VNA USB driver needs to be installed manually.  
Only run this installation if Windows complains that it can not find a USB driver for the VNA.

The pictures here are of a Windows 7 system, other Windows will show similar messages.

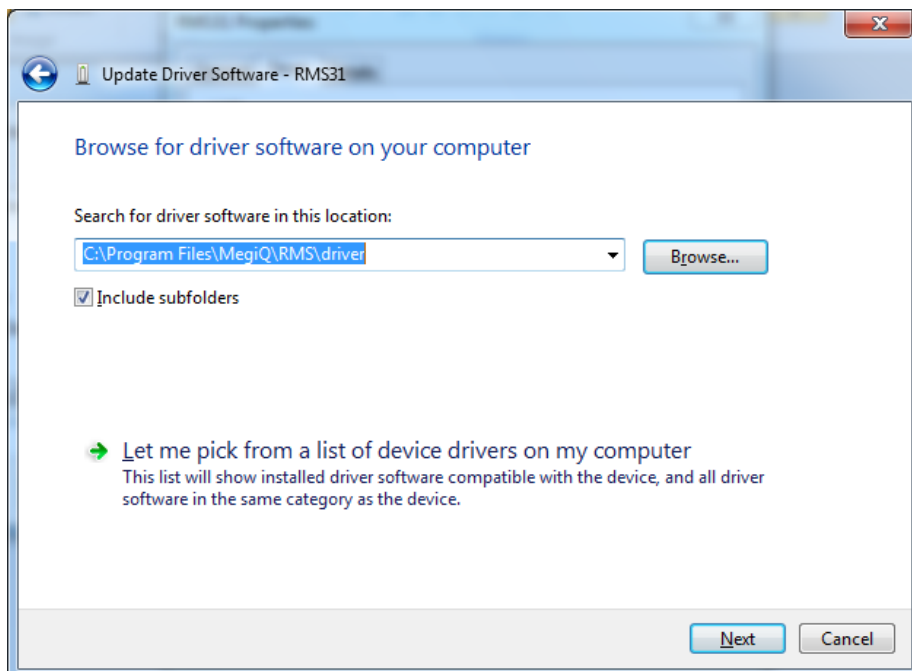
1. Press the 'Windows' –button and the 'Pause/Break' button at the same time to activate the system information screen
2. Near the left top corner, select the 'Device Manager' to activate the device manager screen:



3. Right click on the VNA21 item and select 'Properties':

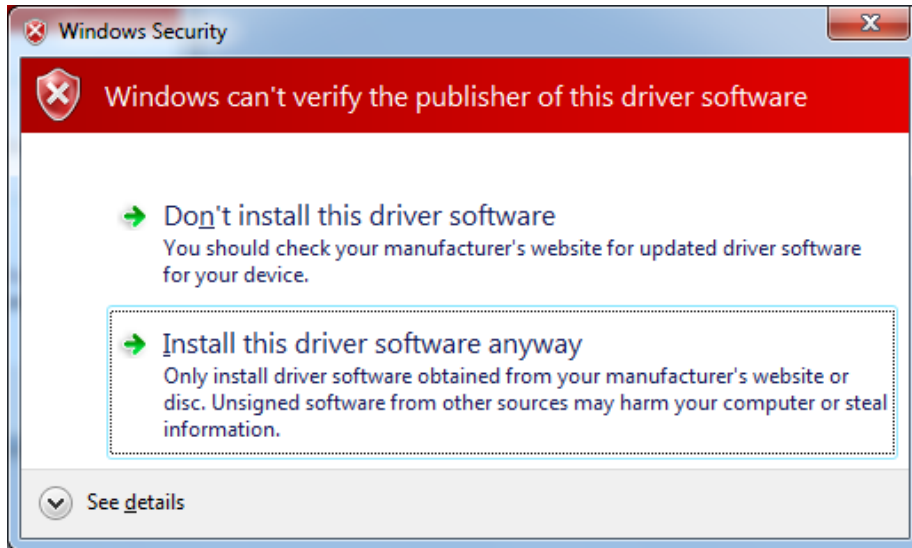


4. Press 'Update Driver':

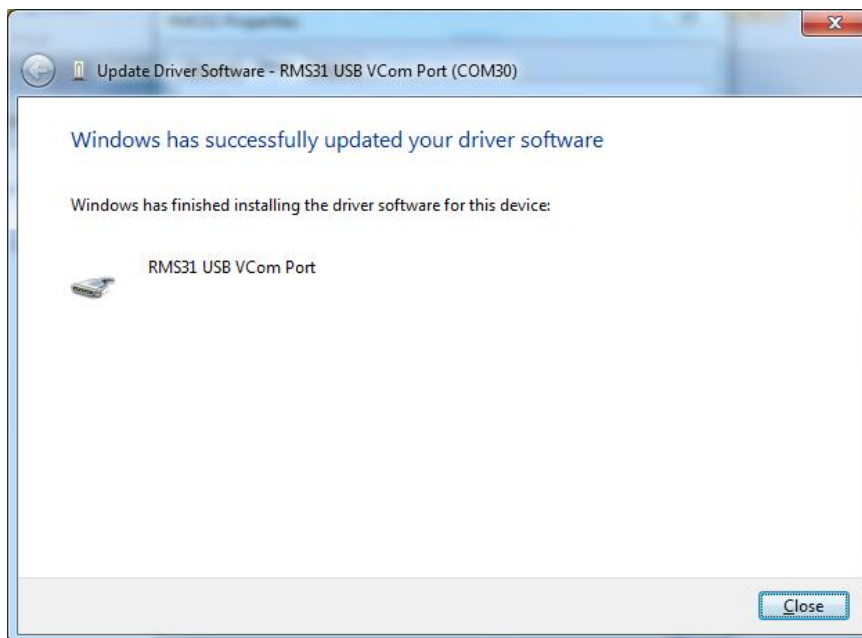


5. Use the 'Browse' button to find the driver location in the Program Files\MegiQ\VNA\Driver

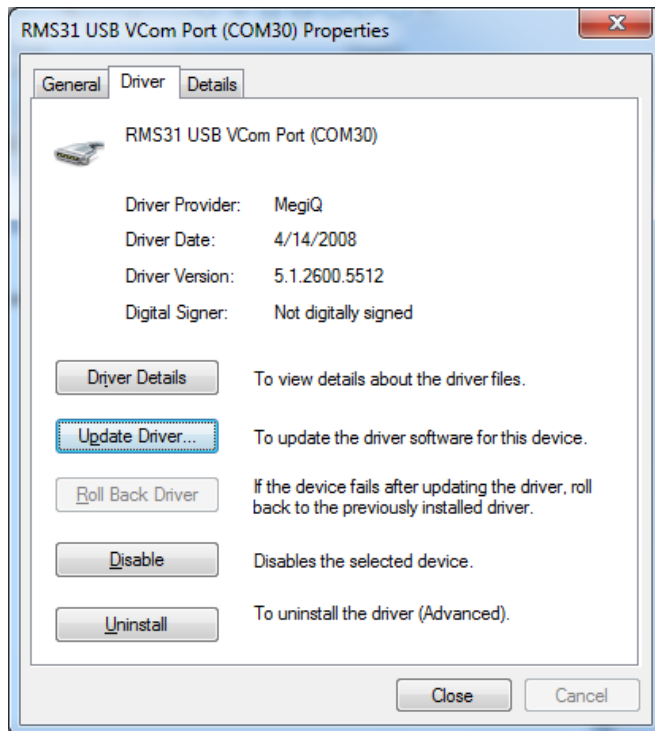
6. Press the next button:



7. Install the software anyway, after some time you should get these message and installation screens:







8. And after closing this the driver should be updated:

