

# Incongruous Requirements Clarification Table

Conducted By: Owen Ngo Clarified With: Cameron Thomas Date: 11/2/2026

PS req. ID	IRC Flags	Reason	Clarify (Y/N)	Clarification Question	Resolution
B1	IRC-CTX-07	No fallback behaviour defined for SingPass service outage.	Y	What should the system behaviour be if the SingPass authentication service is temporarily unavailable?	Fallback behaviour defined to ensure system accessibility during SingPass service outages.
B2	IRC-CTX-04	“Strict role-based permissions” not explicitly mapped	Y	Can you provide a detailed permissions matrix specifying which roles can access which system functions?	Role Permission Matrix documented and referenced.
B5	IRC-CON-01	Multiple obligations combined in a single statement.	Y	Should review, status update, and notification be treated as separate requirements?	Review, status update, and notification treated as separate requirements for clarity and traceability.
B6	IRC-CTX-02	Urgency criteria not explicitly defined.	Y	What are the defined urgency criteria and priority levels used for blood request processing?	Allocation failure handling was added to address negative execution scenarios.
B7	IRC-CTX-07	No failure handling for allocation	Y	How should the system respond if inventory becomes unavailable during allocation?	Negative allocation handling logic introduced.
B8	IRC-IMP-01	Mandatory wording conflicts with low priority classification.	Y	Should traceability be treated as high-priority compliance?	Priority level aligned with mandatory compliance nature.
T1.1	IRC-IMP-02	Requirement expressed using non-binding language.	Y	Is this requirement intended to be mandatory?	Requirement confirmed as mandatory and expressed using binding obligation language in the SRS.
T1.2	IRC-IMP-02	Requirement expressed using non-binding language..	Y	Is this requirement intended to be mandatory?	Requirement confirmed as mandatory and expressed using binding obligation language in the SRS.
T1.3	IRC-CTX-05	Uptime guarantee depends on external infrastructure SLA.	Y	Should uptime be referenced as hosting SLA rather than system-controlled guarantee?	Uptime clarified as infrastructure SLA dependency.

T1.4	IRC-IMP-02	Requirement expressed using non-binding language.	Y	Is this requirement intended to be mandatory?	Requirement confirmed as mandatory and expressed using binding obligation language in the SRS.
T1.5	IRC-CTX-06	Backup regions may conflict with data residency regulations.	Y	Are cross-border backups permitted under applicable regulations?	Backup storage location clarified to comply with regulatory requirements.
T2.1	IRC-IMP-02	Requirement expressed using non-binding language.	Y	Is this requirement intended to be mandatory?	Requirement confirmed as mandatory and expressed using binding obligation language in the SRS.
T2.2	IRC-IMP-02	Requirement expressed using non-binding language.	Y	Is this requirement intended to be mandatory?	Requirement confirmed as mandatory and expressed using binding obligation language in the SRS.
T2.4	IRC-IMP-02	Requirement expressed using non-binding language.	Y	Is this requirement intended to be mandatory?	Requirement confirmed as mandatory and expressed using binding obligation language in the SRS.
T2.5	IRC-CTX-08	Hardcoded browser versions create unrealistic maintenance constraints.	Y	Should compatibility support browser major versions instead of a fixed build number?	Browser compatibility clarified as supporting current major versions.
T2.6	IRC-CTX-02	Requirement expressed using non-binding language.	Y	Is this requirement intended to be mandatory?	Requirement confirmed as mandatory and expressed using binding obligation language in the SRS.
T2.7	IRC-IMP-02	Requirement expressed using non-binding language.	Y	Is this requirement intended to be mandatory?	Requirement confirmed as mandatory and expressed using binding obligation language in the SRS.
T3.1	IRC-IMP-02	Requirement expressed using non-binding language.	Y	Is this requirement intended to be mandatory?	Requirement confirmed as mandatory and expressed using binding obligation language in the SRS.
T3.3	IRC-CTX-08	AI eligibility guidance introduces regulatory and liability risks.	Y	Should chatbot responses be limited to informational guidance only?	Chatbot functionality clarified as non-diagnostic informational assistance only.

T3.4	IRC-IMP-02	Requirement expressed using non-binding language.	Y	Is this requirement intended to be mandatory?	Requirement confirmed as mandatory and expressed using binding obligation language in the SRS.
T4.1	IRC-CTX-04	Encryption scope not specified.	Y	Does encryption apply to data at rest, in transit, or both?	Encryption scope clarified to cover defined data protection areas.
T4.2	IRC-IMP-02	Requirement expressed using non-binding language.	Y	Is this requirement intended to be mandatory?	Requirement confirmed as mandatory and expressed using binding obligation language in the SRS.
T4.3	IRC-CTX-02	Inventory synchronisation lacks measurable frequency and failure handling definition.	Y	What are the synchronisation frequency and failure handling expectations?	Synchronisation frequency and failure handling behaviour clarified.
T5.3	IRC-CTX-04	“Mobile-friendly” is subjective and not measurable.	Y	Does this refer to responsive web design or a native mobile application?	Mobile accessibility clarified as a responsive web design requirement.
T5.4	IRC-IMP-02	Requirement expressed using non-binding language.	Y	Is this requirement intended to be mandatory?	Requirement confirmed as mandatory and expressed using binding obligation language in the SRS.

Client's Signature:



Vendor's Signature:

